NEWFOUNDLAND AND LABRADOR

ANNUAL REPORT
1983-84

DEPARTMENT OF SOCIAL SERVICES

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

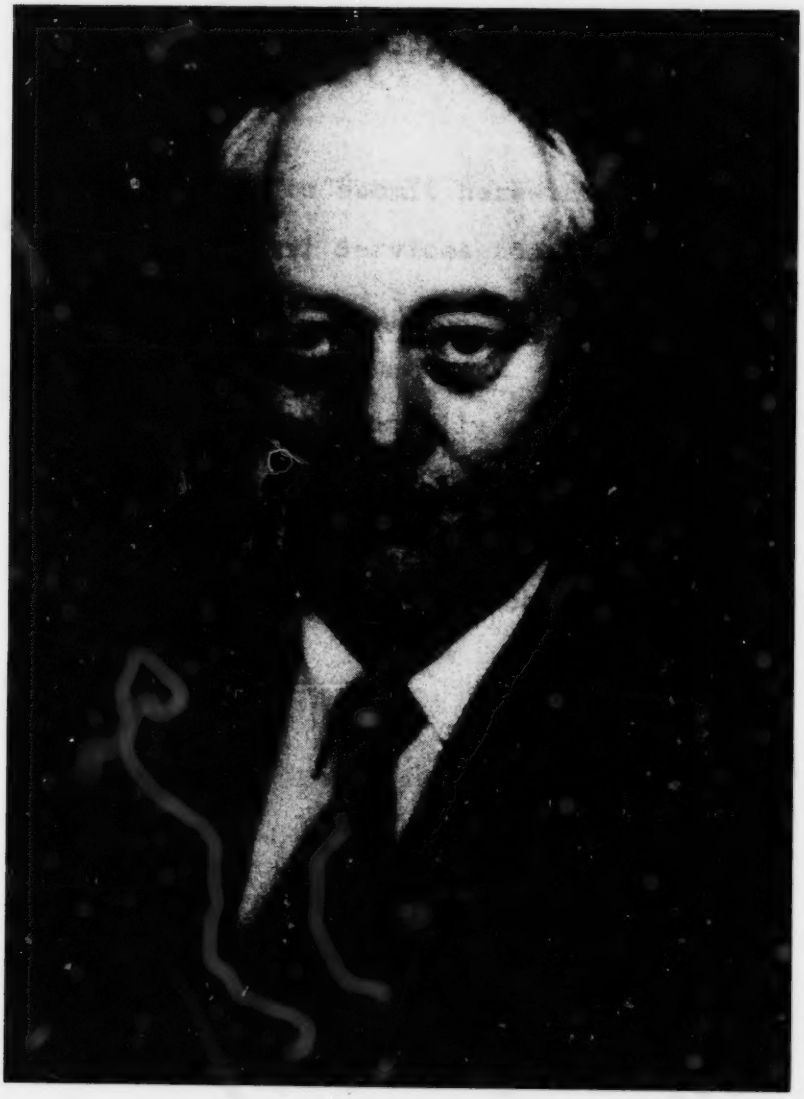
ANNUAL REPORT

OF THE

DEPARTMENT OF SOCIAL SERVICES

FOR THE

FISCAL YEAR — APRIL 1, 1983-MARCH 31, 1984



Published under the Authority of
the Honourable R.C. Brett
Minister of Social Services

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

DEPARTMENT OF SOCIAL SERVICES

The Minister

ST. JOHN'S

The Honourable Anthony A. Paddon
Lieutenant-Governor of the Province
of Newfoundland and Labrador

Dear Sir:

I have the honour to submit herewith the Annual Report of the Department of Social Services for the financial year ending March 31st, 1984.

Respectfully submitted,

R. C. BRETT,
Minister of Social Services.

GOVERNMENT OF NEWFOUNDLAND AND LABRADOR

DEPARTMENT OF SOCIAL SERVICES

Office of the
Deputy Minister

ST. JOHN'S

The Honourable R. C. BRETT,
Minister of Social Services.

Dear Sir:

I have the honour to submit for your consideration the Annual Report of the Department of Social Services for the year ending March 31st, 1984.

Respectfully submitted,

GILBERT PIKE,
Deputy Minister of
Social Services.

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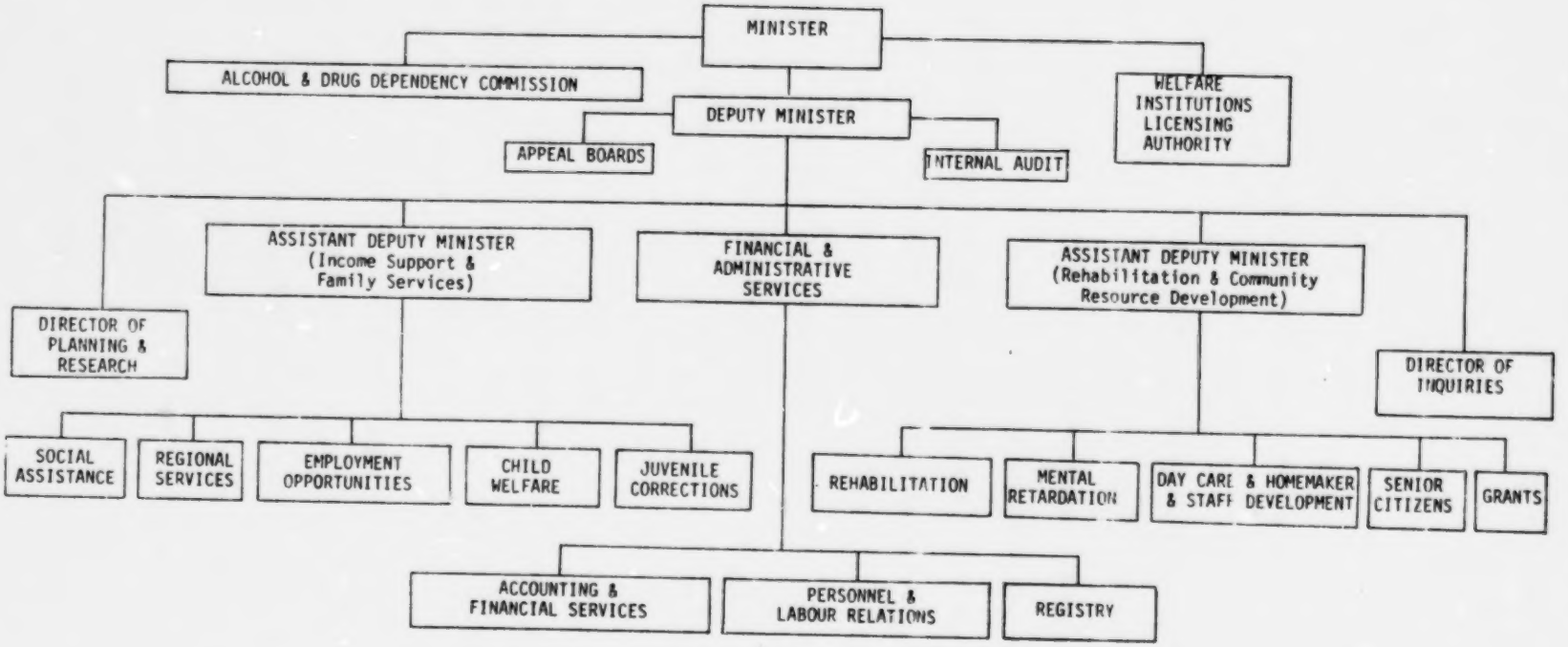
ORGANIZATIONAL CHART OF THE

NEWFOUNDLAND & LABRADOR DEPARTMENT OF SOCIAL SERVICES



INTRODUCTION

This is the first Annual Report of the Department of Social Services to be published since 1975. For the intervening years, compilations of statistics and information have been completed.

The Annual Report has a two-fold purpose:

1) To account to Government and the general public for the activities of the Department during the year with emphasis on program changes and the underlying reasons for them, and

2) To provide a permanent record of the year's work for future research and teaching purposes aimed at improved services to persons in need.

The Department of Social Services is a province wide organization with five (5) Regional and fifty-two (52) District Offices throughout the Province. The Department is involved in providing financial assistance, material aid and a broad spectrum of Social Services to people in their own homes. The Department has a total staff of one thousand five hundred and twelve (1512).

The Department of Social Services is responsible for administering the following legislation:

The Social Assistance Act, 1977

The Social Assistance Regulations, 1978

The Child Welfare Act, Chapter 37 of RSN, 1972

The Child Welfare Regulations, 1981

The Adoption of Children Act, Chapter 36 of RSN, 1972

The Adoption of Children Regulations, 1981

The Children of Unmarried Parents Act, Chapter 33 of RSN, 1972

The Children of Unmarried Parents Regulations, 1966

The Day Care and Homemaker Services Act, 1975

The Day Care and Homemaker Services Regulations, 1982

The Juvenile Act, Chapter 190 of RSN, 1970
(retitled the Welfare of Children Act by the Government)

The Juvenile Corrections Regulations, 1966

The Government Reorganization Act, 1973

The Rehabilitation Act, 1978

The Homes for Special Care Act, 1973

The Private Homes for Special Care (Allowances) Act, 1973

The Welfare of Neglected Adults Act, 1973

The Welfare Institutions Licensing Act, 1966-67

The Welfare Institutions Licensing Regulations, 1968

The Department is composed of the following main divisions:

1) Social Assistance
2) Employment Opportunities
3) Enquiries
4) Child Welfare
5) Juvenile Corrections
6) Day Care and Homemaker Services
7) Rehabilitation
8) Mental Retardation Services
9) Services to Senior Citizens
10) Regional Services
11) Staff Development
12) Planning and Research
13) Administration

PLANNING AND RESEARCH

The Office of Planning and Research was created in June 1973, primarily to assist senior headquarters staff in their planning activities and to provide the department with a research and analysis capability. In September of 1978 there was added Nutrition Consultative Services, a report from which is documented below.

The major activities in the area of Planning and Research are outlined as follows:

1. Co-ordinates the compilation of Briefing Books/material Pertaining to Federal-Provincial and Inter-Provincial meetings of Ministers and Deputy Ministers.

2. Works on Federal-Provincial and Inter-Provincial task forces, study groups and projects - e.g., the Federal Provincial Study of the Design of a Comprehensive Disability Protection Program.

3. Initiates research, analyses or study into relevant program/policy issues, in collaboration with other departmental staff; e.g., Study of Boarding Homes in St. John's, Preliminary Research into a manageable caseload size.

4. Collected, analyzed and organized information at the request of the Minister, Executive Committee, and other staff of the Department.

5. Responds to requests from other government departments, universities, private and voluntary agencies, and the community for information, analyses and advice.

6. Participates on Inter-departmental Committees; e.g., dealing with Pensions.

7. With respect to the Hibernia Socio-Economic Impact assessment, collects, organizes and analyzes information, and provides comments and critiques, co-ordinates and consolidates the collection of information across the various programs of the Department.

8. Is the primary contact with the Department of the Environment with respect to the Environmental Assessment Act. Concerning Environmental Assessment (or Socio-Economic Impact Assessment as it applies to the Department of Social Services) opinions are provided to the Department of Environment regarding the need for such in relation to project undertakings. Also, decisions are made relating to the degree and nature of involvement/participation by the Department of Social Services on the Assessment Committees established by the Minister of Enviornment.

9. Responsibility for the completion of the Annual Report of the Department. This has involved consolidating information from the annual reports from each program. The information has been completed and kept on hand since 1975, the year in which the last Annual Report of the Department was made public.

NUTRITION CONSULTANT

During 1983-84, the Nutrition Consultant continued to provide nutrition education, consultation and counselling for the

staff and clients of the Department of Social Services. From May 9 - October 3, 1983, the position was vacant while the Nutrition Consultant was on Maternity Leave. The focus of the position during the year remained on nutrition education and consultation with some new areas being explored. A summary of major activities follows:

1. Nutrition Counselling	Number of Cases
a) Pregnancy	2
b) Infant Feeding	6
c) Special Diets	20
d) General Nutrition	2
	30

2. Nutrition Education	Number of Presentations
a) Social Assistance/Low Income Groups	4
b) Professional/Students	2
c) Day Care Staff	1*
d) Homemakers	1
e) Adopting Parents/Foster Parents	---
	8

* In addition to the course taught in the Early Childhood Training Program

3. Nutrition Consultation	Number of Requests
a) Assessment of Special Diets	35
b) Day Care Centres	7
c) Foster Homes/Group Homes	2
d) Others	21
	65

4. HIGHLIGHTS

- Taught a forty hour course on nutrition in the Community Services Council's Early Childhood Training Program.

- Provided on-going consultation to the Old Perlican Developmental Maximization Unit regarding the nutritional care of the tube-fed residents.

- Continued to encourage referral of recipients of the Pregnancy Food Allowance to Public Health Nurses throughout the province. To this end, met with Department of Health Officials, participated in a joint teleconference with the Department of Health and made plans for follow-up.

- Met with Day Care and Homemaker Services Licensing Board to recommend follow-up to Survey of Nutrition Programs in licensed Day Care Centres. Given mandate to proceed with recommendations for means of improving nutrition in the Centres.

SOCIAL ASSISTANCE

The role of the Social Assistance Program is one of providing for persons whose needs are not met or are inadequately met by other programs. The basic objectives of the program are to (1) ensure individuals and families are protected from falling below a minimally accepted standard of living through the provision of financial assistance to those in need; (2) to assist certain target groups; e.g., disabled and elderly persons with extraordinary expenses in meeting those expenses which enable these individuals to remain in their own homes.

In Newfoundland, Social Assistance is solely a Provincial Government responsibility and the program is administered by the Department of Social Services. It should be noted the Federal Government cost-shares the program through the Canada Assistance Plan. Under this plan the Federal Government contributes one-half of the cost of assistance payments in improving and extending preventive, rehabilitative, and administrative services.

The extent to which the Social Assistance Program is used is related directly to the availability of at least two other major resources; namely, employment and Social Insurance. Because neither of these two resources is sufficient to take care of all our people and even if they were, many would still be excluded, there is a need for a Social Assistance program to take care of the remainder and, no doubt, this need will continue.

During the fiscal year under review, the Social Assistance Division, as a result of a study by Organization and Management, a

Division of Treasury Board, made some structural changes. The accounting and administrative functions for the Social Assistance Computer Program were transferred from the Administration Division. The staff of the Division increased from 8 to 19. The Director now has the total responsibility for all aspects of the Social Assistance Program.

The Division, through the Director, is responsible for the planning, evaluating, organizing and the direction of the Social Assistance Program. These functions require close liaison with Regional Directors in identifying necessary changes and modifications to the program. Not only is a close liaison necessary with field staff but with headquarters staff, other provincial government departments, federal departments, private agencies, and the general public. Other tasks involve the preparation of annual estimates for budget purposes for the Social Assistance Program, assessing program legislation and policy and recommending amendments and new legislation, writing program policy and writing the annual report on Social Assistance program.

During recent years there has been increased interaction with other program divisions,particularly the Division of Services to Senior Citizens, Mental Retardation Division, Day Care and Homemaker, Child Welfare and Rehabilitation Division, all of which provide services which are built into the Social Assistance Program as legitimate requirements which are cost-shared by the Canada Assistance Plan.

How Social Assistance Is Paid

Social Assistance payments are basically approved and delivered

by two separate methods: computer generated cheques, and by manually prepared cheques through Short Term Assistance in District Offices.

A. Computer Generated Cheques

This payment system is designed primarily for Long Term recipients of Social Assistance whose reasons for assistance are other than unemployment. However, during recent years, increased efforts were made to maximize the benefits of the computer by paying people in other categories, particularly able-bodied cases who are expected to be in receipt of assistance for three months or longer. The payments from the computer method of payments are made by cheque, twice monthly, direct to the recipient from Confederation Building. As of April 1, 1983 there were 11,800 cases; this figure increased to 13,800 by March 31, 1984.

B. Manually Prepared Cheques

Manually prepared cheques are known as Short Term Assistance payments. This type of assistance is paid primarily to able-bodied and those recipients in other categories who are likely to be in receipt of Social Assistance for a short period of time. These cheques are prepared by Social Workers and Social Assistance Workers.

Policy and Rate Changes

Changes in the Social Assistance Program during the fiscal year under review:

1. Effective May 1, 1983 a 6% rate increase applied to Regular

Assistance, Board and Lodging, rent, mortgage and burial rates.

2. Enriched Needs Test. New regulations were developed and approved during the fiscal year (effective April 1, 1983) so that the Social Assistance program could make a more adequate financial response to the needs of disabled adults and families with disabled children. It has become acutely apparent that disabled people need more financial assistance to provide for their needs to enable them to remain in their own homes and communities. Support services to enable this to happen are expensive and the Enriched Needs Test makes a more adequate response for disabled people than the existing regulations. The new regulations also provide the means to provide financial assistance to families with disabled children subject to eligibility based on the new needs test.

   The new regulations make provision for:

   1. In addition to the amounts for Regular Assistance and Board and Lodging - a flat rate special allowance of $125.00 per month for a single person and $250.00 per month for couples when both are disabled.

   2. The actual amount required for Rent and Mortgage.

   3. The actual amount required for Fuel and Utilities.

   4. For the discharge of debts, the actual amount required to discharge such debts as may be approved by the Director.

5. In the case of a family with a disabled child, a special allowance up to $300 per month for the maintenance of such a child.

6. Subject to approval an officer may grant assistance for the actual amount required for:

   (a) attendant care and home support services;

   (b) day care, homemaker or respite care;

   (c) items of Special Need including wheelchairs, mechanical or electrical devised, prosthetic and orthopedic appliances;

   (d) Other Special Needs deemed necessary for the safety, well being, or rehabilitation of a disabled person in need.

7. In the case of an adult whose claim to Social Assistance is disability, all income derived from salary and wages up to $95.00 per month will not be assessed.

8. In the case of a family whose claim to Social Assistance is the disability of one or more persons, all income derived from salary and wages up to $190.00 per month will not be assessed.

In addition to these changes, and in line with Government's policy of indexing Social Assistance rates to the cost of living, as closely as possible, as introduced in January of 1974, rates were increased by 6% on 1 May 1983. Since implementation of this policy increases have been given as follows:

1980-04-01..... 10.0

1981-05-01..... 10.0

1982-05-01..... 10.0

1983-05-01..... 6.0

The following table shows Social Assistance monthly rates which became effective 1983-05-01:

TABLE 1

FAMILY SIZE

ADULT	CHILDREN	MONTHLY RATE
1	0	304
1	1	374
1	2	408
1	3	438
1	4	470
1	5	504
1	6	540
1	7	582
1	8	636
1	9+	667
2	0	418
2	1	449
2	2	478
2	3	511
2	4	540
2	5	582
2	6	625
2	7+	667
3	0	489
3	1	522
3	2	552
3	3	582
3	4	625
3	5+	667
4	0	563
4	1	594
4	2	625
4	3+	667

Rates shown in the above table are to cover the cost of food, fuel, clothing, personal care items, household maintenance and utilities.

Assistance may also be provided for board and lodging, transportation for medical reasons, repairs to houses, rent, mortgages, special diets, extra fuel for the Labrador Region during winter months, items of special need, housekeeper services, municipal taxes, legal aid, and burials.

Caseloads and Cost

The table below shows the combined number of one person units and family units, both Short Term and Long Term recipients who received Social Assistance, and the cost for the year just ended as compared with the previous four years.

TABLE 2

NUMBER OF UNITS - BASIC SOCIAL ASSISTANCE

AVERAGE NUMBER OF UNITS EACH MONTH

	UNITS
1979 04 01 to 1980 03 31	19,650
1980 04 01 to 1981 03 31	20,158
1981 04 01 to 1982 03 31	19,804
1982 04 01 to 1983 03 31	20,215
1983 04 01 to 1984 03 31	21,242

EXPENDITURE - BASIC SOCIAL ASSISTANCE

1979 04 01 to 1980 03 31	58,955,144.73
1980 04 01 to 1981 03 31	67,358,985.00
1981 04 01 to 1982 03 31	71,260,034.36
1982 04 01 to 1983 03 31	79,789,602.25
1983 04 01 to 1984 04 31	87,200,000.00

It will be noted from the preceding table that there was an increase of 1,027 cases on a monthly average over the previous

fiscal year. This, of course, was a significant increase and can be attributed to a number of factors. The downturn in the economy increased the unemployment rate and consequently many people upon expiration of Unemployment Insurance Benefits had to seek Social Assistance. There was an increase of approximately 4,000 cases assisted in the able-bodied category. This number would have been significantly higher but for the Community Development Program which employed some 5,000 individuals, heads of families and disabled persons during the year under review. The policy with respect to assistance to single able-bodied and childless couples was somewhat relaxed as it was quite evident that employment opportunities for this group were difficult to find.

The expenditure increase was due mainly to the Social Assistance rate increase of 6% which came into effect May 1, 1983. However, there has been a noticeable increase in the cost of rental and mortgage payments, special needs, burials and transportation costs. Special needs assistance has been used more frequently to deal with special circumstances.

The following figures show, by comparison with the previous year, the number of families assisted each month due to unemployment. There has been a significant increase in the persons being assisted in this category.

SHORT TERM ASSISTANCE - RELATED TO UNEMPLOYMENT

1982-83		1983-84	
April	4,792	April	5,086
May	4,442	May	5,093
June	4,641	June	5,033
July	4,344	July	4,457
August	4,425	August	5,041
September	5,059	September	5,664
October	5,449	October	6,139
November	5,861	November	6,250
December	5,342	December	5,724
January '83	5,524	January '84	5,722
February	5,204	February	5,190
March	5,321	March	4,910
TOTAL	60,404	TOTAL	64,309

The figures below reveal a progressive increase in cases assisted for reasons other than unemployment. In the process of determining the most appropriate method of payment, either by Short Term or Computer Pay, all cases were reviewed in relation to the reason for assistance. It has been noted that in the process of transferring an additional 2,000 cases to the computer pay system that a number of cases were coded incorrectly in relation to the reason for assistance. This transfer accounts for the overall increase.

ASSISTANCE FOR REASONS OTHER THAN UNEMPLOYMENT

1982-83		1983-84	
April	14,970	April	15,420
May	15,128	May	15,648
June	15,267	June	15,560
July	15,200	July	15,572
August	15,029	August	15,618
September	15,120	September	15,692
October	14,991	October	15,742
November	15,172	November	15,759
December	15,251	December	16,028
January	15,357	January	16,228
February	15,271	February	16,374
March	15,426	March	16,901

The reasons why people left the caseload continued to fall into categories under the following headings: eligibility for OAS, Canada Pension, DVA Allowances, marriage, death, left the province, and other reasons.

OTHER PROVISIONS

Social Assistance legislation also makes provisions for the following:

(a) Additional Social Assistance up to $50.00 a month to a family or individual in special circumstances such as illness, special educational needs, etc.

(b) Emergency and disaster assistance.

(c) Items of special need such as wheelchairs and other rehabilitative items not supplied through other sources.

(d) Transportation for needy sick people.

(e) Assistance to stranded persons.

(f) Burial assistance in cases of need to relatives of a deceased person or undertaker, in the case of a deceased person who has no relatives, or for whose burial no relatives will accept responsibility.

(g) Additional monthly fuel allowance, during the period of November to April inclusive, to needy families in Labrador. This rate increases each year as the general Social Assistance rate increases.

(h) A monthly comforts allowance to needy persons who are hospitalized. This rate increases each year as the general Social Assistance rate increases.

(i) Board and lodging and clothing and personal care to a person in a home for special care approved for that

purpose by the Canada Assistance Plan.

(j) Board and Lodging and clothing and personal care to a person boarding with relatives or non-relatives in private homes.

(k) Assistance to handicapped persons who may wish to attend vocational school or university.

(l) Additional assistance up to $50.00 a month to blind persons and up to $100.00 a month where both spouses are blind, when eligibility is established.

(m) A monthly pregnancy allowance is provided to give women in receipt of Social Assistance the means to purchase foods necessary for proper nutrition during this period which is vital to the development of the unborn child and maintenance of the health of the mother. This rate increases each year as the general Social Assistance rate increases.

(n) Assistance to enable the aged and the incapacitated to remain in their own homes.

(o) Appeals against decisions of officials of this Department.

(p) Special diet allowance for diabetics.

(q) Payment of legal aid services.

(r) Payment of municipal taxes.

(s) Special Needs test regulations for disabled individuals and families with disabled children.

HOUSING

The primary concern of the Department continues to be the provision of emergency housing for needy persons. This limitation is influenced by the provision of the Canada Assistance Plan Agreement, whereby cost sharing is restricted to limited types of assistance:

Assistance is provided as follows:

1. Rent up to $205 a month for a family living in a rented house or apartment;
2. Payment of mortgage, including interest and principal up to $175 a month;
3. Material and labour to repair houses owned by needy persons in receipt of Social Assistance in urgent situations;
4. In extenuating circumstances, houses may be purchased from this department by the Newfoundland and Labrador Housing Corporation who in turn will receive rental payments from this Department as long as the occupant has eligibility for assistance.

The following table shows a breakdown of housing assistance provided during the past fiscal year as compared with the previous year.

TYPE OF HOUSING ASSISTANCE	COST 1982-83	1983-84
Rent and Mortgage	8,263,348.00	9,347,832.71
Repairs Including Labour	895,897.35	1,117,775.59
Purchase by Department	6,374.33	1,103.90

INVESTIGATIONS

During the year under review, the positions of Special Investigators were integrated into the Social Assistance Worker position stream. As a result, the investigator positions were assigned to District Offices where Social Assistance caseloads were assigned with special emphasis on investigation of abuse. The rationale for this integration was to negate the duplication of roles as the Social Assistance Worker position has a clear mandate to investigate suspicions of abuse and to ensure continuing eligibility.

The abuse can be categorized into three separate offenses; namely, failure to provide, false pretenses and common-law relationship. Suspected cases of abuse are referred to the Regional Office by the District Offices and are assigned to the Social Assistance Workers for Investigation and follow-up.

INVESTIGATIONS	1983-84
Failure to Provide	22
False Pretenses	234
Family Unit Relationship	340

ENQUIRIES

An Enquiries Unit was established in 1969 which embrases many related functions. It is widely used both by clients and third party enquiries.

The Director, therefore, attends to all written enquiries, answers all telephone enquiries and conducts all personal interviews with those clients or third party enquiries who visit headquaters.

Social Assistance recipients who feel they are not receiving all the assistance available to them under the Department of Social Services Act and Regulations often visit Headquarters. It is the duty of the Director to interview such persons and hear their complaints. Many of the problems are solved in Enquiries by giving the basic information, interpretation of policy or explaining the action that has been or will be taken.

Third party enquiries are received from M.H.A.'s, M.P.'s, clergymen, representatives of local government, relatives and friends of aggrieved clients. The Director insures promptness and adequacy of the information requested.

The following table represents the volume and the type of work performed in Enquiries during the past year as compared to the previous year.

TABLE 3

ENQUIRIES

APRIL 1st, 1982 - MARCH 31st, 1984

MONTH	CORRESPONDENCE		TELEPHONE		INTERVIEWS		TOTAL ACTIONS	
	1982-83	1983-84	1982-83	1983-84	1982-83	1983-84	1982-83	1983-84
APRIL	102	48	223	90	13	14	338	152
MAY	67	50	136	109	14	11	217	170
JUNE	73	53	123	105	18	14	214	172
JULY	61	67	135	90	14	14	210	171
AUGUST	71	51	192	151	28	12	291	214
SEPTEMBER	78	65	178	119	24	5	280	189
OCTOBER	72	51	259	147	26	13	357	211
NOVEMBER	138	57	219	113	28	12	385	182
DECEMBER	111	41	102	105	6	8	219	154
JANUARY	88	83	206	132	12	8	306	223
FEBRUARY	69	81	200	103	12	17	281	201
MARCH	106	59	215	182	15	8	336	249
TOTAL	1036	706	2188	1446	210	136	3434	2285

EMPLOYMENT OPPORTUNITIES

The Employment Opportunities Program of the Department of Social Services has developed into a major program of the Provincial Government. The main thrust is in the Community Development Program. It has been stated by those in the medical profession and also sociologists that unemployment increases the risk of physical and psychological illness. Newfoundlanders live in a seasonal employment environment; therefore, under the present economic conditions, it makes all kinds of sense to create short term employment. The Department of Social Services believes very strongly that people want to work. They prefer employment to social assistance. There are many success stories related to the Community Employment Program. As a result of being involved with this program, many people have been accepted for permanent employment. The program has been of immeasurable assistance to senior citizens by bringing much needed services into their homes. The program also provides services to the physically and mentally handicapped. The bulk of the funds, however, are allocated for community improvement, buildings and wharves have been painted. Municipal councils, private agencies, school boards, government departments have availed of the program. The budget for 1983-84 was as follows:

Community Development	$4,750,000.00
Operating Expenses	268,000.00
Special Warrant (NEED)	500,000.00
Special Warrant-November	3,000,000.00
	$8,518,000.00
Regional Services	1,100,000.00
Special Warrant	700,000.00
	1,800,000.00
Social Assistance	800,000.00
Special Warrant	500,000.00
	1,300,000.00
GRAND TOTAL	$11,618,000.00

The Table on the following page shows the number of projects and people employed for the period 1983-04-01 to 1984-03-31.

TABLE 4

ST. JOHN'S

Number of Jobs Created

	FM	SP	DP	OTHER	TOTAL COST
CD	556	261	0	371	$ 3,035,494.28
RS	11	90	0	8	473,486.00
SA	29	0	0	0	122,846.00
TOTAL:	596	351	0	379	$ 3,631,826.28

EASTERN

Number of Jobs Created

	FM	SP	DP	OTHER	TOTAL COST
CD	441	121	0	216	$ 1,445,930.20
RS	0	26	0	13	169,160.00
SA	24	0	0	0	103,612.00
TOTAL:	465	147	0	229	$ 1,718,702.20

CENTRAL

Number of Jobs Created

	FM	SP	DP	OTHER	TOTAL COST
CD	551	89	0	538	$ 2,014,547.47
RS	0	56	0	24	311,508.00
SA	94	0	0	0	418,800.80
TOTAL:	645	145	0	562	$ 2,744,856.27

WESTERN

Number of Jobs Created

	FM	SP	DP	OTHER	TOTAL COST
CD	417	128	0	381	$ 1,685,610.00
RS	49	12	0	21	302,336.00
SA	96	0	0	0	471,502.80
TOTAL:	562	140	0	402	$ 2,459,448.80

TABLE 4 (cont.)

LABRADOR

Number of Jobs Created

	FM	SP	DP	OTHER	TOTAL COST
CD	134	34	0	86	$568,018.93
RS	0	23	0	0	110,654.00
SA	40	0	0	0	114,496.00
TOTAL:	174	57	0	86	$793,168.93

TOTAL FOR 1983-1984

Number of Jobs Created

	FM	SP	DP	OTHER	TOTAL COST
CD	2099	633	0	1592	$ 8,749,600.88
RS	60	207	0	66	1,367,144.00
SA	283	0	0	0	1,231,257.60
TOTAL:	2442	840	0	1658	$11,348,002.48

TOTAL JOBS: 4,940

TOTAL BUDGET: $11,348,002.48

WORK ACTIVITY

The Department of Social Services had two Work Activity Projects up to August 1983. The Project at Stephenville was closed on a recommendation by the Western Regional Director that the area had no more clients of the category who could avail of the services of a Work Activity Project.

ST. JOHN'S WORK ACTIVITY PROJECT

St. John's Work Activity continued in operation during the fiscal year 1983-84. The project still maintains a very high degree of success which the following figures reveal:

FISCAL YEAR	80-81	81-82	82-83	83-84	Male 83-84	Female 83-84
Full Employment	15	11	2	10	3	7
Temp. or Seasonal Employment	5	7	27	16	10	6
Training	6	6	1	9	7	2
Sub-Total	(26)	(24)	(30)	(35)	(20)	(15)
Course Completed/ Not Placed	6	16	30	21	15	6
Non completion/ Self Terminated	39	20	4	12	12	-
Non completion/ Project Terminated	4	9	9	3	3	-
TOTAL PARTICIPANTS	75	69	73	71	50	21

These figures reflect the tremendous success of the Project in placing clients in employment and training. These figures are made more extraordinary by the fact that 83/84 was a year of high unemployment. The sub-totals aforementioned denote those clients who have obtained employment or training upon completion. Overall, 62.5% of the graduates were successful in this regard. This figure does not include those clients who did not complete the Project. There is a significant difference between the male ratio (57%) and the female (71%). Some of this difference can be explained by the fact that the females are better educated, have more realistic job expectations and have no criminal records.

The overall success rate as determined by successful completion of the Project is 79%. The loss rate as determined by self terminations and project terminations is 21%. A moderate loss rate such as this is to be expected given the number and severity of problems displayed by the project clientele.

NEED

The Department of Social Services through its Employment Opportunities Division was successful in obtaining a grant of $500,000.00 under the Canada Employment and Immigration NEED Program. The funding for this project was through the Federal-Provincial Governments with Canada Employment and Immigration providing funding up to $390,000.00 and the provincial Department of Labour and Manpower providing funding up to $110,000.00. This project was designed to assist the elderly in their own homes. The project was very successful and provided a very

successful and worthwhile service.

ADMINISTRATION

The Division of Employment Opportunities made plans to increase the number of clerks and as well to hire the professional services of an accountant.

In January 1984, a decision was made to acquire the services of an accountant and to increase the clerical staff attached to the Employment Opportunities Payroll section. If the extra positions are approved, there should be a marked improvement in efficiency and record keeping. There are also plans to increase Employment Opportunities activities at the district level. This will result in more recipients being placed into employment which should decrease the social assistance caseload.

CHILD WELFARE

CHILD PROTECTION AND CHILD CARE

The Division of Child Welfare has the responsibility for the physical, emotional and developmental well-being of children and for the provision of services wherever possible to the family unit in order to insure that children may develop to their potential within the family. To achieve this aim, such services as Day Care, Homemakers, referrals for marital and family counselling are provided. Social workers working with families also work closely with professionals in the Justice, Education and medical systems, as well as other agencies to provide support services to families.

While the number of protection cases has increased in the last year, there is also a small decrease in case number of children taken into care for that year. If this trend continues, it may indicate that providing services to families may result in a further decrease in children admitted to foster care.

While there was a decrease in the number of child abuse cases, there was also an increase in the reporting of sexual abuse cases, which may indicate a more public awareness of the problem.

ADOPTIONS

The Department of Social Services is responsible under the Adoptions Act, 1972, for the administration and implementation of the Adoptions Program throughout the province. The Adoptions

Program focuses on three main client groups - parents who relinquish their children for adoption, children who are available for adoption, and adopting parents. The Adoptions Act requires that all adoptions within the province must be processed by the Department of Social Services and the ultimate goal of the Adoptions Program is to obtain a permanent and stable home for every child who is available for adoption.

The Adoptions Program involves three separate functions; namely, the processing of adoption applications, the selection of approved adoptive parents for a specific child and the supervision of an adoption placement until the adoption is finalized by the court.

PRESENT PICTURE

The current adoption caseload, including regular, relative and interprovincial adoptions total 890. During the fiscal year 1983-84, 479 new applications were received, 341 were approved, 81 were rejected or withdrawn, 309 placements were made or recognized (including relative), 318 adoptions were finalized, with 54 in process of being finalized as of this date. Due to the continued shortage of young infants available for adoption, efforts are being made to try to focus more on the placement of older and special needs children, sibling groups, etc. The district offices are advised on a monthly basis of the current availability of children and, consequently, this has served as a resource for finding adoptive homes for sibling groups.

INTERPROVINCIAL ADOPTIONS

Those older and special needs children for whom adoptive homes cannot be found locally continue to be referred to the National Adoption Desk in Ottawa and the Atlantic Adoption Exchange in Halifax. Local families are also referred to those children of native, black and Asian origin, as children in these categories are not readily available for adoption in Newfoundland.

RELATIVE ADOPTIONS

Relative Adoptions involve children who are residing with relatives who wish to adopt them. In such cases, these children are not in the care of the Director of Child Welfare, but serious consideration is still given in processing these applications to ensure that the children are receiving good quality care and that adoption is in their best interest.

The issues of custody, access and maintenance are of great importance especially where consideration has to be given to dispensing with the consent of the non-custodial parent (ex-spouse). While the adoption legislation provides for dispensing with parental consent by the Court in certain circumstances, indepth evaluations of such applications on an individual basis are carried out to ensure that parental rights of both parents are protected to the fullest possible extent.

ADOPTION PARENTING GROUPS

Due to the focus on older/special needs children over the

past year, our Department has initiated the concept of parenting groups for adoptive parents, stressing the need for parents to be knowledgeable about the social and emotional aspects of parenting an adopted child, particularly an older child. Two such sessions were held in the province, one in the St. John's region, and one in the Eastern region.

The Public Health Division of the Department of Health, through Dr. Gordon Noseworthy, Medical Director of Public Health for Eastern Newfoundland, ran a parenting course for adoptive parents similar to the pre-natal courses available to natural parents. All the regions have been advised of this undertaking in the hope that similar sessions can be arranged in their areas, with the co-operation and input of the Division of Public Health, on a continual basis.

THE ADOPTIONS APPEAL BOARD

The Adoptions Appeal Board was formed to process appeals from adoptive applicants who are dissatisfied with the decision made by the Director of Child Welfare concerning their application. While there have been several applications rejected in the past year, there have been no appeals. This would indicate that the staff of the Department, especially the social workers and their supervisors, utilize their skills in casework and counselling very effectively in evaluating adoption applications so that applicants are provided with a clear understanding of why their applications have not been approved. The Child Welfare Legislation for the province of Newfoundland and Labrador which

provides for this kind of appeals procedure is unique in Canada.

POST ADOPTION SERVICES

In October, 1983, the Department established (with the hiring of a social worker on a part-time basis) the position of Co-ordinator of Post Adoption Services. Assigned to the Child Welfare Division at Headquarters office, this Co-ordinator is responsible for handling all inquiries across the province from those parties of an adoption who may request service after the adoption is legally finalized.

The Co-ordinator position was established because of an increased demand for information from the members of the adoption triad, especially from adult adoptees seeking information about their biological roots. The Co-ordinator's main task (apart from handling all referrals) within the first year is to complete a major policy paper recommending future adoption disclosure policy.

The following chart is a breakdown of the inquiries received from October 1, 1983 to March 31, 1984 and a breakdown of the one hundred and eighty-five (185) registrations that are on record as wishing search/reunion services, or that wish identifying background information.

TABLE 5

ADOPTION DISCLOSURE CASES

Octboer 1, 1983 - March 31, 1984

Month	Beginning of Month	New Inquiries	Reopened Cases	Cases Closed	End of Month
October	0	14	10	13	11
November	11	16	5	20	12
December	12	15	4	19	12
January	12	6	8	17	9
February	9	14	10	22	11
March	11	13	5	18	11
TOTAL	55	78	42	109	66

TABLE 6

New cases only who registered as wishing search/identifying information or registered on new form for future purposes.

	December 1, 1983	March 31, 1984
Adoptees	120	139
Birth Parents	22	31
Siblings/Others	15	15
TOTAL	157	185

There is no doubt that there are a number of service needs in the adoption field, as many as thirty years after the adoption

is finalized. The establishment of a Co-ordinator's position (while to date only on a part-time basis) is an attempt to begin to address some of these needs.

SINGLE PARENTS

Services to single parents are Administered under The Children of Unmarried Parents Act, 1972. For the fiscal year 1983-84, five hundred and forty-eight (548) single mothers requested services of this department.

According to our records, the number of single mothers requesting services such as board and lodging during pregnancy has gradully decreased in recent years and, as well, there is a noticeable trend towards single mothers keeping their children.

In addition to board and lodging, clothing and financial assistance, counselling and referral services are also provided. Counselling is also available to single fathers, although few avail of this services.

According to legislation, a single father has a responsibility for support and maintenance of the child and during this fiscal year two hundred and seventy-two (272) cases involving child support were processed by this Department; of this number two hundred and thirty-six (236) Affiliation Agreements were approved by the Director of Child Welfare, while thirty-six (36) were settled through Affiliation Court Orders.

CHILD WELFARE BOARD

The Child Welfare Board is appointed by the Lieutenant-Governor in Council with representatives from the medical, legal and teaching professions, as well as members of the Headquarters and Field Staff of the Department of Social Services.

The main function of the Child Welfare Board is to assist and advise the Director of Child Welfare in the development and maintenance of sound standards of child care and protection.

During the past year, difficult and involved cases were examined at length. The Board also plays an invaluable role in evaluating present legislation, policies and procedures and in recommending appropriate changes.

APPRECIATION

On behalf of the staff of the Division of Child Welfare, a sincere appreciation is extended to all Government employees and personnel in private agencies for their continued co-operation during the year.

TABLE 7

CHILDREN IN CARE DURING PAST FIVE YEARS

	1979-80	1980-81	1981-82	1982-3	1983-84
Beginning of Year	1,221	1,263	1,276	1,169	1,215
Admitted During Year..	576	534	482	489	465
Discharged During Year	534	521	589	443	488
End of Year.....	1,263	1,276	1,169	1,215	1,192

TABLE 8

WARDSHIP OF CHILDREN IN CARE

	April 1983	Admitted to Care	Transferred In	Discharged From Care	Transferred Out	March 31 1984
Permanent	337	12	526	44	546	285
Temporary	196	102	224	129	236	157
Non-ward	224	191	54	122	32	315
Pending	149	80	7	30	8	198
Non-ward & Consent ..	178	78	4	127	4	129
Over 16	131	2	19	36	8	108
TOTAL	1,215	465	834	488	834	1,192

TABLE 9

REASONS FOR CHILDREN COMING INTO AND LEAVING CARE

Relinquished for Adoption	78	Placed for Adoption	109
Illness, Separation, or Neglect of Parents	374	Returned to Parents	266
Severely Handicapped	13	Discharged to Relatives	55
		Employment	18
		Transferred	7
		Deceased	3
		Other	30
TOTAL	465*	TOTAL	448

* 489 Came into care during 1982-83

TABLE 10

PLACEMENT OF CHILDREN IN CARE

	April 1 1983	New	Transferred In	Closed	Transferred Out	March 31 1984
Foster Homes.....	696	296	275	347	253	667
INSTITUTIONS						
Children's Home..	38	0	0	15	23	0
Exon House.....	74	5	24	8	13	82
Mount Cashel	57	14	18	4	24	61
Hospital	17	27	2	9	17	20
Sub Total	186	46	44	36	77	163
Educational Placement.....	5	2	0	1	1	5
Special Foster Home	20	20	27	4	27	36
Relatives	157	26	15	34	15	149
Board & Lodging..	19	19	25	16	19	28
Group Homes	65	17	79	10	71	80
Section 45 (CWA).	54	24	21	25	18	56
Others	13	15	22	15	27	8
Sub Total	333	123	189	105	178	362
GRAND TOTAL	1,215	465	508	488	508	1,192

TABLE 11

AGE AND SEX OF CHILDREN IN CARE

	April 1 1983	March 31 1984		April 1 1983	March 31 1984
AGE			SEX		
Under 6 Years.....	292	328	Boys ...	677	638
6 - 12 Years....	333	333	Girls ..	538	554
12 - 16 Years ...	360	346			
Over 16 Years	230	185			
TOTAL	1,215	1,192	TOTAL ..	1,215	1,192

TABLE 12

DISTRIBUTION OF FOSTER HOMES AND CHILDREN BY REGIONS AND DISTRICTS

	April 1, 1983		Homes Opened	Homes Transferred In	Homes Closed	Homes Transferred Out	March 31, 1984	
	Homes	Children					Homes	Children
ST. JOHN'S REGION								
Bay Bulls	0	1	0	0	0	0	0	1
Bell Island	3	12	2	0	0	0	5	8
Ferryland	2	2	0	2	1	0	3	3
Kelligrews	24	49	5	15	9	12	23	42
St. John's	83	315	16	26	20	23	82	276
TOTAL	112	379	23	43	30	35	113	330
EASTERN REGION								
Arnold's Cove.....	1	3	1	0	1	0	1	3
Bay L'Argent	1	0	0	0	0	1	0	1
Bay Roberts	19	39	1	0	3	1	16	34
Bonavista	6	8	0	0	1	0	5	9
Clarenville	25	36	1	0	2	0	24	31
Grand Bank	1	15	0	0	0	0	1	17
Harbour Grace	19	39	2	1	3	0	19	32
Heart's Content.....	3	11	0	0	0	0	3	17
Marystown	5	10	1	0	0	0	6	18
Placentia	5	28	4	0	1	0	8	13
St. Mary's	12	33	4	0	1	2	13	33
Whitbourne	3	22	0	0	0	0	3	18
TOTAL	100	244	14	1	12	4	99	226
CENTRAL REGION								
Baie Verte	6	31	1	0	0	0	7	36
Botwood	7	22	2	0	3	0	6	23

TABLE 12 (Cont'd)

Carmanville	0	2	1	0	0	0	1	2
Fogo	1	1	0	0	0	0	1	1
Gambo	15	17	1	0	1	0	15	17
Gander	8	5	3	0	3	0	8	6
Glovertown	0	1	0	1	0	0	1	4
Grand Falls	7	20	1	0	0	0	8	23
Harbour Breton	0	0	1	0	0	0	1	0
Lewisporte	17	36	0	0	0	0	17	42
Milltown	1	1	0	0	0	1	0	1
Springdale	12	30	3	0	1	0	14	33
Twillingate	2	5	0	0	1	0	1	2
Wesleyville	2	1	0	0	0	0	2	3
TOTAL	78	172	13	1	9	1	82	193

WESTERN REGION

Bonne Bay	7	6	0	0	0	0	7	4
Burgeo	0	2	1	0	0	0	1	1
Channel	11	18	1	0	0	0	12	14
Corner Brook	30	62	5	2	1	1	35	59
Deer Lake	11	28	0	0	0	0	11	24
Englee	0	1	0	0	0	0	0	0
Flowers Cove.....	0	0	1	0	0	0	1	0
Piccadilly	37	51	1	0	0	0	38	39
Port Saunders	1	1	0	0	0	0	1	1
St. Anthony	3	1	2	1	0	0	6	3
Stephenville	6	15	3	0	0	0	9	14
Stephenville Xing..	3	9	4	0	1	0	6	12
TOTAL	109	194	18	3	2	1	127	171

TABLE 12 (cont'd)

LABRADOR REGION

Cartwright.....	0	0	0	1	1	0	0	0
Forteau	4	2	1	0	0	0	5	2
Happy Valley	4	20	6	1	2	0	9	28
Hopedale	0	0	0	0	0	0	0	0
Mary's Harbour...	0	3	0	0	0	0	0	2
Nain	1	20	0	0	0	0	1	18
Sheshatshiu	2	15	0	0	0	0	2	9
Wabush	11	10	3	0	6	1	7	12
TOTAL	22	70	10	2	9	1	24	71
GRAND TOTAL	421	1,059	78	50	62	42	445	991

TABLE 13

PHYSICALLY AND/OR MENTALLY HANDICAPPED
CHILDREN IN CARE

	April 1, 1983	Admitted to Care	Discharged From Care	March 31 1984
Degree of Handicap				
Moderate	135	1	39	97
Severe	201	4	13	192
Age				
Under 6 Years.....	45	1	5	41
6 to 12 Years.....	80	3	36	47
Over 12 years	211	1	11	201
Sex				
Boys	196	3	17	182
Girls	140	2	35	107
Placements				
Foster Homes	224	5	22	207
Institutions	112	0	30	82

TABLE 14

A. NEGLECT

PROTECTION CASES DURING PAST FIVE YEARS

	1979-80	1980-81	1981-82	1982-83	1983-84
Beginning of Year..	464	524	619	783	947
New, Re-opened During Year.....	328	446	527	474	485
Closed During Year.....	268	351	363	310	588
End of Year	524	619	783	947	844

B. CHILD ABUSE

CHILD ABUSE CASES DURING PAST TWO YEARS

	1982-83	1983-84
Number of Reported Cases		
- Families	70	73
- Children	114	77
Number of Alleged Cases.....	70	59

C. AGE AND SEX OF ABUSED CHILDREN

	0 to 1 Year	1 to 2 Years	3 to 5 Years	6 to 12 Years	Over 12 Years	At End Of 84 03 31
BOYS.....	3	2	4	8	3	20
GIRLS	3	0	9	14	13	39
TOTAL	6	2	13	22	16	59

TABLE 15

ADOPTION CASES DURING THE PAST FIVE YEARS

	1979-80	1980-81	1981-82	1982-83	1983-84
Applications Received	506	349	432	390	479
Applications Approved	413	366	326	294	341
Application Rejected or Withdrawn	68	76	63	48	81
Placements Made or Recognized	366	380	352	291	309
Court Orders Made	410	378	351	290	318
Awaiting Court Orders End of Year	89	67	58	67	54

TABLE 16

ADOPTION CASELOAD

	Caseload On April 1, 1983	New, Re-opened Transferred In	Closed Transferred Out	Caseload On April 1, 1984
STAGE ONE				
Application Placement	356	272	211	417
Recognition of Placement	95	207	156	146
STAGE TWO				
Approved Homes Awaiting Placement	111	153	83	181
STAGE THREE				
Probation Period				
Placements Made (regular & non-provincial)	80	138	127	91
Placements Recognized	22	150	171	1
STAGE FOUR				
Awaiting Court Order	62	303	311	54
TOTAL	726	1223	1059	890
CHILDREN AVAILABLE FOR ADOPTION	54	152	150	56

TABLE 17

AGE OF CHILDREN PLACED FOR ADOPTION DURING THE YEAR

	TOTAL
0 - 12 MONTHS	137
1 - 5 YEARS	70
OVER 5 YEARS	102
TOTAL	309

TABLE 18

AGES OF CHILDREN AVAILABLE FOR ADOPTION ON MARCH 31, 1984

A. CHILDREN AVAILABLE AND SUITABLE FOR ADOPTION

	0 - 6 Months	6 - 12 Months	1 - 5 Years	Over 5 Years	TOTAL
BOYS	12	1	9	11	33
GIRLS	6	1	9	7	23
TOTAL	18	2	18	18	56

B. SPECIAL NEEDS AND OLDER CHILDREN

	0 - 6 Months	6 - 12 Months	1 - 5 Years	Over 5 Years	TOTAL
BOYS	0	1	9	19	29
GIRLS	0	2	6	9	17
TOTAL	0	3	15	28	46

TABLE 19

NUMBER OF REGULAR PLACEMENTS MADE OR RECOGNIZED AND COURT ORDERS ON ADOPTION BY REGIONS AND SUPERVISORY DISTRICTS

DISTRICTS AND REGIONS	PLACEMENTS	COURT ORDERS
ST. JOHN'S REGION		
Bell Island	1	3
Fermeuse	0	3
Kelligrews	10	17
St. John's	56	73
TOTAL	67	96
EASTERN REGION		
Arnold's Cove	2	2
Bay L'Argent	0	3
Bay Roberts	8	8
Bonavista	3	1
Clarenville	6	16
Grand Bank	2	3

TABLE 19 (cont'd)

DISTRICTS AND REGIONS	PLACEMENTS	COURT ORDERS
EASTERN REGION (cont'd)		
Harbour Grace	4	10
Heart's Content	0	2
Marystown	12	16
Placentia	4	5
St. Mary's	2	3
Carmanville	2	4
Whitbourne	1	3
TOTAL	46	76
WESTERN REGION		
Bonne Bay	4	4
Burgeo	2	3
Channel	5	12
Corner Brook	23	32

TABLE 19 (cont'd)

DISTRICTS AND REGIONS	PLACEMENTS	COURT ORDERS
WESTERN REGION (cont'd)		
Deer Lake	10	6
Englee	1	2
Flower's Cove	3	1
Port Saunders	6	3
St. Anthony	6	4
Stephenville	8	9
Stephenville Crossing	5	8
TOTAL	73	84
LABRADOR REGION		
Forteau	2	0
Cartwright	2	1
Happy Valley	6	10
North West River	0	0
Wabush	12	12
Mary's Harbour	1	0
Makkovik	4	2
Nain	0	0
TOTAL	27	25

TABLE 19 (cont'd)

DISTRICTS AND REGIONS	PLACEMENTS	COURT ORDERS
CENTRAL REGION		
LaScie	4	0
Botwood	8	3
Baie Verte	5	3
Fogo	4	1
Gander	8	5
Glovertown	10	4
Grand Falls	8	8
Gambo	4	3
Lewisporte	10	1
Milltown	12	4
Springdale	10	2
Twillingate	4	1
Wesleyville	3	2
Harbour Breton	6	3

TABLE 19 (cont'd)

DISTRICTS AND REGIONS	PLACEMENTS	COURT ORDERS
CENTRAL REGION (cont'd)		
TOTAL	96	40
Regular	130	148
Defacto	179	170
*Placements Outside Province	7	
GRAND TOTAL	309	318

TABLE 20

SERVICES TO UNMARRIED MOTHERS

THE FIGURE BELOW REPRESENTS AN INCREASE OF 58 FROM THE PREVIOUS YEAR

CARE OF MOTHER	APRIL 1, 1983	ADMITTED	DISCHARGED	MAR. 31/84
Boarding Homes	0	3	2	1

CARE OF CHILD	
Adoption	93
Temporary	4
Mothers Keeping Children or placing With Relatives	429
Undecided	22
	548

AFFILIATION	
Agreements	236
Orders	36

TABLE 21

AGE, EDUCATION AND OCCUPATION OF UNMARRIED MOTHERS

AGE	
Under 18	55
18 - 21	321
22 - 25	141
Over 25	31
	548

EDUCATION	
Under Grade V1	8
Grade V1-V111	177
Grade 1X - X1	341
Over Grade X1	22
	548

NUMBER OF PREGNANCIES	
First	470
Second	62
Third	10
Fourth	5
Over Four	1
	548

OCCUPATION	
Student	56
Unemployed	234
Domestic	33
Waitress	32
Cook	4
Homemaker	20
Babysitter	68
Fishplant	27
Factory	2
Salesclerk	15
Cashier	13
Beautician	1
Secretary	9
Office Worker	20
Nurse	1
Nursing Assistant	2
Teacher	0
Other	11
	548

TABLE 22

RESIDENCE OF UNMARRIED MOTHERS WHO REQUESTED SERVICE BY REGIONS

ST. JOHN'S	49
EASTERN REGION	132
CENTRAL REGION	165
WESTERN REGION	185
LABRADOR REGION	13
OUT OF THE PROVINCE	4

JUVENILE CORRECTIONS

The Division of Juvenile Corrections is responsible for the planning and development of services and facilities which will provide guidance, supervision and a controlled environment for those children and young persons who experience behaviour problems and/or commit acts of delinquency. In such planning and development emphasis is placed on those services and facilities which recognize the rights and well-being of the young person and the protection of society. The role of the family is perceived as being extremely important in the behavioural development of children and programming is focused towards those services which enhance family living by the strengthening of parental abilities in child development. This approach is based on the belief that young persons with behaviour difficulties should not be treated as criminals but rather as misguided children and youth who need direction, guidance, training and encouragement.

In our effort to achieve this objective the emphasis is on continued casework and supportive counselling with parents and children. More and more community resources are being encouraged to become actively involved and social workers are working more closely with other departments of government, schools, social organizations and other interested community groups. The importance of organized social and recreational activities in which young persons can participate is becoming a more widespread realization of society.

Other programs which are being developed and/or expanded for persons include:

Diversion

Diversion is a process whereby the victim of an offence and the offender may sit down together with a third party (a mediator) in an attempt to come to some agreement which may result in the victim being compensated for damages or loss. If an agreement can be reached then the case will not go to court. Through this process the offender becomes accountable for his actions and is an active participant in the planning of a solution of an offence which is mutually acceptable to both parties.

Probation

Being on probation means that a young person continues to remain in his own home under the supervision of a Corrections Social Worker (probation officer). He is free to take part in normal community activities but will be required to observe some special conditions, e.g., proper school attendance, be home at a certain hour, stay away from certain places, etc. Through working with the Social Worker, the young person receives assistance in identifying the problems which caused his behaviour difficulties and in working out solutions to such problems.

It sometimes happens that young persons commit serious offences or habitually demonstrate unacceptable behavour and in consideration of their own well-being and the protection of

society, they are removed from their own homes and placed into the care and custody of the Director of Child Welfare. This procedure is arranged through an Order of Wardship completed by the Court. Placement in such cases include foster homes, group homes and training schools.

Whenever it becomes necessary to remove a young person from his family, immediate steps are taken by the Staff of the Department of Social Services to work with him and his family so that those problems which caused the family separation may be resolved.

Youth Guidance Authority

The Youth Guidance Authority continued to meet regularly during the past year, and while it concerned itself principally with individual cases, it provided its Members with an excellent forum for the discussion of many of the general aspects of juvenile delinquency. Detailed consideration was given to the cases of those boys and girls found to be delinquent by the courts and subsequently committed to the care and custody of the Director of Child Welfare, including the matter of admissions to and releases from the Training Schools. Also receiving considerable emphasis were the Reports on Parents of Children who are Wards of the Director of Child Welfare and are living away from home. It is estimated that 100 cases received the attention of the Youth Guidance Authority during the period under review. The Authority dealt with such matters as Christmas and Easter leave, Discipline in the Training Schools, Escapes, Assessments by Medical and Psychiatric

personnel, Entertainments, Functions of the Youth Guidance Authority, Summer Vacations, Transfer of boys and girls to Group Homes or other placements and Voluntary Admissions.

Adult Corrections

The Division of Juvenile Corrections continues to provide services to the Division of Adult Corrections and the National Parole Board in areas where these agencies have not yet established operations. Those services include the completion of Community Assessments, Parole Post-Release reports, Supervision of Adult Probationers and Parolees, etc.

The Division of Adult Corrections continues to expand its operation in the Province and it is hoped that in the near future, it will have the capability to service all areas.

Young Offenders Legislation

During the past year, the Young Offenders Act was proclaimed by the Federal Government with the date of implementation set at 84-04-01. Newfoundland and Labrador retained its Welfare of Children Act, as legislation under which the Juvenile Corrections program would be developed and implemented, when it became a Province of Canada in 1949. The Welfare of Children Act, which was enacted in 1944, was perceived as very progressive legislation and served the children and youth of the Province very well. It will be rescinded on April 2, 1984 and this Province, along with all other provinces and territories, will commence implementation of The Young Offenders Act.

The Division of Juvenile Corrections, with the assistance of other Divisions and Departments of Government of the Province, has spent a great deal of time during the past year in planning for the new Act. Ongoing communication has also taken place between officials of relevant Departments of the Provincial Government and the Department of the Solicitor General. There have been many differences between this Province and the Government of Canada, both legally and philosophically, which have not been completely resolved. While the date of proclamation is set at April 2, 1984, a period of one year has been allowed in which to implement the Act fully and it is anticipated that this Province will have extended and expanded its program of services and facilities to properly implement The Young Offenders Act by 85-04-01.

STATISTICAL DATA

1983 - 84

TABLE 23

DIVERSION

TABLE 23 INDICATES THE NUMBER OF BOYS AND GIRLS REFERRED TO THE DEPARTMENT AS DIVERSION CASES DURING THE YEAR.

	BOYS	GIRLS	TOTAL
Number on April 1, 1983	88	26	114
Number Referred During Year	241	71	312
Number Terminated During Year	222	82	304
Number as of March 31, 1984	107	15	122

TABLE 24

PRE-DISPOSITION REPORTS

TABLE 24 INDICATES THE NUMBER OF PDR's SUBMITTED TO THE COURT AS COMPARED TO THE PREVIOUS YEAR.

Number Completed During Previous Year 347

Number Completed In Year Under Review 378

TABLE 25

TABLE 25 INDICATES THE NUMBER OF JUVENILE OFFENDERS REFERRED TO THE DEPARTMENT BY THE COURTS DURING THE PAST TWO YEARS.

	1982-83	1983-84
Number Receiving Service April 1	817	683
Number Referred During Year	731	824
Number Discharged During Year	865	823
Number Receiving Service March 31	683	684

TABLE 26

AGE, EDUCATION, SEX AND RESIDENCE BY REGION OF YOUNG PERSONS DECLARED DELINQUENT DURING THE YEAR.

AGE		REGIONS	
Under 12 Years	- 13	St. John's	149
12 - 14	- 278	Eastern	162
15-16	- 509	Central	213
17 & Over	- 24	Western	169
	824	Labrador	131
			824

EDUCATION		SEX	
Below Grade VI	37	Boys	692
Grade VI - VIII	506	Girls	132
Over Grade VIII	281		
	824		824

TABLE 27

TABLE 27 INDICATES THE NUMBER OF BOYS AND GIRLS ON PROBATION DURING THE YEAR AS COMPARED TO THE NUMBER FOR THE PREVIOUS YEAR.

	1982-83	1983-84	TOTAL
		BOYS - GIRLS	
Number on Probation as of April 1	500	333-62	395
Placed on Probation During Year	427	422-63	485
Terminated During The Year	532	404-80	484
Number on Probation as of March 31	395	351-45	396

TABLE 28

TABLE 28 SHOWS THE NUMBER OF YOUNG PERSONS WHO WERE COMMITTED TO THE CARE AND CUSTODY OF THE DIRECTOR OF CHILD WELFARE AS DELINQUENT WARDS DURING THE YEAR AS COMPARED TO THE NUMBER FOR THE PREVIOUS YEAR.

	1982-83	1983-84	TOTAL
		BOYS - GIRLS	
Delinquent Wards as of April 1	317	242-46	288
Committed During the Year	304	270-69	339
Discharged During the Year	333	271-68	339
Delinquent Wards as of March 31	288	241-47	288

TABLE 29

TABLE 29 SHOWS THE PLACEMENT OF DELINQUENT WARDS AT THE BEGINNING OF AND AT THE END OF THE YEAR.

	April 1, 1983	March 31, 1984
Training Schools	50	19
Group Homes, Mount Cashel & Other Placements	47	44
Own Homes or With Relatives	191	225

TABLE 30

COMPARATIVE STUDY OF BOYS ADMITTED TO THE ST. JOHN'S AND WHITBOURNE SCHOOLS FOR BOYS DURING THE PAST TEN YEARS

Year	Admissions	Re-Admissions	Total	Avg. Age In Years
1974-75	47	22	69	14.5
1975-76	32	8	40	15.6
1976-77	41	15	56	14.5
1977-78	44	14	58	14.8
1978-79	52	11	63	15.3
1979-80	47	26	73	14.9
1980-81	61	10	71	14.7
1981-82	36	14	50	15.3
1982-83	29	6	35	15.2
1983-84	38	9	47	15.4

TABLE 31

COMPARATIVE STUDY OF GIRLS ADMITTED TO PLEASANTVILLE SCHOOL DURING PAST TEN YEARS.

Year	Admissions	Re-Admissions	Total	Avg. Age In Years
1974-75	20	1	21	14.8
1975-76	15	4	19	14.4
1976-77	15	5	20	15
1977-78	8	0	8	14.5
1978-79	11	2	13	14.9
1979-80	19	2	21	14.2
1980-81	16	0	16	14.5
1981-82	26	1	27	15
1982-83	14	3	17	15
1983-84	14	5	19	15.2

TABLE 32

COMPARATIVE STUDY OF BOYS RELEASED FROM THE ST. JOHN'S AND WHITBOURNE SCHOOLS DURING THE PAST TEN YEARS.

Year	Releases	Avg. Age	Avg. Length
1974-75	71	15	10.9 Months
1975-76	44	15.3	9.0 Months
1976-77	54	15.3	14.2 Months
1977-78	56	14.8	14.2 Months
1978-79	56	15.9	10.3 Months
1979-80	89	15.8	9.2 Months
1980-81	57	15.5	8.10 Months
1981-82	43	15.7	7.9 Months
1982-83	52	16.1	9.7 Months
1983-84	50	15.6	7.9 Months

TABLE 33

COMPARATIVE STUDY OF GIRLS RELEASED FROM PLEASANTVILLE SCHOOL DURING THE PAST TEN YEARS.

Year	Releases	Avg. Age	Avg. Length
1975-75	20	16	14 Months
1975-76	22	15	11.5 Months
1976-77	21	16	10.7 Months
1977-78	14	15.4	11.3 Months
1978-79	7	15.8	12.7 Months
1979-80	17	15	14 Months
1980-81	16	15.6	13 Months
1981-82	22	16	12 Months
1982-83	29	15.5	5.7 Months
1983-84	27	15.6	4.2 Months

TABLE 34

TABLE 34 INDICATES THE NUMBER OF PAROLEES AND ADULT PROBATIONERS WHO RECEIVED SERVICES DURING THE YEAR AS WELL AS THE NUMBER OF COMMUNITY ASSESSMENTS AND PRE-SENTENCE REPORTS COMPLETED.

	Parolees	Probationers
Number as of April 1, 1983	7	500
Number Referred During Year	27	585
Number Terminated During Year	22	421
Number as of March 31, 1984	12	664

Number of community assessments completed during the year ... 38

Number of pre-sentence reports completed during the year ... 100

DAY CARE AND HOMEMAKER SERVICES

Day Care Services

Major policy revisions to Licensing and Subsidies Sections of the Policy Manual were initiated with a view to decentralization of these program areas as a means to ensure improved service to the public as well as ongoing supervision and evaluation at the field level.

Training for day care operators and staff was arranged by the Early Childhood Development Association (funded by Department of Social Services). The Provincial Training Committee of the Association arranged consultation to licensed centres.

A training program for Social Workers responsible for the supervision of licensed centres was approved in principle. Plans were formulated in consultation with the Early Childhood Education Consultant in the Department of Education for a two-day workshop to be held in May 1984. The St. John's Regional Office appointed a Social Worker with sole responsibility for the day care program during this year to reduce problems associated with monitoring and reporting as required under the Day Care Regulations.

The Report of the Ministerial Advisory Commission on the Family and Early Childhood recommended that a Program Guidelines Manual be provided to assist early childhood educators working in the licensed day care centres. The Day Care Division was repre-

sented on this Committee, whose work will be completed in 1984-85.

The Nutrition Survey of licensed centres, conducted at the request of the Day Care and Homemaker Services Licensing Board by the Consultant on Nutrition, Department of Social Services, was presented to the Licensing Board. The Board supported the recommendations that consideration should be given allowing operators to provide the mid-day meal as long as definite guidelines were in place for parents. A quarterly newsletter was supported as well as a means of ongoing consultation to licensed centres and early intervention to new applicants for licenses.

The recommendations of the focus on Training '82 from a report of the Early Childhood Development Association Training Committee was presented to the Day Care Licensing Board. This report included an outline of a long-range plan for the provision of training to licensed centres with emphasis on continuing with on-site consultations and regional training programs. The Committee also planned to initiate a similar presentation for the Minister of Social Services with a specific request for funding of its proposal to train day care workers, who have no access to training. There is one training program currently in place under the jurisdiction of the Community Services Council which is limited to meeting the training needs of disadvantaged adults. This program is not available to the general public.

The Day Care and Homemaker Licensing Board met on nine (9) occasions to consider new and renewal applications for licenses, to review policy issues and to make recommendations for legislative changes in the Act and Regulations.

The number of referrals for Day Care Subsidies increased and with the opening of eleven (11) new centres in areas where no day care previously existed, the program was expanded geographically, although finacnial restrictions still prohibit the development of a comprehensive subsidy program. Many single parents employed on Community Development Projects for 10 or 20 week periods were referred for subsidization.

Federal funds were approved to research a study on "Rural Child Care Needs". This study was deferred until 1984-85 to coincide with federal recruiting of fish plants and reopening of the plants in preselected areas of the province.

Teaching Homemaker Program

There were no increases in budget allocations to expand the Teaching Homemaker Program. Twenty Teaching Homemakers have been employed during this year. The statistics attached to this report indicate that 423 cases received Teaching Homemaker Service during this fiscal year.

The Teaching Homemaker Program will be decentralized as revisions to the Policy Manual are finalized. Referrals, approval of cases, goal setting, case reviews and decisions to terminate will be solely the responsibility of the field staff who are

working on a regular basis with the families.

Teaching Homemakers were faced with severe travel restrictions for several months. However, this situation was rectified following extensive representation from field and regional staff with responsibility for Teaching Homemaker staff.

The Newfoundland and Labrador Homemakers and Homemaker Services Association held its Annual Conference in June 1983 in St. John's. Teaching Homemakers from across the province attended as well as some Social Workers and District Managers. This training opportunity was well received by Teaching Homemakers who have little access to training in their local communities.

Funds for Teaching Aids were allocated in this fiscal year again to provide for those items which homemakers need to demonstrate various homemaking tasks.

TABLE 35

TEACHING HOMEMAKER SERVICE PROGRAM
DEPARTMENT OF SOCIAL SERVICES
DAY CARE & HOMEMAKER SERVICES DIVISION

PROVINCIAL STATISTICS
1983 - 84

NUMBER OF HOMEMAKERS: 20

REASON FOR HOMEMAKER SERVICE	APRIL 1, 1983	NEW/RE-OPENED CASES	CLOSED CASES	MARCH 31, 1984
Hospitalization of mother	0	0	0	0
Sickness or convalescence of parent at home	7	0	0	7
Death or desertion or absence of parent(s)	1	0	0	1
Care for disabled, chronically ill or aged person(s)	21	42	56	7
Management of household and/or finances	60	54	58	56
Inadequate child care practices	67	70	62	75
Supportive Services	46	45	56	35
Other	9	1	8	2
Total	211	212	240	183

REHABILITATION

INTRODUCTION

The Act respecting the Rehabilitation of Disabled Persons represents the legal authority under which the Department delivers rehabilitation services to mentally and physically handicapped persons throughout the Province. The cost of such services is shared by the Federal Government under the authority of the Vocational Rehabilitation Act passed in 1961. The Federal Legislation, which is based on physical and mental impairment and which includes addiction caused by alcohol and/or drugs, does not require a needs or means test to determine eligibility. Once entry is gained to the program, the client is entitled to a wide range of services to help him achieve the vocational goal of choice.

STAFFING

The past year saw the last remnants of the specialized rehabilitation program being dismantled at the field level. The unit that for years was located in the Hoyles Home was decentralized and arrangements made to have designated in each of the three St. John's District Offices a worker specializing in rehabilitation. The supervisory position was to be assigned to Regional Headquarters to compensate for the regional jurisdiction that applied to the former unit as it was originally envisaged; indeed the unit provided a provincial function for some time.

In each district office across the Province a worker is

designated as having responsibility for the Rehabilitation Program, while in the Eastern and Central Regions there is a worker specializing in rehabilitation at the Regional level.

INVOLVEMENT WITH PRIVATE AGENCIES

In attempting to carry out its mandate, the Division relies not only upon its own resources, but also upon a network of private agencies, some of which relate directly to the disabled and others of whom have a different focus but all are concerned with people and their problems, from vocational rehabilitation to family dysfunction. During the past fiscal year, Government's contribution to these various private agencies amounted to $2,246,300.00.

HOUSING

Adequate and appropriate housing occupies a significant place in the overall rehabilitation plan for an individual whose goal is to become fully independent.

It would appear that there exists a lack of accessible and affordable options for accommodation especially for those individuals who also require some degree of Home Support Services; i.e., attendant care and/or homemaker services. Although the situation is improving, individuals are still encountering difficulties in acquiring appropriate shelter.

This statement is based upon the experiences of many residents who have successfully completed the Independent Living

Training Program of Civic #4. While at Civic #4 Centre, participants receive the opportunity to acquire and/or practise those skills necessary to Independent Living. After completing this program many of them are equipped and anxious to achieve an independent lifestyle. Living in the community is now a realistic choice. However, due to a lack of accessible housing, especially to that which is affordable, persons leaving Civic #4 have their choices drastically reduced.

Physically disabled persons need not be perceived as a "special needs" group. The ideal situation would offer accessible housing to all. The concept of "adaptable housing" is rapidly growing in the United States. Adaptable housing insures that minimal standards are met in the construction of apartment units; e.g., widened door entrances. It is this kind of innovation which is in tune philosophically with the aims of the Rehabilitation Program.

TRANSPORTATION

After housing, transportation is the most serious problem facing disabled persons, particularly in St. John's. Disabled people do not have ready access to suitable transportation services. This not only restricts their movement, but also denies them full participation and integration into society. But denial of access to transportation means much more than a simple inconvenience. Disabled people have the same human needs as other people in society. They need to experience, to learn, to grow, to appreciate those things that make up our world, to feel a part of what they see around them, to belong.

On October 15th, 1983 the Consumers Organization of Disabled People of Newfoundland and Labrador (COD) organized a seminar on transportation. The seminar was funded and produced by COD.

COD prepared a presentation on behalf of consumers, stating in part the need for a better, more efficient system. As well, presentations were made by several agencies stating similar concerns. Two users of the service voiced their views regarding the service and made suggestions for improvements.

Some of the recommendations made during this seminar were:

(1) The hours of service be extended to include evenings and weekends.

(2) Three extra buses be acquired along with drivers to operate the extended service.

(3) The rates for using the service be decreased.

Since that meeting the operators have begun an extended service. This extension of service has improved the possibility of disabled people having ready access to suitable transportation.

TRANSITION HOUSES

At the present time, there are two Transition Houses in the Province, one in St. John's and the other at Corner Brook, both supported financially by this Department. During the year under review, the one in St. John's received $175,000.00 and the one in Corner Brook received $33,000.00.

The need for this kind of service is evidenced in the fact that, for example, the Transition House in St. John's reported a 97% occupancy rate at the end of December. The Corner Brook facility reported nine distress cases during December, fifty-six other calls, and provided shelter to four women and nine children, aged 11 months to 16 years. In terms of services these facilities offer supportive counselling, referrals to appropriate agencies, child care and support and, in the case of St. John's, exposure to parent effectiveness training, group meetings, educational films and other appropriate activities. Grand Falls and Labrador are actively pursuing the establishment of shelters for their particular areas.

TRAINING AND EMPLOYMENT PLACEMENT

Vocational Training is a major component of the work of the Rehabilitation Division. Vocational training includes trades and technical courses in the vocational schools and colleges, university training, academic upgrading and life skills, training on the job and in sheltered employment, and correspondence courses. The range of training is determined by the needs and capabilities of disabled applicants.

The Rehabilitation Division provides funding under the VRDP Agreement for disabled trainees who are not eligible for Canada Employment training allowances. The extent of funding approved is determined by individual needs. Disabled persons who are ready and qualified to enter the competitive labour market are referred to CEIC for placement. Placements are also made under

the Department's Community Development Program.

GENERAL

During the year under review, Social Assistance Regulations were amended to accommodate the changing needs of disabled persons by increasing the amounts of special needs assistance available to them and thereby making it easier for such persons to survive outside an institutional setting. The past year also saw a start of a review of legislation pertaining to Rehabilitation. A training program for Social Workers was developed in co-operation with the Public Service Commission. A Committee was struck to review the final Report of the Advisory Committee to the Minister of Social Services on the International Year of Disabled Persons (1981). This review resulted in a decision to pursue the idea of an Advisory Committee to speak for the disabled.

TABLE 36

TOTAL PROVINCIAL CASELOAD

YEAR	PHYSICAL	LEARNING DISABILITY	MENTAL ILLNESS	MENTAL RETARD.	ADDICTION	PSYCHO-SOCIAL	MULTIPLE	TOTAL
1982-83	482	131	81	182	30	71	62	1039
1983-84	513	195	115	197	23	125	71	1239

TABLE 37

TRAINING/EMPLOYMENT PLACEMENTS

BY REGIONS

YEAR	ST. JOHN'S	EASTERN	CENTRAL	WESTERN	LABRADOR	TOTALS
1982-83	215	88	62	74	51	490
1983-84	236	81	48	68	54	487

In conclusion, mention must be made of an event of some consequence in the life of the Division. Mr. Walter Davis, who had been associated with Rehabilitation since its infancy in this Province, retired as Director of Rehabilitation Services at the end of March 1984. Mr. Davis' achievements and his life generally have been of such a dimension as to make it impossible to do justice to it in a report such as this. His contribution has been great and will be so for a long time to come. Before he left the Department Mr. Davis undertook to write a report giving his ideas as to what direction this Department should take as it plots its future course in terms of service to disabled persons. When it is finished it will speak eloquently of Mr. Davis' interest, his dedication and his keen insight into the needs and aspirations of disabled persons and it will be a fitting tribute to him and his exciting career with the Public Service of this Province.

MENTAL RETARDATION SERVICES

The first quarter of the fiscal year 1983-84 saw much energy directed to the fulfillment of the closure plan for Children's Home as identified in the departmental paper, "A Plan for the Development of Community Living Arrangements and Related Support Services for Developmentally Delayed Persons in Newfoundland and Labrador as an Alternative to Institutionalization". It was on June 30, 1983, that the last resident left Children's Home, and that facility ceased to serve as a residential program for persons with developmental delays.

In addition, much emphasis was placed on the development of community based services and supports. It is anticipated that these supports will allow for the continued adherence to the philosophy of deinstitutionalization, particularly with the ongoing phaseout of institutional facilities.

EXON HOUSE

As of April 1, 1983, 72 permanent residents were in care at Exon House. From April to June, 1983, a total of 27 residents were transferred to Exon House, due to the closure of Children's Home.

A total of 17 discharges occurred in 1983, as follows:

- 6 residents to Foster Homes
- 8 residents to Group Homes
- 1 resident to live with natural family
- 2 residents deceased

As of March 31, 1984 there were 82 residents in permanent care and two in temporary care.

With the closure of Children's Home early in the 1983-84 fiscal year, divisional energies will now be directed toward the phase-down and eventual closure of Exon House.

CHILDREN'S HOME

As of June 30, 1983, all remaining 32 residents ranging in age from 11 to 29 years of age were discharged from Children's Home as follows:

1 resident to Hoyles Home

23 residents to Exon House

8 residents to Developmental Maximization Unit, Old Perlican

DIRECT HOME SERVICES

The Direct Home Services Program provides service to developmentally delayed children from birth to seven years, or until the child has been successfully prepared for entry into a more advanced educational program. The program provides weekly in-home based parent training and skill teaching to pre-schoolers.

As of March 31, 1984, there were 13 Child Management Specialists in 10 District Offices with three offices vacant. There are Child Management Specialists in training for these vacant offices.

The provincial caseload at the end of this fiscal year was 141, with this to increase as the vacant offices are refilled.

A total of 201 families had received service during the current fiscal year.

RESPITE CARE PROGRAM

The Respite Care Program provides both short term and long term relief to families with developmentally delayed members living at home.

Short term relief (usually an afternoon or an evening per week) is delivered by full time, part-time and "by call" workers supplemented by workers provided through Employment Opportunities, and these workers will take care of family members in their own homes or help them participate in community activities.

Long term respite is available on a limited basis in a Residential Respite Home located in Outer Cove. This home can accommodate up to two individuals to a maximum of 4 weeks.

There are 14 permanent salaried units approved for the Respite Care Program, and this is supplemented by workers approved through the Employment Opportunities Program. During the 1983-84 fiscal year there were a total of 169 families provided with short term respite. A total of 27 individuals were provided with long term respite.

COMMUNITY BEHAVIOURAL SERVICES PROGRAM

The primary mandate of this program is to deliver behaviour management services to developmentally delayed individuals and their families. An individually tailored program is designed so as to train the person and significant others in the person's

life to gain significant control over maladaptive behaviour which may be threatening the continuance of a day program or residential option.

At present the staff is comprised of a Co-ordinator, and four Behaviour Management Specialists. One of the staff persons has been assigned to the Corner Brook office to provide management services to the Western Region. It is anticipated that this program will expand in the coming fiscal year so that each region of the Province will have the ability to provide such supportive services.

As of March 31, 1984, this service has been provided to a total of 38 families (5 of which were outside the St. John's region).

A major service development in 1983-84 was the start-up of the Developmental Group Home, which provides 24 hour per day behavioural programming and skill teaching to individuals whose present behavioural problems preclude placement in a regular group home or foster home; as well as for those individuals whose behavious problems are such that continued living at home is in jeopardy. Individuals remain in the home for a period of 8-12 months in preparation for a move to a less restrictive living environment.

The home accommodates up to 5 individuals and has a staff comprised of a Co-ordinator, and 7 full-time counsellors supplemented by part-time staff.

DEVELOPMENTAL MAXIMIZATION UNITS

In June 1983, a second unit was opened at the Old Perlican Cottage Hospital. As in the case with the unit at Springdale, this Developmental Maximization Unit provides accommodations to medically involved individuals formerly of Children's Home. Due to a more stimulating environment, reduced resident numbers, and better trained staff, this unit is better able to afford each individual a developmental program based on his or her specific needs.

FOSTER PLACEMENTS

As of March 31, 1984, there were a total of 24 children in care in 15 special foster homes. In addition to these 24 children in special foster care, there are always many children with developmental delays living with families within the regular foster home program. A review of this program area is being undertaken to determine the exact number of such placements.

At present the maximum special foster rate is $790.00 per month, and a total of $146,292.00 was spent in this program area during the 1983-84 fiscal year.

CO-OPERATIVE APARTMENTS

As of March 31, 1984 there are four Co-operative Apartments in operation. Each apartment services as a home for two (2) developmentally delayed adults, and is staffed by one supervisor/counsellor and relief staff.

The individuals in these apartments require a much less restrictive living option than that provided by a group home, but still need daily supervision and instruction in more advanced daily living skills. All individuals residing in these apartments attend a full day program five days a week (either vocational or employment).

GROUP HOMES

As of March 31, 1983, there were a total of ten Group Homes in operation (2 adult and 8 children) with a total population of 44 residents. During the fiscal year 1983-84 a Children's Group Home was opened in Stephenville, and the Developmental Group Home began operation in St. John's.

In addition to those homes in operation, approval had been received to start additional group homes in Marystown and Corner Brook (adult) and Gander and Gambo (children's) but, due to unforeseen delays, these homes were not opened within this fiscal year. All four homes are at varying stages of development, and it is hoped they will become operational early in the new fiscal year. Also a group home in Springdale is scheduled to open early in 1984-85.

SPECIAL CHILD WELFARE ALLOWANCE

The fiscal year 1983-84 saw a total expenditure of $269,035.00 in this program area with 156 families receiving assistance. A total of $115,035.00 was issued directly from Headquarters to cover such items as special diets, nursery

school fees, etc. In addition, $154,000.00 was expended from the local office (code 99) to cover irregular costs such as medical transportation, in-home supports, special equipment, etc.

The figures quoted above are for the Division of Mental Retardation Services, as 1983-84 saw a separate accounting for this program, apart from the Division of Child Welfare. The maximum monthly rate was $318.00.

SOCIAL ASSISTANCE (SPECIAL NEEDS)

This funding source has been used in instances when a family is in receipt of Social Assitance, or a developmentally delayed adult is entitled to such assistance in his own right. This program area has been used to purchase various forms of supports (such as respite, teacher-companions, devices, etc.). It has been used to continue to pay special foster homes rates on behalf of individuals who are older than 21 years of age.

VOCATIONAL REHABILITATION OF DISABLED PERSONS (VRDP)

Throughout this fiscal year developmentally delayed individuals had access to funding under this agreement which enabled them to attend appropriately designated vocational services.

An example of funding under this service was the payment of fees on behalf of five individuals which permitted their attendance at Vera Industries. In addition, this funding was also used on occasions to provide on-site training to developmentally delayed adults while job skills and behaviours were

being learned. It is hoped that much more of this funding can be used in this manner to provide individual support and guidance to adults which will give them specific job skills, and ensure employment.

VERA INDUSTRIES

This program is a pre-vocational training centre for adults with a developmental delay. All programs at Vera Industries have been developed with two main objectives in mind:

(1) to prepare and train the majority of our trainees for eventual employment in the community;

(2) to promote independence and growth.

This program receives a $75,000.00 grant from the Department.

Vera Industries has a staff comprised of six full-time staff.

During 1983-84 there were a total of 65 clients served with five graduating to other vocational/employment programs.

WORK ORIENTED REHABILITATION CENTRES (WORC)

At present there are three WORC Centres in the Province, situated in St. John's, Corner Crook and Lewisporte. During 1983-84 these centres received grants of $136,300.00, $103,600.00 and $109,000.00 respectively.

The W.O.R.C. program is designed to assess an individual's ability to join the work force, to provide the necessary pre-

employment instruction, to secure appropriate job placements and to ensure that gainful employment is maintained for adults with a developmental delay.

PRE-VOCATIONAL ASSESSMENT AND TRAINING CENTRE

This Centre was established in order to provide a service/program which would emphasize prevocational and independent living skills for young adults from both Exon House and the community. Many of these students (all of school exit age) had previously attended Pine Grove School which was operated by the Department of Education. The Centre has an enrollment of forty-two students, and a staff comprised of a supervisor, and eight Work Oriented Instructors. In addition, eight Child Therapists from Exon House assist in the implementation of daily programs for the Exon students and seven Program Assistants are hired through the Employment Opportunities Program.

SERVICES TO SENIOR CITIZENS

LEGISLATION

Legislation administered by the Minister of Social Services through the Division of Services to Senior Citizens.

(1) The Homes for Special Care Act, 1973:
This Act provides for the administration of the Hoyles Homes, Harbour Lodge, and any other Institution in the Province;

(a) for the care of persons who, by reason of age, illness, infirmity, blindness or other incapacity or disability whatsoever are unable to fully care for themselves, or

(b) for the accommodation of persons for any reason considered sufficient by the Lieutenant-Governor in Council and which is designated by the Lieutentant-Governor in Council as a home for special care for the purpose of this Act.

(2) The Private Homes for Special Care (Allowances) Act, 1973:
This Act provides for the payment of allowances to or on behalf of persons in a private home for special care who are unable to pay in whole or in part for their maintenance therein.

(3) Welfare of Neglected Adults Act, 1973:
This Act provides for the protection of those adults who are at risk to themselves and/or the community as a result of personal inabilities and/or lack of support

resources to responsibly maintain themselves or to be maintained.

Introduction

The fiscal year ending 31 March, 1984 saw a great deal of activity in the various units of the Division of Services to Senior Citizens. The units are Homes for Special Care, including three (3) Government Institutions; the Licensed Boarding Home Programme; the Community Based Services Branch; and the Administrative Unit.

The Department of Social Services, through this Division, has been promoting the concepts of regionalization, and regional self-sufficiency in chronic care. This promotion took the form of individual meetings with Board representatives in each non-Government home, and then regional seminars involving all the nursing homes in a specific region.

The Division, in co-operation with the Newfoundland Hospital Association, formed a committee to develop a combined application, assessment and placement form to be used by persons wishing to access institutional care particularly.

In January, 1984, Government announced an expansion to the Nursing Home Program. Specifically, approval was given for Lakeside Home Limited, Gander, to increase by 50 beds; Bay St. George Senior Citizens Home, Stephenville Crossing, to increase by 50 beds; Harbour Lodge (Government Institution), Carbonear, to increase by 35 beds; and the construction of a 75 bed home at Placentia.

During 1983/84, a report was presented to Government by the Interdepartmental Committee on Licensed Boarding Home Rate Review. This resulted in the confirmation of the current Licensed Boarding Home rate of $630.00 per person per month as being adequate so as to ensure a reasonable rate of return to the Licensed Boarding Home proprietors.

The Division's ability to adequately service and maintain the approximately sixty Licensed Boarding Homes and their one thousand residents and the increasing number of Licensed Boarding Home residents who require a nursing home level of care remain two of the Division's major problems.

The Division received $430,000.00 for the promotion and development of community based services. This amount enabled some funding of home support programs in all regions of the Province.

The Division's administrative unit was increased substantially in December, 1983. The clerical staff, formerly in the Department's Division of Administration, and responsible for the accounts of special care home residents, were reassigned to the Division of Services to Senior Citizens.

INSTITUTIONS

(Homes for Special Care Program)

During the year ended March 31, 1984, eighteen Church and Interfaith Institutions operated with a bed capacity of 1,500. Some expansion took place with the Masonic Special

Care Unit increasing its bed capacity from 28 to 42 and Blue Crest Interfaith Home increasing its bed capacity by 8 from 86 to 94. However, there was also some reduction in beds at St. Patrick's Mercy Home to allow for expansion which is presently under construction. The three Government operated Homes continued to operate with 538 beds for a total of 2,056 beds in the institutional system.

The need still exists for additional beds to care for the chronically ill, aged and frail residents; or admission policies need change to ensure that these people are given priority for admission over ambulatory persons who, for the most part, could be accommodated in our Licensed Boarding Home Programme.

The Government's five year plan is now coming into place with expansion plans to go ahead in the next fiscal year at three institutions and construction of a new facility. These additional beds should reduce our waiting list considerably which now stands at 350 for chronic care.

During the year, the following Church and Interfaith Institutions were in operation:

NAME	NUMBER OF BEDS
Agnes Pratt Home	70
Bay St. George Senior Citizens Home	86
Blue Crest Interfaith Home	86
Bonnews Lodge	45
Carbonear Interfaith Home	55
Carmelite House	102
Corner Brook Interfaith Home	105
Glenbrook Lodge	140
Golden Heights Manor	47
Harry L. Paddon Memorial Home	53
Lakeside Homes Limited	75
Masonic Park Senior Citizens Home	28
North Haven Manor	76
Pentecostal Senior Citizens Home	101
Saint Luke's Homes	132
St. Anthony Interfaith Home	48
St. Patrick's Mercy Home	154
Valley Vista Senior Citizens Home	76

As well, the following three Government Institutions were in operation:

NAME	NUMBER OF BEDS	OPERATIONAL COST
Hoyles Home	249	$ 6,365,000
Escasoni	191	3,726,000
Harbour Lodge	98	2,260,000
	TOTAL	$12,351,000

In addition, the Division funded 39 beds at CNIB and 214 beds at the Waterford Special Care Unit.

During the year, there were 144 admissions to the three Government operated Homes from the following areas.

ADMISSIONS TO GOVERNMENT INSTITUTIONS

From April 1, 1983, to March 31, 1984

	Miller Centre	Hospital	Community	L.B.H.	Total
Escasoni	7	7	22	14	50
Hoyles Home	9	13	40	22	84
Harbour Lodge	2	2	4	2	10
TOTAL	18	22	66	38	144

Table 38 shows the operational costs of the various institutions with comparisons for previous years, and Table 39 shows the number of guests in each institution with a breakdown of ambulatory and special care guests and the rates for each category.

TABLE 38

CHURCH AND INTERFAITH BUDGET

1983 - 84

	APPROVED 82-83	REQUEST 83-84	APPROVED 83-84	MONTHLY RATE FOR 82-83 AMB.	S/C	E/CARE	MONTHLY RATE FOR 83-84 AMB.	S/C	E/CARE
AGNES PRATT	1,275,000	1,710,000	1,465,300	1385	2135		1500	2310	-
BAY ST. GEORGE	1,643,800	2,154,900	1,844,500	1300	2000		1430	2200	-
BLUE CREST	1,478,400	1,833,400	1,812,900	1000	1540		1260	1940	-
BONNEWS	1,235,100	1,361,000	1,249,400	1845	2840		1815	2790	-
CARBONEAR	1,876,900	2,281,300	2,122,700		2815		-	3215	-
CARMELITE	1,859,900	2,231,200	2,191,000	1160	1785		1430	2195	-
GLENBROOK	2,590,500	3,175,900	2,912,200	1155	1770		1300	1990	-
GOLDEN HEIGHTS	1,171,300	1,236,300	1,238,300	1575	2420		1605	2470	-
HARRY L. PADDON	1,230,800	1,471,500	1,352,000	2660	-		-	2890	-
CORNER BROOK INTER-FAITH	1,599,900	1,859,300	1,772,000	1090	1680		1205	1850	-
LAKESIDE	1,303,100	1,425,200	1,438,400	1225	1885		1300	2000	-
MASONIC	832,600	1,137,100	1,356,800	-	3140		-	2690	-
NORTH HAVEN	1,798,400	2,106,600	2,010,300	1660	2550		1635	2505	-
PENTECOSTAL	1,127,400	1,291,900	1,273,900	750	1155		895	1375	-
ST. LUKE'S	2,251,100	2,771,200	2,565,100	775	1620	2200	875	1830	2505
ST. ANTHONY	1,178,100	1,304,600	1,325,900	1580	2440		1765	2720	-
ST. PATRICK'S	3,733,300	4,249,100	4,024,900	1470	2260		1620	2500	-
VALLEY VISTA	1,921,000	2,249,800	2,129,200	1610	2475		1730	2665	-
TOTAL	30,106,600	35,900,300	34,084,800						

TABLE 39

GUESTS'ANALYSIS AND RELATED COSTS

1983 - 84

	NUMBER OF BEDS				SUBSIDIZED GUESTS				PRIVATE PAYING GUESTS				RATES		
	T	A	S/C	E/C	T	A	S/C	E/C	T	A	S/C	E/C	A	S/C	E/C
AGNES PRATT	70	49	21	-	58	40	18	-	12	09	03	-	1500	2310	-
BAY ST. GEORGE	86	46	40	-	84	45	39	-	02	01	01	-	1430	2200	-
BLUE CREST	94	46	48	-	91	44	47	-	03	02	01	-	1260	1940	-
BONNEWS LODGE	45	22	23	-	45	22	23	-	-	-	-	-	1815	2790	-
CARBONEAR	55	-	55	-	55	-	55	-	-	-	-	-	-	3215	-
CARMELITE	102	54	48	-	97	51	46	-	05	03	02	-	1430	2195	-
CORNER BROOK	105	72	33	-	93	64	29	-	12	08	04	-	1205	1850	-
GLENBROOK LODGE	140	52	88	-	117	29	88	-	23	23	-	-	1300	1990	-
GOLDEN HEIGHTS	47	15	32	-	47	15	32	-	-	-	-	-	1605	2470	-
LAKESIDE HOMES	76	46	30	-	76	46	30	-	-	-	-	-	1300	2000	-
MASONIC PARK	42	-	42	-	32	-	32	-	10	-	10	-	-	2690	-
NORTH HAVEN MANOR	76	26	50	-	76	26	50	-	-	-	-	-	1625	2505	-
PADDON MEMORIAL	55	-	55	-	55	55	-	-	-	-	-	-		2890	-
PENTECOSTAL HOME	102	71	31		96	67	29	-	06	04	02	-	895	1375	-
ST. ANTHONY	48	21	27	-	48	21	27	-	-	-	-	-	1765	2720	-
ST. LUKE'S	131	47	56	28	82	22	39	21	49	25	17	07	875	1830	2505
ST. PATRICK'S	150	45	105	-	125	35	90	-	25	10	15	-	1620	2500	-
VALLEY VISTA	76	26	50	-	75	26	49	-	01	-	01	-	1730	2665	-
TOTAL	1500	638	834	28	1352	608	723	21	148	85	56	07			

LICENSED BOARDING HOME PROGRAMME

This past year has once again seen an expansion in the number of Licensed Boarding Homes in the Province. As of March 31, 1984, the breakdown was as follows:

Region	No. of Boarding Homes	No. of Beds
St. John's	29	481
Eastern	21	345
Central	3	84
Western	8	62
Labrador	0	0
	61	972

An equipment loan library was set up. Offering small items of equipment such as wheelchairs, commodes and walkers, etc., this service was initially set up by the Occupational Therapist to meet the short-term needs of boarding home residents. While still short-term in nature, these resources are now being offered to individuals in the St. John's area who are on the St. John's Home Care Programme. This has proved to be an invaluable service.

The admissions criteria for boarding home care was formalized by Executive Council in December, 1983 and it was decreed that only individuals requiring Type "O" marginal Level 1 care would be admitted to Licensed Boarding Home Care.

This formalization of the admissions criteria was one of several recommendations made by the Interdepartmental Committee on Licensed Boarding Home Rate Review. This Committee, whose formation was authorized by MC 78-'83, was charged with the

responsibility for having independent assessment and analysis conducted of the Licensed Boarding Home rate to determine if this rate was adequate to cover the services provided by the Homes.

Two other recommendations made by the Interdepartmental Committee on Licensed Boarding Home Rate Review to the Executive Council and accepted were that the rate be reviewed annually and that before a new home is licensed, the applicant must demonstrate proof of financial viability.

At this writing, there are close to 300 individuals in the Boarding Home Programme who require higher than Level 1 care. These include approximately 70 who are non-ambulatory, 30 whose primary diagnosis is organic brain dysfunction, and over 200 who are described as being elderly frail.

COMMUNITY BASED SERVICES

The Community Based Services branch of the Division of Services to Senior Citizens has a responsibility for developing and co-ordinating services to senior citizens at the community level.

The objectives of the Community Based Services branch are to enable senior citizens to retain their independence and enhance their opportunities to remain and be active in their communities for as long as practicable, to facilitate and/or co-operate with the community in developing a full range of volunteer and home support services, and to prevent the unnecessary institutionalization of senior citizens.

During the past year, significant headway has been made in realizing the objectives of this branch. For the third consecutive year, the Community Based Services branch has received a great increase in its budget from $200,000.00 the previous year to $330,100.00 last year. This resulted in thirteen different programs being funded by this Division during the last fiscal year.

In addition to the $330,100.00 budget of the Division of Services to Senior Citizens, field staff were also able to utilize approximately $60,000.00 from the Division of Employment Opportunities for a Day Care Program at Saint Luke's Home, approximately $200,000.00 from the Federal Canada Community Services Program and approximately $500,000.00 from the Federal N.E.E.D. Program. In actual caseloads, it was estimated that by utilizing these programs, approximately 1,100 senior citizens per month received some type of home support service during the last fiscal year. This translates into an average cost of less than $83.00 per month each to service these senior citizens in their own homes, as compared to the cost inherent with institutional placement.

TABLE 40

This Table shows the age on admission to each Institutions or Boarding Home

Institution	Under 20 Yrs.	21-30	31-40	41-50	51-60	61-70	71-80	81-90	91-100	Over 100
Agnes Pratt Home	-	-	-	-	-	7	14	31	3	1
Bay St. George Home	-	-	-	-	3	10	34	33	5	1
Blue Crest Home	-	-	-	-	4	10	37	37	4	-
Bonnews Lodge	-	-	-	-	3	4	19	10	2	-
C.N.I.B.	2	5	9	6	10	3	4	-	-	-
Carbonear Home	2	3	2	1	4	10	14	17	-	-
Carmelite House	-	-	-	-	3	19	38	33	6	-
Corner Brook Home	-	-	-	-	2	16	46	31	4	-
Escasoni	4	4	6	9	7	34	55	56	11	-
Glenbrook Lodge	-	-	-	2	3	18	49	34	4	-
Golden Heights Manor	-	-	-	-	1	9	20	14	2	-
Harbour Lodge	3	8	4	11	16	9	29	9	2	-
Paddon Home	-	-	-	1	4	8	22	16	1	-
Hoyles Home	6	10	12	23	25	33	79	54	6	-
Lakeside Homes	-	-	-	-	-	14	28	25	2	1
Masonic Park	-	-	-	-	1	5	13	16	4	-
North Haven Manor	-	-	-	-	1	8	37	28	2	-
Pentecostal Home	-	-	1	2	6	19	33	25	4	-
Saint Luke's Homes	-	-	-	1	1	10	37	32	6	1
St. Anthony Home	-	-	-	-	-	13	22	11	2	-
St. Patrick's Home	-	2	1	4	6	12	57	54	10	-
Valley Vista Home	-	-	-	1	1	8	33	30	3	-
Ex-Psychiatric Homes	7	27	48	90	78	26	4	-	-	-
Boarding Homes	-	-	-	-	-	-	-	-	-	-
Waterford Special Care	18	47	41	41	27	28	9	-	-	-

TABLE 41

This table shows the number of years in care of the guests in each Institution or Boarding Home for whom this Department assumes responsibility

Institution	0-5 yrs.	6-10yrs.	11-15yrs.	16-20 yrs.	21-25 yrs.	26-30yrs.	Over 30
Agnes Pratt Home	43	9	14	-	-	-	-
Bay St. George Home	56	28	2	-	-	-	-
Blue Crest Home	57	32	3	-	-	-	-
Bonnews Lodge	28	10	6	-	-	-	-
Carmelite House	60	34	5	-	-	-	-
C.N.I.B.	16	8	11	4	-	-	-
Escasoni	126	54	4	-	-	-	-
Glenbrook Lodge	70	37	-	3	-	2	-
Golden Heights Manor	28	17	1	-	-	-	-
Harbour Lodge	38	17	22	6	3	1	4
Corner Brook Home	61	20	14	-	-	-	-
Lakeside Homes	46	23	1	-	-	-	-
North Haven Manor	45	28	2	-	1	-	-
Paddon Home	46	4	1	1	-	-	-
Pentecostal Home	55	23	9	3	-	-	-
St. Anthony Home	33	15	-	-	-	-	-
Saint Luke's Homes	58	23	3	3	1	-	-
St. Patrick's Home	91	36	13	3	2	1	-
Valley Vista Home	58	16	1	1	-	-	-
Hoyles Home	160	58	17	7	3	2	1
Masonic Park	38	1	-	-	-	-	-
Carbonear Home	44	8	1	-	-	-	-
Waterford Special Care	44	150	7	7	2	-	1
Ex-Psychiatric Homes	44	71	106	40	12	4	1

TABLE 42

This Table shows the Electoral Districts where the guests resided prior to their admission to each institution as well as the Boarding Homes.

Electoral Districts	Agnes Pratt Home	Bay St. George	Blue Crest Home	Bonnews Lodge	Carmelite House	C.N.I.B.	Escasoni	Glenbrook Lodge	Golden Heights Manor	Harbour Lodge	Carbonear Interfaith	Corner Brook Interfaith	Lakeside Homes	Masonic Park Manor	North Haven	Paddon House	Pentecostal Home	St. Anthony Home	St. Luke's Home	St. Patrick's Mercy Home	Valley Vista Home	Waterford Special Care	Regular Boarding Homes	Ex-psychiatric Homes	Hoyles Home
1. Bay Verte-White Bay	-	-	-	-	-	2	1	-	-	1	-	1	-	-	2	1	-	3	-	-	8	4	20	4	1
2. Bay of Islands	-	-	-	-	1	-	-	1	-	1	1	15	-	-	-	-	1	1	-	1	-	3	6	4	1
3. Bellevue	1	-	-	-	1	1	5	3	-	1	2	-	-	-	-	-	7	-	3	-	-	6	28	5	8
4. Bonavista North.....	-	1	-	39	1	1	3	3	-	-	1	-	11	-	-	-	-	-	-	-	-	1	12	8	6
5. Bonavista South	1	-	-	-	2	-	4	1	32	3	1	-	2	-	-	-	1	-	-	-	-	6	24	4	4
6. Burgeo-Bay d'Espoir	-	3	-	-	4	2	5	1	-	-	-	2	-	-	-	-	-	-	1	-	-	1	12	4	2
7. Burin-Placentia West.....	-	-	18	-	-	2	4	1	-	1	-	1	-	-	-	-	1	-	1	2	-	3	12	6	6
8. Carbonear	2	1	-	-	1	1	5	-	-	22	12	2	-	-	-	-	7	-	-	1	-	1	33	10	3
9. Conception Bay South	1	-	1	-	-	1	9	3	-	-	-	-	-	2	-	-	3	-	2	1	-	9	37	6	5
10. Eagle River	-	-	-	-	-	1	2	-	-	1	1	-	-	-	-	14	2	3	-	-	-	1	4	2	2
11. Exploits	-	-	-	-	12	1	2	2	-	1	-	-	-	-	1	-	2	-	-	-	-	4	12	3	1
12. Ferryland	1	-	-	-	-	2	4	-	-	-	-	-	-	-	-	-	-	1	-	7	-	3	42	2	8
13. Fogo	-	-	-	3	2	-	3	1	-	2	-	-	14	-	2	-	-	-	-	2	-	6	26	1	7
14. Fortune-Hermitage	-	1	8	-	-	1	4	-	-	1	-	-	1	-	-	-	2	-	2	1	1	6	19	7	10
15. Gander	2	-	-	-	2	-	-	-	1	1	-	-	16	-	-	-	-	-	-	1	1	3	6	1	3
16. Grand Bank	2	1	60	-	-	1	-	3	-	1	1	1	-	-	-	-	-	-	-	-	-	3	21	8	3
17. Grand Falls	-	-	-	-	36	1	-	1	-	2	-	-	1	-	1	-	-	-	1	2	3	2	8	3	-
18. Green Bay.....	1	-	-	-	-	-	1	1	-	1	1	1	-	-	2	-	1	-	-	-	59	1	6	3	1
19. Harbour Grace	-	-	-	-	-	-	1	-	-	8	7	-	-	-	-	-	1	-	-	2	-	3	23	6	3
20. Harbour Main-Bell Island ..	1	-	1	-	-	-	6	-	-	2	2	1	-	1	-	-	-	-	2	6	-	4	37	19	8
21. Humber East.....	1	2	-	-	-	1		-	-	-	-	17	-	-	-	-	1	-	-	-	-	5	14	6	4
22. Humber Valley	-	1	-	-	-	1	1	-	-	-	-	10	-	-	1	1	3	1	1	-	-	5	21	4	1
23. Humber West	-	1	-	-	-	-		2	-	1	1	19	-	-	-	-	-	-	-	-	-	7	1	5	2
24. Kilbride	1	-	-	-	-	2	3	1	-	1	-	-	-	1	-	-	-	-	6	2	-	2	17	5	3
25. LaPoile	-	14	-	-	-	1	1	-	-	-	-	6	-	-	-	-	-	-	-	-	-	4	3	4	-
26. Lewisporte	1	-	-	-	9	1	-	1	-	-	-	-	7	-	55	-	1	-	-	1	-	3	22	3	3
27. Menihek	-	-	-	-	-	-	-	1	-	-	-	-	-	-	-	2	1	-	2	-	-	-	4	-	2
28. Mount Pearl	4	-	-	-	-	-	3	8	-	-	-	-	-	2	2	-	2	-	7	3	-	5	14	1	4
29. Mount Scio	1	-	-	-	-	-	6	6	-	-	-	-	-	2	-	-	-	-	7	7	-	3	7	2	3
30. Naskaupi	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	23	-	-	-	-	-	2	2	2	-
31. Placentia	1	-	-	-	-	-	2	-	-	2	1	-	-	1	1	-	1	-	1	5	-	7	35	9	11
32. Pleasantville	2	1	1	-	-	-	9	11	-	-	-	-	-	1	-	-	-	-	4	12	-	3	7	2	17
33. Port au Port	-	11	-	-	-	-	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	4	5	1	1
34. Port de Grave	2	-	-	-	-	2	3	4	1	4	9	-	-	-	-	-	41	-	2	-	-	4	36	10	3
35. St. Barbe	-	1	1	-	-	2	1	-	-	3	-	6	-	-	-	1	-	3	-	-	-	1	7	4	2
36. St. George's	2	38	-	-	1	4	1	-	-	1	-	9	-	-	-	1	1	-	1	-	-	4	7	7	-
37. St. John's Centre	2	-	-	-	-	1	10	6	-	2	-	-	-	3	-	-	-	-	6	8	-	10	24	13	19
38. St. John's East	1	-	-	-	-	1	13	6	-	2	-	-	-	1	-	2	1	-	1	24	-	14	27	6	12
39. St. John's E. Extern	2	-	-	-	-	1	16	7	-	3	-	-	-	3	-	1	-	-	1	6	-	1	25	12	16
40. St. John's North	2	-	-	1	-	-	10	3	-	2	-	-	-	2	-	-	2	-	2	16	-	8	13	4	5
41. St. John's South	7	-	-	-	-	-	7	3	-	-	2	-	-	6	-	-	-	-15	7	-	-	6	17	13	12
42. St. John's West	6	-	-	-	-	1	10	7	1	3	-	2	-	2	-	-	-	-	4	16	-	11	32	16	12
43. St. Mary's the Capes	-	3	-	-	-	1	3	1	-	-	-	-	-	3	-	-	-	-	1	5	-	8	41	5	7
44. Stephenville	-	7	-	-	1	1	-	-	-	-	-	1	-	-	-	1	-	-	-	1	-	2	5	4	-
45. Strait of Bell Isle	-	-	-	-	-	-	2	1	-	1	-	2	-	1	-	4	-	33	1	-	-	2	10	3	-
46. Terra Nova	-	-	-	1	4	1	5	1	2	1	-	-	16	-	1	1	-	1	-	-	-	2	34	5	3
47. Trinity-Bay de Verde.....	2	-	-	-	-	-	5	2	-	7	10	-	-	-	-	-	3	1	2	2	-	2	47	9	7
48. Trinity North	-	-	1	-	-	-	5	6	9	3	-	2	-	-	1	-	1	-	2	-	-	5	24	4	3
49. Twillingate	-	-	-	-	-	-	1	-	-	1	-	-	1	-	6	-	1	1	-	-	2	4	12	4	2
50. Waterford-Kenmount	8	-	-	-	1	-	10	14	-	2	1	-	-	8	-	-	-	-10	5	-	-	6	7	8	9
51. Windsor-Buchans	1	-	1	-	21	1	-	-	-	1	-	-	-	-	1	-	-	-	-	1	2	1	12	2	3

TABLE 43

This Table shows the number of guests in care at March 31, 1984 in each Institution or Boarding Home as well as the number assisted by this Department in the various Institutions or Boarding Homes. The number of Admissions, Deaths, and Discharges during the year under review is also shown in this Table.

Institution	No. in care as at Mar. 31/83	Admissions	Deaths	Discharges	No. in care as at Mar. 31/84
Agnes Pratt Home	81	8	5	28	56
Bay St. George Home	84	23	17	6	86
Blue Crest Home	88	23	16	3	92
Bonnews Lodge	46	6	8	-	44
Carmelite House	98	22	16	5	99
C.N.I.B.	37	6	1	3	39
Escasoni	193	48	50	5	186
Glenbrook Lodge	111	20	17	4	110
Golden Heights Manor	45	6	4	1	46
Harbour Lodge	91	9	9	-	91
Hoyles Home	254	75	73	8	248
Carbonear Interfaith	53	13	13	-	53
Corner Brook Interfaith	97	16	14	-	99
Lakeside Homes	73	13	14	2	70
Masonic Park	23	26	10	-	39
North Haven Manor	74	14	11	1	76
Paddon Memorial Home	41	27	8	8	52
Pentecostal Home	94	8	9	3	90
St. Anthony Home	48	8	8	-	48
St. Patrick's Mercy Home	150	27	27	4	146
Valley Vista Home	70	19	12	1	76
Waterford Special Care	199	31	11	8	211
Regular Boarding Homes	857	338	212	63	920
Ex-Psychiatric Homes	276	17	1	13	279
Saint Luke's Homes	86	26	21	3	88

WELFARE INSTITUTIONS LICENSING AND INSPECTION AUTHORITY

The Welfare Institutions Licensing and Inspection Authority was established January 31, 1977 with the responsibility and authority to control the licensing and inspection of all homes accommodating senior citizens, physically and mentally handicapped, and others who, through no fault of their own, are unable to provide for themselves. Prior to the establishment of the Authority, the Welfare Institutions Licensing Act was administered by the Department of Rehabilitation and Recreation under the chairmanship of the Assistant Deputy Minister of Rehabilitation.

The Order-in-Council establishing the Authority stipulated that a full time Chairman be appointed. On February 17, 1977 the Assistant Deputy Minister of Rehabilitation was transferred to the Authority as its first Chairman. A Secretary and Inspector were also transferred from the Department to the Authority on the same date.

The Authority has a full time Chairman, Secretary, Clerk-Typist, Fire Safety Officer, Building Inspector, Electrical Inspector and a General Inspector. The inspectors are competent and capable of carrying out regular inspections and of enforcing the Welfare Institutions Act which governs all licensed homes in the province.

The Authority which consists of five members, including the Chairman, has one vacancy created with the resignation of Mrs. Joan Crawford. A recommendation has been made to fill

the vacancy. The Authority meets at regular intervals to review licenses, screen new applications to open new homes, review inspection reports, interview applicants, approve building permits and various other requests that arise from time to time in connection with licensed homes.

The year in review has been an extremely beneficial and successful one for the Authority. Regulations covering all phases of construction, safety systems and personal care of the guests are being strictly enforced. There are 84 licensed boarding homes (22 of which are Community Care homes operated by Waterford Hospital) and 62 homes come directly under the Department of Social Services. In addition to the boarding homes there are five church operated and 12 interfaith homes. The licensed boarding homes have accommodations for 1,273 guests, church operated 612 guests, and interfaith 855 guests. During the year 26 applications were processed by the Authority, five new licenses were issued and all applicants were interviewed. Homes opened in the following areas - Ladle Cove, Notre Dame Bay; Deer Lake, Bonne Bay and Corner Brook. Two homes were closed.

The Authority has placed a moratorium on the issuing of new licenses in the Conception Bay and Holyrood areas as there are a sufficient number of homes to accommodate the applicants seeking admission to licensed homes. The Authority is encouraging the opening of homes in outlying areas of the province in order that senior citizens and others requiring special care are able to remain in their own area and not have to be separated from their friends and relatives.

An applicant who is interested in operating a licensed home must first obtain the approval of the local Council. When this has been accomplished an application and complete set of plans of his proposed building is then submitted to the Authority who, in turn, contacts other government departments and/or agencies responsible for the administration of certain Acts and Regulations- the Department of Health, the Department of the Environment, the Metropolitan Board, Newfoundland and Labrador Hydro, Fire Commissioner's Office and the Department of Social Services. Once approval is granted, the home is inspected regularly during the construction stage to determine that everything is done according to specifications. Only after the Authority is satisfied that all security and safety measures are met will the home be licensed.

The Authority will continue to monitor all Licensed homes and regular fire and safety checks will be made. Staff members of the Authority are always available to assist homeowners and administrators in their work. The role of the Authority will increase in the years ahead as more and more of our citizens reach retirement age and there will be an increase in the numbers that will require accommodations and other forms of assistance to help them live out their life span.

The Authority is very grateful for the excellent co-operation received from the various government departments and/or agencies, especially the Fire Commissioner's Office and the Department of Health. There has also been excellent co-operation from the Homeowner's Association and the homeowners themselves.

REGIONAL SERVICES

The Division of Regional Services was established on 1978-04-01 and replaced the former Division of Field Services. The Division of Regional Services has responsibility for the implementation of the following programs and the delivery of services at the field office level:

(a) Social Assistance
(b) Child Welfare
(c) Juvenile Corrections
(d) Employment Opportunities
(e) Day Care and Homemaker
(f) Mental Retardation
(g) Services to Senior Citizens
(h) Rehabilitation

This also includes the former responsibilities of the Field Services Division for the filling of vacancies, promotions and other personnel matters.

Incorporated into the Division of Regional Services is responsibility for:

(a) Ensuring that services are provided throughout the province in a manner consistent with the intent of policy and legislation;
(b) Evaluating the effectiveness of services provided and assessing the need for additional services;
(c) Ensuring that services are provided in a manner

consistent with the dignity and worth of the individual and with full regard for his rights and needs as a citizen;

(d) Directing field management personnel in terms of ways and means of facilitating service delivery;

(e) Establishing priorities, when necessary, for field offices in attending to program matters; and

(f) Accountability for results.

This arrangement brings together into one division both accountability for program implementation and responsibility for the provision of staff and related personnel functions.

The Division of Regional Services, as indicated above, is responsible for providing the services of the Department to people in their own communities. This is accomplished through the fifty-two district offices which have been established at various centralized locations throughout the province. In addition to the services provided at these offices, Social Workers also visit the homes of people requiring services and conduct interviews in sub-offices in communities located outside the immediate area of a district office.

The province has been divided into five wide geographical regions to provide effective administration and to facilitate the provision of services. A Regional Director has administrative oversight of the provision of all of the services of the Department in each region. He is directly responsible to the Director of Regional Services for all aspects of program implementation and for his own performance and the performance of

his staff. The principal functions of the position of Regional Director are:

(a) Overseeing program implementation within the region;

(b) Planning and evaluating;

(c) Supervision; and

(d) Public Relations

The incumbents of the position of Regional Services Co-ordinator continue to use their knowledge and expertise on a consultative basis to enable District Managers to be as effective as possible in the administration of their offices and the supervision of staff. District Managers report directly to the Regional Services Co-ordinator who has the authority as well as the responsibility to become involved in all aspects of the Department's work in the field, with particular emphasis on the following:

(a) Staffing and staff development;

(b) Program implementation;

(c) Program review;

(d) Development of community-based services; and

(e) District office management.

As a consequence of their supervision and regular involvement with District Managers, the Regional Services Co-ordinators are in a good position to advise the Regional Director on the effectiveness of policy and procedures. This organizational structure gives considerable autonomy to District Managers, yet provides them with adequate consultation in matters of program

development and service delivery.

Within each administrative region is a number of District Offices under the direction of a District Manager who is responsible for the management of the district office and the supervision of the staff, including performance evaluation.

In several large multi-worker offices, Social Worker Supervisors have been appointed to assist the District Manager in the operation of the office and in the supervision and evaluation of staff. In these large offices, the position of Social Worker Supervisor is the first level of management control over the provision of services to people in their own communities.

The fifty-two district offices throughout the province are staffed by two hundred and thirty-one Social Workers and sixty-two Social Assistance Workers, including Social Worker Supervisors and District Managers. The Social Worker, as a member of the field staff, is responsible for providing the services of the Department to people at the community level in a manner consistent with the intent of policy and legislation. Social Assistance Worker positions have been created to serve applicants for financial assistance, thereby freeing up the professional social workers for concentrated work in the service-oriented program of the Department.

STAFF

The total staff complement of the Division of Regional Services on 1984-03-31 was four hundred and three (403)

including headquarters staff of two, the Director and one Clerk-stenographer 111.

The Table below compares the staff complement of the Division of Regional Services on 1984-03-31 with the corresponding period in 1983.

TABLE 44

	83-03-31	84-03-31
Director	1	1
Regional Directors	5	5
Regional Service Co-ordinators	9	9
District Managers	53	52
Social Worker Supervisors	8	9
Social Workers	175	171
Child Management Specialists	15	16
Behaviour Management Specialists	4	4
Employment Opportunities Field Co-ordinators	5	4
Special Investigators	6	0
Social Assistance Workers	39	46
Social Assistance Worker Supervisor	0	3
Clerical and Others	81	83
	401	403

Approval was received during the year for the creation of fifteen (15) new Social Assistance Worker positions. These new staff members were assigned responsibility for the provision

of financial assistance to short-term social assistance recipients thereby freeing up social workers to focus on the provision of "social services" as opposed to financial assistance, including some new services and innovative approaches to delivering traditional services.

During the year under review, there were twenty appointments to the field staff and twenty-two resignations. In addition, twenty-one members of the field staff received transfers to other district offices or to other departments.

Three field staff members were on Education Leave during the year to complete the requirements for degrees or to obtain additional university credits.

VISITS TO FIELD OFFICES

The majority of the Department's regional and district offices were visited during the year by the various Program Directors, the Assistant Deputy Ministers and the Deputy Minister. The purpose of visits to field offices is to meet staff members informally and to discuss matters relating to departmental programs and to help eliminate feelings of disassociation from headquarters staff. The Director of Regional Services personally visited the following district offices:

St. Anthony	Flower's Cove
Englee	Port Saunders
Bonne Bay	Clarenville
Grand Falls	

The Department of Public Works and Services provides office accommodations for the fifty-two (52)district and five (5) regional offices located throughout the province. These offices are obtained from the following sources:

	DISTRICT OFFICE	REGIONAL OFFICE
Offices in privately-owned buildings	24	2
Offices in provincial-owned buildings	20	3
Offices in Municipal-owned buildings	6	-
Offices in Federal-owned buildings	2	-
	52	5

The Department realized there is still a great need for new furniture and equipment in most of the district offices. However, it is limited in making necessary improvements and providing required items due to inadequate funds for this purpose.

STAFF HOUSING

The Department of Social Services has leases for twenty-two housing units (as of March 31, 1984) from the Newfoundland and Labrador Housing Corporation. These units are located at various communities throughout the province and are provided to social workers on a rental basis. In recent years, more and more of our social work staff are acquiring their own homes or finding rental accommodations on their own.

CONCLUSION

The Department of Social Services is a people-oriented department that recognizes the innate dignity and worth of every human being. The staff of the Regional Services Division are to be congratulated for their continuing interest and dedication. Despite heavy workloads and increasing demands, they have continued their efforts to facilitate the achievement of a happy and productive life style by the citizens who require this department's services. More and more, the Department is being perceived as a service-oriented agency instead of as a provider of financial assistance alone. This difference in the perception of the Department's role is due in no small measure to the untiring efforts of our staff, and we appreciate such dedication in the face of continuing fiscal restraints.

A description of the activities of the five regions follows this report.

ST. JOHN'S REGION

The St. John's Region, including the regional office, has a staff complement of 118. The Department's eight programs are delivered through the six district offices. The district offices and the program caseloads may be determined by referring to the table at the end of this report.

During the past year, the number of offices decreased from seven to six with the Bay Bulls District office being closed and the district divided between St. John's West and Ferryland. Specific units of work that were operating from a separate office within the region, such as Respite Care Service, Special Investigation Unit and the Rehabilitation Division, are now decentralized to the district offices. The Juvenile Corrections Diversion Program has been assigned to the region from the Correction Division at headquarters.

Caseloads in the Child Welfare Division, in St. John's, which were largely specialized over the past five years, have now become more generalized so that the demanding areas of child neglect and abuse are now shared among a larger number of workers. The areas of Day Care and Group Homes are still two specialties that remain intact since each area has sufficient cases for one worker to handle the three St. John's offices.

Another significant development over the past year was the delegation of authority to regional and district office levels in several programs. This delegation should provide service to clients in a more efficient manner since there will be a

reduction in the time required to have decisions made. Reports on each of the district offices follow.

ST. JOHN'S CENTRE DISTRICT OFFICE

This is the first annual report of the St. John's Centre District Office as this is the first fiscal year that the City of St. John's and environs has had three District Offices.

HOUSING OFFICER

During the last quarter of the year, much attention was given to the boarding house issue and the inadequate conditions under which some boarders were living. Consequently, people were placed in hotels at considerable expense but, although the cost of such accommodation is great, the safety of people must come first.

During the past year, the Housing Officer inspected one hundred and twenty-one (121) houses or apartments on behalf of persons seeking assistance with the payment of rent. In addition, nine (9) families were provided with building materials to make repairs to their homes at a cost of $6,003.68.

SOCIAL ASSISTANCE

The Social Assistance program is the largest program within the Department and requires the most staff. The combined caseload of both Short Term and Long Term Assistance cases as of March 31, 1984 was 948.

One of the successes of the past year has been the computerization of the Short Term cases. As of the end of March, there were 613 cases out of 1137 on computer pay.

The Long Term Assistance program is designed to respond to the needs of recipients whose reasons for assistance is other than employment, while the Short Term Assistance program is designed to provide services to people whose reason for assistance is because of unemployment and who are likely to require assistance for less than three months.

EMPLOYMENT OPPORTUNITIES - COMMUNITY DEVELOPMENT PROJECTS

The program has attempted to develop meaningful projects in order to offer training and experience and to provide marketable skills to people. A total of 242 persons were employed during the year.

CHILD WELFARE

With the establishment of three District Offices, the Child Welfare staff allocated for St. John's Centre were distributed in specialized caseloads and the specializations worked quite well.

The worker involved in protection had a total of 88 referrals and the two social workers responsible for services to parents of children in care maintained approximately 80 families over the past year.

The adoptions caseload for March 31, 1983 was 20 and as of March 31, 1984, was 21. This includes both regular adoptions,

defacto adoptions and placements under supervision.

The number of unmarried mothers requesting service for April, 1983 to March 31, 1984 totalled 40.

In the past year, 153 children ranging in ages from new-born to 16 were accommodated in Presentation House, which is operated by the Sisters of the Presentation Order and which has been used by this Department as an emergency placement centre since September, 1980.

DAY CARE SERVICES AND JUVENILE CORRECTIONS

There are four licensed day care centres and, in the area of juvenile corrections, there was a decrease of 16 cases in the Corrections caseload. The total number of youths referred to the Diversion program for the year was 500. This figure covers all youths for St. John's and surrounding area. The total number who successfully completed the program was 223. Sixty-six returned to prosecution and 311 are still active. These figures refer to the entire city and surrounding areas.

MENTAL RETARDATION SERVICES

Respite Care is designed to relieve pressure from families with mentally retarded children or adults by providing relief through qualified workers who care for the person while parents take a break for whatever reason they deem necessary.

Direct Home Services provide "home service" to children up

to the age of seven years old who are developmentally delayed. The objective of this program is to change, where possible, inappropriate forms of behavior through a process of behavior modification.

At the end of March, 1984, there were ten Special Child Welfare Allowances in pay. These Allowances are designed to respond to the various special needs of developmentally delayed children.

REHABILITATION SERVICES

Until January, 1984, Rehabilitation Services were mostly being provided by the Rehabilitation Division, at the Hoyles Homes. During the past quarter, however, the Rehabilitation Division decentralized and now services are being provided through each District office in the City.

HOMEMAKER SERVICES

The St. John's Centre District Office has two full time homemakers on staff. The main thrust of the program is to teach homemaking skills to parents to enable them to provide a good level of care to their children and help them to practice good housekeeping habits.

SERVICES TO SENIOR CITIZENS

In the area of Services to Senior Citizens, there is an awareness of government's philosophy to help people remain in their own homes wherever possible. Seniors were helped with "special needs" to enable them to remain at home and with build-

ing materials to effect repairs, thus making homes more comfortable. Applications for government operated institutions or licensed boarding homes were also completed and, during the year, 73 such applications were processed.

ST. JOHN'S EAST DISTRICT OFFICE

REHABILITATION SERVICES

This office now has a full time Rehabilitation worker who provides the basic services which Rehabilitation clients request.

CHILD WELFARE

In the area of Child Welfare, semi-specialized caseloads have been maintained during the year. However, it has been decided to revert to generalized Child Welfare caseloads. This generalization will be implemented in April, 1984.

JUVENILE CORRECTIONS

The most pressing concerns within the area of Juvenile Corrections is the proclamation and implementation of the New Young Offenders Act, its impact on the service and the role of the Corrections worker.

During the year, there was significant movement of individual cases, in that 64 new referrals were added to the Corrections Caseload.

MENTAL RETARDATION SERVICES

At the end of March, 1984, there were 14 Special Child

Welfare Allowances in pay. In addition, Direct Home Services and Respite Care were provided.

HOMEMAKER SERVICES

The Homemaker has been involved with 21 Child Welfare families and with two senior citizens who were being investigated as neglected adults.

EMPLOYMENT OPPORTUNITIES

A total of 23 projects were approved. An additional six regional projects were operated from this office in conjunction with the two other St. John's district offices. A total of 186 individuals were placed on long and short term projects for the year. A total of 25 clients of this office attended the Work Activity project. The St. John's East office acts as a liaison between Training for Tomorrow and this Department. During the year, a total of 38 clients were accepted into Training for Tomorrow.

SOCIAL ASSISTANCE

The average caseload for Social Assistance (Short Term and Computer Allowances) as of 1984-03-31 was 163.

During the year, goals were set to clear credit balances and reduce the number of recoveries overlooked and both are now at a low level.

ST. JOHN'S WEST DISTRICT OFFICE

INTAKE

The three St. John's District Offices have an intake officer, which is the initial contact for everybody seeking assistance or services. During the year, there were 1,495 people interviewed through intake and, in addition to handling all those enquiries, the Social Worker in intake processes requests for burials, out of province transportation and the payment of all Rehabilitation invoices for the West Office.

SERVICES TO SENIOR CITIZENS

The licensed boarding home program under the jurisdiction of the West District Office accommodates some 232 residents. These homes are located in St. John's East, St. John's Centre, St. John's West and Ferryland. The Social Worker in this caseload sits on the Selection Committee which meets on a regular basis to decide which applications for boarding home admissions are accepted.

CHILD WELFARE

It is anticipated that generalization of Child Welfare services will take place early in the new fiscal year.

JUVENILE CORRECTIONS

Over the past fiscal year, caseloads in Juvenile Corrections have fluctuated somewhat but always remained at a very high number, usually about eighty cases per month.

MENTAL RETARDATION SERVICES

The West District Office, like the other St. John's offices, provides Homemaker Services, Direct Home Services, Respite Care, and financial assistance through the Special Child Welfare Allowances.

DAY CARE

There are some seven day care centres in operation, with the responsibility for visiting and inspection assigned to one social worker.

COMMUNITY DEVELOPMENT PROGRAM

During the fiscal year, the workers in the West District Office were successful in getting a significant number of clients placed on open-ended projects, in addition to placements on other ongoing projects.

Throughout the entire fiscal year, there were two workers deployed in this program. At the present time there is one, but approval has been received to hire a temporary Community Development worker to help out.

SOCIAL ASSISTANCE

During the fiscal year, the one major change that occurred in this program in the West District Office, as in the other St. John's District Offices, was the establishment of a Computer Terminal. This new system has not only cut down on the flow

of forms; it is also a positive step in terms of placing more cases on computer pay. Almost fifty per cent (50%) of the Social Assistance caseload was transferred to the computer pay system.

BELL ISLAND DISTRICT OFFICE

SOCIAL ASSISTANCE

There is a more concerted effort in examining credit balances, recoveries overlooked, and outstanding overpayments, and it is hoped that this effort will result in the intense collection of overpayments.

The Short Term Social Assistance caseload remained fairly constant during the year, while the Long Term Social Assistance caseload increased somewhat.

CHILD WELFARE

There was a slight decrease in the caseload and this was due primarily because of children who were apprehended for reasons of neglect and/or abuse being placed in foster homes outside the district.

In the latter part of 1983, a Child Protection Team, consisting of various local medical, police and Social Services officials, was organized to discuss child neglect and abuse within this district. One of the main objectives was to present cases which were brought to the attention of various team members, discuss the situation and formulate a plan of action which would be in the

child's best interests.

SERVICES TO SENIOR CITIZENS

The Services to Senior Citizens caseload has increased immensely during the year under study, chiefly as the result of the hiring of a homemaker by this office.

MENTAL RETARDATION SERVICES

The Direct Home Services Program continues to be provided by the St. John's office, which authorizes one of its Child Management Specialists to visit Bell Island weekly and to provide service to three or four handicapped children.

As part of an ongoing Employment Opportunities Project, Respite Care continues to be provided by housekeepers hired from the Social Assistance caseload.

HOMEMAKER SERVICES

In addition to her responsibility for the Respite Care Program, the homemaker carries a generalized caseload.

DAY CARE

During the latter part of the fiscal year under review, a pre-school program organized by several interested individuals reached the final stages of the licensing process. Approximately forty students are enrolled and funding for fifteen is provided through the Social Assistance program. Four ladies have been hired through funding provided by the Employment Opportunities

program to offer assistance to the two instructors hired by the pre-school committee. In addition to the efforts of these private individuals, this office and the Child Management Specialist assigned to this office provide guidance and assistance wherever possible.

KELLIGREWS DISTRICT OFFICE

REHABILITATION SERVICE

The Rehabilitation worker assumes a full Corrections caseload in addition to Child Welfare Allowances cases. The caseload for the year increased by twenty cases.

SERVICES TO SENIOR CITIZENS

There are fourteen government licensed boarding homes in the Kelligrews district which house a total of 229 guests.

Services are provided to seniors in their own homes and these services range from housing repairs to housekeeper services.

CHILD WELFARE

As of March 31, 1984, there were 28 neglect and abuse cases. Special Child Welfare Allowances have increased from 7 to 16 over the past year. There are presently 30 foster homes which accommodate 38 children.

SOCIAL ASSISTANCE

The total caseload saw an increase of only 15 cases as compared to the previous year.

FERRYLAND DISTRICT OFFICE

The major development for the Ferryland District Office was the expansion of its territory and subsequent population served when the Bay Bulls District Office was closed as of 1984-07-31. The takeover of most of the office's territory caused a virtual doubling of responsibilities.

SOCIAL ASSISTANCE

The Ferryland district's economy continues to be dependent primarily upon the fishery. Most communities depend upon the inshore fishery while Trepassey continues to maintain an offshore dragger fleet of five draggers. The fishing industry on the Southern Shore did not prosper during the year under review. The loss of the Bay Bulls Products Plant by fire, during the past year, has caused great uncertainty in that community.

Despite the economic adversities, the Social Assistance caseload was not drastically affected as most fishermen still managed to qualify for Unemployment Insurance Benefits and, as in past years, federally funded Canada Works grants continued to provide significant employment.

CHILD WELFARE

A Child Welfare worker with only one other program responsibility,

Services to Seniors, is now in place.

This district has two foster homes. As of March 31, 1984, ten adoptions were being processed, seven of which were defacto. There were fourteen Special Child Welfare Allowances and thirteen Regular Child Welfare Allowances in pay at the end of the year.

During the past year, there has been an increased involvement in protection cases, which may be attributable to the office expansion into the more urban settings of the Goulds area, Bay Bulls, and Witless Bay.

SERVICES TO THE MENTALLY RETARDED

Respite Care Service has now become a permanent service with a permanent worker in place to respond to family needs. This service is much appreciated by the parents.

DAY CARE

Fermeuse and Trepassey were selected as rural communities to study how these communities cope with Child Care in the face of the impact of industry. Funding was made available for this study to the Day Care and Homemaker Services Division by Welfare Grants Program of Health and Welfare Canada. The study will actually begin in the next few months.

REGIONAL SERVICES

COMMUNITY DEVELOPMENT PROGRAM

Since the inception of Employment Opportunities in 1973 and Community Development Projects in 1975, Community Development has witnessed dramatic increases in the number of and status of clients served and employed while also allowing for growth in the scope of service areas addressed through projects.

One area addressed was that of the disabled. Employment was offered to 54 disabled individuals in the region, which was an increase of ten over the previous fiscal year.

Youth employment and projects designed to develop and help agencies dealing in services to the youth were another important area addressed through Community Development last year. Eighteen foster children were offered eight weeks employment each, while many projects dealing with agencies such as Boys and Girls Clubs, programs dealing with developmentally delayed children, Mount Cashel, etc., were approved.

Through the short term project system, 119 family heads and 34 sole support mothers requiring up to nine weeks employment were able to be offered the needed work as opposed to Social Assistance.

During the past year, a total of 1044 persons were hired on Community Development Projects.

WORK ACTIVITY

The St. John's Work Activity Project has undergone several fundamental changes in the past few years. The project now consists of seven interlocking components and four of these are new. The Women's Group, Creative Job Search Techniques, Job Stations and the Cost Shared Project were introduced only two years ago. The Traditional components are Upholstery Shop, Carpentry Shop and Life Skills. Even there, Life Skills has undergone an evolution dropping the upgrading segment and concentrating on problem solving skills.

The figures indicated by the following table reflect the tremendous success of the Project in placing clients in employment and training and these figures are made more extraordinary by the fact that 1983-84 was a year of high unemployment. The sub-totals denote those clients who have obtained employment or training upon completion.

TABLE 45

WORK ACTIVITY

	PROJECT STATISTICS				1983-84	1983-84
	1980-81	1981-82	1982-83	1983-84	Male	Female
Full Employment	15	11	2	10	3	7
Temp. or Seasonal Employment	5	7	27	16	10	6
Training	6	6	1	9	7	2
Sub Total	(26)	(24)	(30)	(35)	(20)	(15)
Course Completed/ not placed	6	16	30	21	15	6
Non Completion/ Self Terminated	39	20	4	12	12	-
Non Completion/ Project Terminated	4	9	9	3	3	-
TOTALS	75	69	73	71	50	21

RESPITE CARE

Respite Care provides for Short Term and Long Term support to families with mentally delayed members living at home.

Short Term (usually an afternoon or an evening per week)

Full time, half time and "by call" workers, plus workers provided through Employment Opportunities, using schedules and requests for short periods of time, will take care of family members in the family home, in the home of the worker or, to the maximum degree of feasibility, will afford the members the chance to experience and participate in all appropriate activities related to daily living.

During the year, five Respite workers were acquired through Employment Opportunities in St. John's.

TABLE 46

LOCATION & NUMBER OF CLIENTS & WORKERS					
	1983	NEW	CLOSED	1984	
St. John's	86	13	4	95	3 Full-time workers 1 Half-time worker 2 Emp. Opp. workers 2 By Call "
Ferryland	4	0	0	4	Half-time worker
Kelligrews	8	3	3	8	One full-time "
TOTALS	98	16	7	107	

Long Term (up to one month per year)

Long Term Respite has been available since August, 1982. This was in response to letters from parents appreciating Short Term support and expressing a need for longer periods of time.

DIRECT HOME SERVICES PROGRAM

At the close of this year, the Direct Home Services Program operating in the St. John's Region was serving the entire region with clients in each district.

The mandate of the Direct Home Services Program is to provide an in-home teaching program to parents of developmentally delayed pre-school aged children. A secondary goal of the program is to provide remediating of behaviors interferring with the rapid learning

of skills necessary to bring the child to his appropriate level. Of particular importance is the specific training given to parents for their children in the areas of language, self-help, social, cognitive and physical ability. Each Child Management Specialist spends one and one-half hours per week with each of thirteen families leaving each family with specific skills, usually three, individually designed to be taught during the week. In St. John's, Child Management Specialists take part in a variety of program related activities and presentations are regularly requested throughout the year.

By this Department's policies of deinstitutionalization and non-institutionalization, it is imperative that there be in place good community support programs.

The aim of this program is to reduce the chances of any child's future institutionalization which is far more costly, both in human and monetary terms, than is this community based service.

TABLE 47

STATISTICAL INFORMATION

	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.
Active Cases	25	52	57	55	58	38	40	40	40	40	38	38
New Referrals	3	0	3	4	0	3	2	3	3	4	2	2
Waiting List	37	11	11	13	11	31	30	27	31	35	37	41
Graduated	3	0	1	1	0	1	1	0	0	0	3	1

JUVENILE DIVERSION PROGRAM

The inception of the St. John's Diversion Program took place in 1979 as a three year demonstration program funded by the Provincial Departments of Justice and Social Services and the Solicitor General of Canada. At the end of the demonstration phase the Department of Justice assumed administration of the program until March 31, 1983. At that time, the Department of Social Services gave a commitment to finance and administer the program as an integral part of the Juvenile Corrections system. The Assistant Director of Juvenile Corrections assumed the responsibility for administrative affairs until December 1, 1983, when this program was transferred to the St. John's Regional Office.

The Diversion Program is a community based program which involves the first time youth offender of a minor criminal offense, the youth's parents, and the victim under the guidance of a trained volunteer mediator to work out a solution to deviant behavior without having to resort to a formal court hearing.

The St. John's Juvenile Diversion Program is community oriented. Community participation and support is evident and the functioning of this program would be jeopardized without it.

From the following outlined statistics, it can be clearly seen that this program is a viable alternative for young offenders.

TABLE 48

APRIL 1, 1983 TO MARCH 31, 1984

Total number of active cases at the beginning of April, 1983	474
Total number of cases referred to the Program from April 1, 1983 to March 31, 1984	515
Total number of cases mediated	134
Total number of cases referred to Community Agencies	61
Total number attended theft sessions conducted by the Crime Prevention Unit, Royal Newfoundland Constabulary, and submitted essays	240
Total number that attended alcohol sessions conducted by the Alcohol and Drug Dependency mission and the Royal Newfoundland Constabulary, and submitted essays	99
Total number that received information packages on theft or alcohol and submitted essays	22
Total number of cases returned to prosecution	85
Total number of cases closed from April 1, 1983 to March 31, 1984	747
Total number of cases still active at the end of March, 1984	242
Total number of active mediators on April 1, 1983	12
Eleven new mediators trained at training session October 1, 1983	
Total number of active mediators on April 30, 1984	17
Present number of active members of the Diversion Policy Committee - Mr. John Harnett, Chairperson	7

INVESTIGATION UNIT

During the past year, the Social Assistance Workers assigned to investigate caseloads continued to be effective, with the result that there were 28 court convictions and only three dismissals. These 28 cases represented a total of $90,376.26 proven in court to have been obtained under false pretenses.

In the past fiscal year, the unit entered into twenty-two private agreements to repay a total of $45,659.73. These agreements were made in lieu of, or as a result of, civil action where there were no realizable assets to satisfy the debt. Along with this, the unit recommended that seventeen cases with overpayments totalling $68,352.55 be recovered from Social Assistance. In addition, the investigators caused the suspensions of thirty-five cases as a result of their investigations.

The unit is carrying eighty-five cases into the new fiscal year. Sixty-eight of these cases are currently under investigation and are yet to be concluded. Along with this, twelve of these cases, representing possible false pretenses amounting to $102,270.76, have been referred to the Department of Justice (Crown Prosecutor's Office) for assessment and furtherance to the Royal Canadian Mounted Police, or the Royal Newfoundland Constabulary, Commercial Crime Sections, for charges either under the Social Assistance Act or the Criminal Code of Canada.

There were a number of staff changes within the Investigative Unit this past summer, with the two existing investigators

being transferred to Social Assistance caseloads for development purposes and being replaced by two Social Assistance Workers. In February of 1984, the two Social Assistance Workers assigned to investigate caseloads were relocated from the Regional Office, with one worker assigned to the St. John's East District Office and the other to the St. John's Centre District Office. They now report directly to the District Manager in those offices. Their caseloads were divided and mutally agreed upon. Some of the advantages to this new arrangement are immediate access to workers, supervisors and the most current information in the District Office files.

TABLE 49

(ANNUAL INFORMATION)

CATEGORY	March 31, 1983	March 31, 1984
Failure to Provide	8	5
False Pretenses	135	117
Family Unit Relationships	92	58
TOTALS	235	180

TABLE 50

(CASELOAD DATA)

DISTRICT OFFICE	S.T.A.	L.T.A.	REHAB.	CHILD WELFARE	CORRECTIONS	SENIOR CITIZEN SERVICES	DIRECT HOME SERVICE	RESPITE SERVICES	HOME MAKER SERVICES	DAY CARE CENTRES	TOTAL	COMMUNITY DEVELOPMENT PROJECTS - NUMBER HIRED
St. John's Centre	1137	424	186	258	59	25	7	13	9	4	2122	242
St. John's East	978	387	149	405	63	6	0	0	7	10	2005	200
St. John's West	579	985	140	544	76	245	0	20	6	7	2602	230
Bell Island	435	235	10	132	7	21	0	15	9	15	879	186
Kelligrews	144	533	94	201	25	328	3	8	20	2	1358	169
Ferryland	100	103	11	67	2	43	7	4	0	0	337	17
TOTAL	3373	2667	590	1607	232	668	17	60	51	38	9303	1044

EASTERN REGION

The Eastern Region consists of twelve District Offices and the Regional Office is located at Harbour Grace. The total staff complement is eighty-four (84). The number of populated settlements is 270 and the total approximate population is 130,100.

A brief report follows on each of the Districts within the Region. The Program caseloads may be determined by referring to the Regional Services report and the table following the Regional Services report.

ARNOLD'S COVE

The overall economy of the District is based mainly on the inshore fishery and a number of fish processing plants located throughout the District. The inshore fishery, during the year, was described as the worst for quite a number of years. Because of the shortage of raw materials and poor marketing conditions many of the fish processing plants located throughout the District were only operational during the caplin season. The lobster fishery was extremely good while the squid fishery was a complete failure. Other employment opportunities throughout the District include jobs offered by local business firms and various Departments of Government, both Provincial and Federal. Five (5) communities in the District have been successful in obtaining Canada Works Projects in the amount of $250,000.00 with a total of 57 jobs being created. Three communities received the sum of $115,000.00 which created 30 jobs under

the Need Program, while two communities received $120,800.00 under Fishery Related Programs which created 15 jobs. A total of 34 clients were placed in employment under this Department's Community Development Program.

BAY L'ARGENT

The Bay L'Argent District is without a major industrial base offering permanent employment and the majority of the area's residents are required to travel outside the district in search of jobs.

The Deep Sea Trawler fleets of nearby Marystown as well as those of other towns situated on the Burin Peninsula continue to constitute the area's greatest employment source. The local inshore fishery has become quite prominent throughout recent years as a significant source of seasonal employment from within the District.

During the year under review there were considerable temporary jobs created through Federally funded Community Development Projects. Funding under the New Employment Expansion and Development Program (NEED) resulted in the job placement of 22 Social Assistance clients over and above regular placements.

The considerable degree of employment activity created through Federal sources minimized the need for project funding through our own Division of Employment Opportunities. One such departmentally sponsored project resulted in a total of 8 jobs while another 3 persons were placed for varying periods totalling

14 weeks in order to qualify for Unemployment Insurance Benefits. A teacher-aide project employing one person also operated throughout the year and departmental funding was also used to provide respite home support services for a family with a developmentally delayed child. Two (2) placements were arranged under the V.R.D.P. program for persons requiring rehabilitative training.

BAY ROBERTS

The economy of the area is fairly diversified with the fishing industry supplying the majority of jobs. There are nine small and medium processing plants in the area while other sources of employment are construction and jobs in the service industry, both retail and wholesale. There is considerable speculation and optimism that Bay Roberts will become a site to service the offshore and while this has some negative aspects the opportunities for new employment are welcomed by the residents.

A Foster Parents Association, representing foster parents from Bay Roberts, Harbour Grace, and Heart's Content, was formed in June, 1983. It is anticipated this Association will prove beneficial both to the parents and Departmental Staff in an attempt to make improvements in this valuable service.

The Employment Opportunities Program was successful during the year with 123 persons placed directly on projects sponsored by the Department. The staff also worked closely with private industry and the Canada Employment Centre and were successful in placing 12 persons in the work force through this co-operation.

BONAVISTA

The main industry on which the local economy of the area depends is the fishery, with all communities involved in the inshore fishery which commences April of each year and terminates during October of each year. A seasonal fish processing plant at Bonavista is operated to process ground fish and crab. The plant employs in excess of 550 people at the peak of the fishery.

Many people in the Trinity area rely on assistance as a means of support. In 1983, a crab plant operated in the community of Trouty providing 115 jobs.

Thirty-five (35) Canada Works Projects were undertaken in the District during the year providing 337 jobs. As well, 5 Community Development Projects were sponsored by this Department providing 30 jobs. The combined Federal and Provincial Community Development Projects created 367 jobs.

The Employment Opportunities Division of the Department is used whenever clients require work and suitable work can be found. A total of 20 people were placed into Short Term Employment through the Employment Opportunities during the year.

In 1983, a total of 12 cases were assessed by the Social Worker under the Rehabilitation Program of the Department while the Job Readiness Training Program of the Department of Manpower continued with 4 people enrolled during the year.

CLARENVILLE

The Clarenville district experienced another year with a diversified economy. The general Clarenville area had continued to enjoy a fair degree of prosperity.

The actual construction of the Regional Hospital commenced this past spring. The structure has now been enclosed and, according to reports, it is ahead of schedule according to construction plans.

The fishing areas of the district experienced one of the worst fishing seasons in a number of years. A considerable number of people did not qualify for Unemployment Insurance Benefits because of a poor caplin fishery. The fish plant at Charleston was in full production throughout the fishing season.

Federally funded projects provided 466 jobs while Community Development Projects of this Department resulted in employment for 123 clients. These projects had a major affect on the number of people requesting assistance.

During the year, the staff were involved with providing services to the elderly and rehabilitative services to the handicapped. A Home Support Project employed 5 workers to assist senior citizens to remain in their own homes. In addition to this project, the Social Workers were frequently called upon to assist in the completion of applications for admission to a home and had some involvement with those who are already in the 3 homes in this area. The office had an active Rehabilitation caseload of 11 clients during the year.

GRAND BANK

The economic base of the district continues to be the fishery and the past several years have shown that an economy based solely on one industry can be precarious. The two fish processing plants, which are located at Fortune and Grand Bank and employ approximately 1500 people, were hampered by labour problems. Both plants closed on June 13, 1983 when the workers went on strike and did not reopen until January 16, 1984.

As a result of restructuring of the fishery, all trawler refit operations have been relocated to Burin resulting in the loss of 35 jobs in Grand Bank and 24 jobs in Fortune. Two (2) trawlers were lost through accidents at sea in 1983 and two (2) others were scrapped, thus eliminating a further 60 jobs. The streamlining of operations at the plants in Grand Bank and Fortune has resulted in 100 jobs being lost over the past 2 years.

The bright spot in the district during the year was the community of Lord's Cove. The seasonal plant in that community commenced operations for the first time in several years. It provided for approximately 50 additional jobs for the area and when the plants in Fortune and Grand Bank were closed, it was an outlet where fishermen could sell their catches.

During the year under review, the majority of the towns in the district were successful in obtaining funding under the NEEDS Grants. Approximately 40 Social Assistance clients were employed on the Canada Works Projects while 18 were employed on the NEEDS Project. Also, the district had a number of

projects approved through the Employment Opportunities Division of this department.

The future prospects for the Grand Bank district are not very encouraging. The future of the fish plant at Grand Bank is in doubt and if it does not prove its viability within 18 months, it will close and this will have a devastating effect on this one-industry town.

HARBOUR GRACE

The fishery continues to be the main contributor to the economic base of the District. Two (2) large fish processing plants, Earle's at Carbonear and Ocean Harvesters at Harbour Grace, employ a large number of persons. A deep sea dragger operated by Ocean Harvesters, together with landings by foreign vessels of Northern Cod stocks and catches transported from other areas of the Province, have increased the year round operations of both plants, thereby creating additional employment opportunities. The fish plants at Bay de Verde and Old Perlican operated by Quinlan Brothers along with Ocean Harvesters Plant at Old Perlican and P. Janes & Sons Plant at Hant's Harbour, employ a considerable number of persons from the northern section of the District. Some workers from the southern section obtain employment at the plants located at Bay Roberts, Port de Grave and Bareneed.

During the year under review, there were 31 Canada Community Development Projects and special projects sponsored by the Federal Government carried out in various communities employing

340 persons. In addition, 131 persons were provided employment through 7 regular, 1 cost-shared and 16 short term and Special Community Development Projects sponsored by this Department.

There were 65 senior citizens receiving various types of services as of March 31, 1984. A Committee consisting of Health and Social Services personnel continued to be active during the year in attempting to develop community based programs and services.

There were 17 persons receiving rehabilitative services as of March 31, 1984. While there are services available for the physically handicapped, there is little in the way of services for the mentally handicapped.

There has been an increased demand during the year for the provision of Homemaker Services. This program is proving to be highly beneficial, especially to those families with Child Welfare problems.

HEART'S CONTENT

Economic conditions in the Heart's Content district were good during the past year, despite the depressed economy. The mainstay of the area has been the fish plants, with 5 major companies operating in the district. Approximately 90% of the work force is employed directly or indirectly through the fishery.

A number of Canada Community Development Projects were approved and these projects employed a number of Social Assistance recipients. Twenty-four (24) clients were provided with

employment on Community Development Projects of this Department.

The Services to Senior Citizens caseload maintained a level of between 15 and 20 cases throughout the year and this will continue to grow over the next year.

MARYSTOWN

The main source of livelihood of the people is the fishery, the processing plants and fishery related industry. The processing plant at Marystown, operated by Fishery Products Limited, was working at full capacity, with 1330 persons directly employed at the plant and on the draggers. There is a small operation at Burin which employs 145 people. This operation involves refit and secondary processing. The Shipyard at Marystown is the second largest employer but the lack of contracts has seen the work force plummet to an all time low during the past few months.

Several worthwhile projects were undertaken through Federal Government grants and through the Department of Social Services' make work projects. Canada Employment Centre Job Creation Programs provided a total of 295 jobs while 157 jobs were provided through the Employment Opportunities Program.

PLACENTIA

The economy of the district is largely dependent on the fishery. The Cape Shore is solely dependent on the fishery while the larger portion of the district, which includes Placentia, Ship Harbour, Fox Harbour, Dunville, Freshwater and Jerseyside, also depends on the fishery to a certain extent.

During the past year there was much activity in the Employment Opportunities Division of this Department. Community Development Projects created approximately 70 jobs. In addition, the Employment Opportunities worker was responsible for placing another 97 people on Canada Community Development projects and in training.

The fishery appears to be the major industry in this district and it is hoped its reorganization will bring much improvement, especially on the Cape Shore. There is a plan to build a larger and more modern plant at St. Bride's which will be able to handle more species and process the catch. This will hopefully create much more employment, especially for the youth of the area.

ST. MARY'S

The fishing industry and fish processing plants continue to play an important role in providing a means of livelihood for the people. Three (3) of the plants in the District were in operation for part of the year and they provided employment for 290 people. The plant in Trepassey employs from 400 to 500 people and a number of people from the St. John's District avail of the employment opportunities there.

Canada Community Development Projects created employment for 213 people and employment was generated for 25 clients through Community Development Projects of this Department.

WHITBOURNE

The Whitbourne District has a diversified economy. For the most part, a large percentage of the people depend on the inshore fishery for a livelihood and since the greater part of the population reside in communities along the sea coast each community has a number of fishermen. Fish plants are located at New Harbour and Dildo; however, other plants adjacent to the District located at Chance Cove, Fair Haven and Argentia also employ workers from this area. The Electric Reduction Company located at Long Harbour is a major contributor to the economy and its work force touches every community throughout the district.

During the year 57 clients were placed on Community Development Projects throughout the district.

Respite services are still being continued to families with mentally or physically handicapped children, and a much needed housekeeper service was provided to many senior citizens by employing a number of single parents through the Employment Opportunities program.

The Lakeview House Group Home continues to care for 5 boys with social behavioral problems.

REGIONAL SERVICES

The establishment of a Developmental Maximization Unit in a newly renovated section of the Old Perlican hospital necessitated the appointment of a Child Management Specialist to the

Harbour Grace office with primary responsibility for residents of the Unit as well as some District casework.

The position of Special Investigator which had previously been assigned to the Region to investigate and prosecute cases found to have abused the Social Assistance Program was terminated during the year as it was no longer considered to be cost effective and was therefore reclassified as a Social Assistance Worker position and transferred to the Placentia District. Responsibility for investigations and subsequent action in these cases has, therefore, reverted back to the District Manager.

There were 35 investigaions into alleged offences of the Social Assistance program. There were 15 office settlements, 9 cases where Social Assistance was suspended, and there were 11 court convictions. The total amount subject to recovery by private agreement and court order was $43,691.01. An amount of $15,272.97 was recovered from Social Assistance.

The staff of the Region and the Province was saddened over the sudden death of Edwin Layden, who was District Manager of the Heart's Content office, on July 1, 1983.

Two (2) members of the staff retired during the year. Mr. Michael Pickett, District Manager at the Marystown office, commenced sick leave effective September 15, 1983 and officially retired at age 65 years on January 31, 1984. Mr. Vincent Noonan, Special Investigator, had been on sick leave since July 1982 and also officially retired on January 31, 1984 at 65 years of age.

CHILD WELFARE AND CORRECTIONS

There was a significant increase of 200 cases in March, 1984 when compared with the caseload for the previous year, which was 1358. The number of children requiring protection (226), which includes alleged and established neglect and abuse, is a matter of concern to all District and Regional staff. Corrections services increased to both juvenile boys and girls during the year with a majority requiring probationary services in their own home. The number of adults requiring Corrections services increased during the year and requires attention well beyond the capability of the assigned staff to provide necessary supervision in addition to the regular duties.

Foster parents were honoured for their valuable service through the proclamation of a "Foster Parents Week" during May, 1983. Various events took place through the schools and churches to promote an understanding of the concept of the foster parent and child, while training events were also held for foster parents in various locations.

A Child Protection Advisory Committee was established during the year with participants from the Social,Educational, Judicial and Medical professions. The Committee identified a need to inform helping professionals of the concern relative to child neglect and abuse and the legal responsibility to report suspected cases. A number of cases of alleged abuse was also discussed; however, a lack of referrals resulted in the committee becoming inactive during the last six months of the year.

REHABILITATION

The active caseload (Regional) as of March 31, 1984 was 165. Two hundred and fifty-five (255) clients received services for the year under review. There were 115 clients in training as of March 31, 1984. Five (5) clients received restorative services, while 25 clients received tools/equipment.

The Regional caseload increased 18% from April, 1983 to March, 1984. There were 90 closures and these were primarily due to clients being ready to enter competitive employment or it was decided that rehabilitation was not feasible. Clients with learning disabilities and mental retardation make up 50% of the rehabilitation caseload.

The Training Selection Committee held 10 meetings during the year and 64 cases were approved for training/assessment.

SERVICES TO SENIOR CITIZENS

Services to senior citizens in the Eastern Region continue to develop and become more of a Regional responsibility. Although the Regional Social Counsellor has direct responsibility for the Licensed Boarding Home Program, district staff have been encouraged to maintain contacts with the respective homes in their district.

LECENSED BOARDING HOME PROGRAM

The Region currently has 21 Licensed Boarding Homes, 3 Interfaith Homes, 1 Government operated institution and 1 privately operated institution with a total resident capacity of 733. The

Licensed Boarding Home Program over the past year has shown an increase of 10 beds in its overall residents' capacity.

Government has given approval for construction of a 75 bed institution in Placentia and a 35 bed extension for Harbour Lodge, as well as a 30 bed extension for Golden Heights Manor.

COMMUNITY BASED SERVICES

Over the past year Social Services staff in this Region continued to be actively involved in the provision of Community Based Services. Their involvement in services ranged from referrals to direct delivery. Through the Employment Opportunities Program Bay Roberts, Clarenville, Placentia and Whitbourne District offices were able to provide housekeeping services to seniors living in their own home. This type of service has proven to be very useful in helping the elderly and handicapped remain in their home longer or, when necessary, provide interim care until a suitable placement can be arranged.

STATISTICS

The number of senior citizens receiving assistance and services during the past fiscal year was 2607. The actual number of applications completed for community and chronic care services during the fiscal year was 222.

EMPLOYMENT OPPORTUNITIES

During the year some 55 projects were carried out employing 805 persons at an estimated cost of $2,000,000.00. This figure

includes all projects for the Region. Canada Works and NEED (New Employment and Development Program) again provided a large number of jobs in the Region.

The District offices show some 32 permanent jobs, 1207 temporary jobs, and 21 in training for a total placement in employment and training of 1260 persons.

The NEED Project was carried on in the districts of Bay Roberts, Whitbourne, Placentia and Clarenville. This was a project to provide services to seniors.

MENTAL RETARDATION SERVICES

Four (4) Child Management Specialist positions have been assigned to the Region to deliver the Direct Home Services Program.

Two (2) Child Management Specialists work from the Harbour Grace District office to serve the districts of Bay Roberts, Harbour Grace and Heart's Content and to provide a specialized service to a newly opened Developmental Maximization Unit at Old Perlican. This unit opened in July, 1983 in a renovated section of the Old Perlican Cottage Hospital to provide care to 8 severely developmentally delayed children who were former residents of the Children's Home. The Child Management Specialist at Marystown continues to serve the districts of Bay L'Argent, Grand Bank and Marystown.

The position at Whitbourne was vacant during the year under review because of a reduction in the need for services; however,

this situation has now changed and the position will again be filled at the beginning of the new year to serve the districts of Placentia, Whitbourne and St. Mary's.

Each Child Management Specialist continues to maintain a caseload of approximately 13 children ranging in age from infancy to 7 years.

A Group Home at Grand Bank continues to provide care to 4 mentally handicapped children. Approval was also received during the year to establish a home for mentally handicapped adults at Marystown.

Respite and home help services were also provided in most districts through Employment Opportunities funding during the year. As well, teacher aides were provided with funding from the Employment Opportunities Division to a number of children in school throughout the Region. Several families were also provided a service with the help of a Behavioural Modification Specialist from St. John's.

HOMEMAKER SERVICES

The delivery of services under the Homemaker Services Program continued to be minimal during the year with only two full time positions assigned to the Region, one each in the Bay Roberts and Harbour Grace Districts. As of March 31, 1984, there were 18 cases requiring the services of a Teaching-Homemaker in both Districts.

Funding from the Employment Opportunities Program was utilized in most districts throughout the Region to provide housekeeper and respite services to a number of elderly, ill and handicapped clients.

DAY CARE SERVICES

The Day Care Program has not developed beyond the private stage throughout the Region and, although several groups have expressed an interest in opening new facilities, the number of licensed centres declined during the year.

There were 4 centres officially licensed as of March 31, 1984. Two (2) centres were closed during the year. These centres were licensed for 83 children between the age of 2 and 8 years.

TABLE 51

PROGRAM CASELOADS MARCH 31, 1984

DISTRICT OFFICES & REGIONAL OFFICE	S.T.A.	L.T.A.	REHABIL-ITATION	CHILD WELFARE & CORRECTIONS	HOMEMAKER SERVICES	DAY CARE CENTRES
Arnold's Cove	48	81	-	62	-	-
Bay L'Argent	102	67	-	27	-	-
Bay Roberts	457	362	-	177	-	-
Bonavista	205	245	-	122	-	-
Clarenville	348	272	-	228	-	-
Grand Bank	117	98	-	98	-	-
Harbour Grace Regional Office *	-	-	165	-	18	4
Harbour Grace	533	418	-	256	-	-
Heart's Content	118	80	-	48	-	-
Marystown	387	257	-	183	-	-
Placentia	179	144	-	159	-	-
St. Mary's	74	76	-	103	-	-
Whitbourne	127	142	-	95	-	-
* Regional Statistics						

CENTRAL REGION

The Regional Office, with a staff of seven workers, is situated at Grand Falls and there are fourteen district offices with a total of seventy workers strategically located throughout the Region. A brief report follows on each of the Social Services Districts.

BAIE VERTE

The main economic base of this district continues to be the fishery, including fish processing. Most fishermen did poorly in 1983 and, consequently, there was a substantial increase in the short term assistance caseload from September through November. Other sources of employment are in the mining sector and in the woods operations.

Because of the high level of unemployment, Canada Works (NEED) and other types of projects were carried out in seventeen of the twenty-one communities in the district. Total funding for these projects was in excess of $2,000,000. with more than six hundred jobs being created.

A wheelchair and a spiral bed were provided under Rehabilitation Services, and six handicapped children were provided with special exercise equipment, and three new foster parent applications are being processed and a Child Protection Team should be a reality in the near future. The Juvenile Corrections caseload has shown a large increase this year. Some Special Child Welfare Allowances have been approved for low

income parents of mentally retarded children, and day care services are being paid for these children. For the first time, Homemaker Services in Baie Verte are being provided to one handicapped adult, several sneior citizens and to serveral families with handicapped children. These homemakers were hired utilizing Employment Opportunities funding. A temporary social assistance worker was assigned during the year.

BOTWOOD

The district is rural in nature, and the local economy is dependent, for the most part, upon the forestry and the fishery. Unemployment is quite high as are its accompanying social problems - family breakdown, alcoholism, juvenile delinquency, and child neglect. The economic future of the district is tenuous since it depends upon the revitalization of the fishery and the forest industry, the commercial off-shore oil discoveries including the discovery of a commercial oil and/or gas find on the northeast coast.

CARMANVILLE

The people in this district are mostly seasonal workers who engage in woods operations, the inshore fishery or small scale construction. A decreasing number of people commute daily to Gander and areas where they are employed.

Decreased activity in the pulpwood industry during the past year has contributed to increased unemployment and generally poor economic conditions. Revitalization of the forest industry would

seem to be the hope for an improved economic future for this district.

Our staff in this office were primarily involved in the social assistance and employment opportunities program during the past year. The Social Assistance caseload showed an increase of approximately seventeen percent over the previous year; ninety-five clients were placed in employment under the Employment Opportunities Program.

FOGO

The economy of the district is based almost entirely on the fishery. As most fishermen and fish plant workers qualified for unemployment insurance benefits during the off season, the average social assistance caseload for the year showed a decrease of twenty-three cases over the previous year.

There was limited involvement in most program areas during the year, including the provision of home support services under our Employment Opportunities Program to senior citizens and to families with a mentally handicapped member. As well, vocational rehabilitation services were provided to four handicapped persons and sixty clients were placed in employment under the Employment Opportunities Program, including nine under cost-sharing arrangements with private employers.

GAMBO

Most people from this district have to leave the area to find employment. With the exception of a limited amount of

fishing carried out in the Hare Bay-Dover area, employment opportunities in the district are limited to those provided by Federal or Provincial job creation programs.

Staff at this office have been fairly actively involved in most program areas during the past year. Of particular interest is the fact that much effort has gone into the development of two group homes, one for mentally handicapped persons and one for juvenile offenders. Both homes will be opening early in the new year. As well, the office had another very busy and successful year in the Employment Opportunities Program. Two hundred and thirty-two (232) placements were made which really offset an inevitable increase in the financial assistance caseload.

GANDER

The Gander district, especially the town of Gander with its International Airport and it being a supply center, has always been considered a prosperous area. Recently, however, it was dealt a severe economic blow with the announced move of Eastern Provincial Airways to Halifax. This setback has been counteracted somewhat by the Federal Government announcement of (1) the setting up of L.E.A.D. Corporation; (2) base status for the Armed Forces Station and; (3) the signing of the Aeroflot deal with Gander Aviation. Tenders have been called or will soon be called for the construction of the R.C.M.P. sub-division building, military police station, M.O.T. garage, industrial park and Lakeside Homes expansion.

During the past year, Lakeside Homes started an Outreach Program and now have a licensed homemaker program. The proposed expansion of Lakeside Homes was also given the green light by our Department when CMHC funding was approved. In the area of mental retardation services, a group home has been approved, plus the Vera Perlin School has been turned into the Vera Perlin Training Centre with the help of Employment Opportunities Projects.

GLOVERTOWN

The people of this district engage in employment from a number of different sources including the fishery, small scale construction, Terra Nova National Park, woodswork, farming, local tourist facilities, and Federal and Provincial job creation programs. The inshore fishery was relatively poor during the past year and employment opportunities generally were less than average. Sixty-eight clients were placed in employment under the Employment Opportunities Program, and others found employment in Federal Job Creation Programs. The Employment Opportunities Program was utilized to provide home support services for senior citizens, and the staff was supportive of an individual interested in opening a licensed boarding home in the District. As well, two handicapped clients were placed in vocational rehabilitative programs.

GRAND FALLS

The main economy of the district is both industrial and service-oriented. The main employer is the Abitibi-Price Paper Mill at Grand Falls and its related wood harvesting industry in the

immediate district. The district is also dependent on the different job creation programs as approved by the Federal and Provincial Governments.

As compared with the same period last year, the social assistance caseload showed an overall increase of thirty-seven cases. Two hundred and twenty-two clients were placed in employment under the Employment Opportunities Program.

Services to our senior citizens continued to show increased activity during the year. Our involvement in community-based services can be attributed to approval of funding from the Employment Opportunities Division. The Home Care Program continued at the end of the year. This program is in high demand from the seniors in the district. There was also a housing repair and maintenance program to the homes of senior citizens.

There was a very successful Foster Parent Week held in May to honour the foster parents in the district. A Foster Parents Association was formed during the latter part of the year.

HARBOUR BRETON

The district relies almost entirely on the fishing industry for its sustenance and employment in the district has been very unstable during the past year.

The staff at this office had general involvement in most program areas during the past year. Home Support Services were provided to senior citizens under the Employment Opportunities Program. The Employment Opportunities Program was utilized to

offset potential increases in the social assistance caseload; thirty-three persons were employed.

LEWISPORTE

As for the economy of the district, a decline has been evident during the year under review. As a result, the Lewisporte Office witnessed one of its busiest years. General activity was realized in most program areas during the year. Close liaison was maintained with the Calypso WORC which had 11 mentally handicapped persons enrolled in its program.

The Homemaker Program continued to be active with one of its major emphasis being placed on the supervision of Home Support Services for senior citizens as provided under the Employment Opportunities Program. As well, the Employment Opportunities Program was effectively utilized to offset inevitable increases in the social assistance caseload; one hundred and ninety persons were placed in employment.

The Juvenile Corrections Program received special emphasis in terms of home visits and presentations to community groups, and the caseload decreased substantially over the previous year.

SPRINGDALE

The whole district has suffered from the prevailing economic decline. The fishery was very poor and there was an increase in social assistance cases during the year. However, the forest industry continued to provide employment for a large number of people.

During the year, 131 persons were hired on various projects throughout the district under the Employment Opportunities Program. The total cost involved was $288,060.84.

The Child Welfare caseload showed 13 more cases at the end of the current year than the year previous. Several new foster home applications were processed. There was an increase in the number of alleged child neglect/abuse cases reported. Consequently, a local child protection team was recently formed and representatives of various professions have been selected as members of the Team.

An increased number of cases were selected for Rehabilitation Services and this Department is sponsoring 5 students in a construction worker course at the Sprindale District Vocational School.

Mental Retardation Services continue to expand in the area. Since 1981, the Development Maximization Unit at the Springdale Hospital, funded by this Department, has provided care for 6 handicapped persons transferred from the Children's Home. A new group home, funded by this Department and sponsored by the Green Bay Health Care Centre, was recently opened. This Home will accommodate 6 young people, 2 of whom will be transferred from the Maximization Unit, 3 from Exon House, and 1 from his own home. Our Respite Care Service provides ongoing service to 12 families in the district who have developmentally delayed members. Also, one of our regular foster homes has expressed an interest in providing residential respite services to families

who need short periods of relief from caring for severely handicapped persons.

TWILLINGATE

The staff at this office had general involvement in most program areas during the year. Home Support Services were provided to senior citizens under the Employment Opportunities Program. As well, a number of handicapped persons received funding under VRDP for vocational training. There was an increase in the number of Special Child Welfare Allowances provided to families with mentally handicapped children. It is anticipated that involvement will continue and hopefully increase during the coming year.

WESLEYVILLE

There was continuous involvement in all Departmental programs during the past year, except for the Day Care and Homemaker Services Program. Perhaps the program showing the major thrust was the Employment Opportunities Program, as ninety-one clients were placed in work situations through this program. The promotion of this program has enhanced the image of this Department quite substantially. Those employed ranged from the severly handicapped to persons needing just a week or two to qualify for U.I.B.

REGIONAL SERVICES

The following constitutes a brief comment on each of the program areas:

CHILD WELFARE

At the end of March, 1984, 189 foster children were being cared for in 91 foster homes in the Central Region. There were 190 adoptions in various stages of processing. Foster Parents Week during May, 1983 was a very successful event involving a variety of activities throughout the Region, including poster contest, mall displays, afternoon teas and parties, etc., culminating in a Regional banquet at the end of the week. Another very significant event in the Child Welfare Program during the year was a Regional Conference on Child Abuse.

DAY CARE AND HOMEMAKER SERVICES

There are seven Day Care Centres operating within the Central Region. To meet the needs of the Region, additional Homemaker positions are required.

EMPLOYMENT OPPORTUNITIES

During the year, 1186 clients were placed in employment through 71 regular projects and block funding at a cost of $3,534,073.00. Over 50% of the amount, $1,871,376.00, was spent through block funding made available between late November and March, when 689 clients were placed. The remaining 497 workers were placed on 91 regular projects between May

and November.

Three hundred and seventy-eight clients were placed on short term projects valued at $464,200.00. The grand total for the Central Region for 1983-84 was 1,564 job placements at a cost of $3,998,273.00 Approximately 35 handicapped clients were placed in employment during the year.

JUVENILE CORRECTIONS

At the end of March, 1984 the combined Regional Corrections caseload consisted of 243 juveniles and 225 adults.

Efforts continued during the year in terms of the development of group homes for juveniles in Gambo and Grand Falls. Funding for the Gambo Home was approved during the last quarter of the year. Both homes are expected to open early in the fiscal year.

MENTAL RETARDATION SERVICES

Particularly significant in this area was the approval of funding for the development of three additional group homes, one in each of the towns of Gambo, Gander and Springdale. These homes are expected to open early in the new year bringing our total to four group homes and the Maximization Unit at Springdale.

Other activities in this program area included the ongoing Respite Care Services provided by two workers in Botwood and Springdale, as well as Direct Home Services provided by two

workers in Botwood and Springdale, as well as Direct Home Services provided by two Child Management Specialists in Gander and Grand Falls. District offices continued to respond to individual needs of mentally handicapped persons through Special Child Welfare Allowances, "Special Needs" Social Assistance, the Employment Opportunities Program and the Rehabilitation Program.

REHABILITATION SERVICES

The Rehabilitation Division again had a relatively active year with a total of 100 new referrals. Sixty-nine clients were placed in training at various centres throughout the Province. Thirty-five handicapped persons were placed in employment through the Employment Opportunities Program.

SERVICES TO SENIOR CITIZENS

Extensions to the Nursing Homes at Gander and Springdale were approved. No new boarding homes were licensed during the year.

At a district office level, activities such as the provision of home support services to seniors, housing repairs, etc. continued utilizing the Employment Opportunities Program. As well, district offices continued to respond to the needs of individual seniors through "Special Needs", Social Assistance.

SOCIAL ASSISTANCE

A comparison of the total regional social assistance case-

load for March, 1983 with the caseload for March, 1983 shows a significant difference. However, 885 more clients were placed in employment during 1983-84 than in 1982-83, which means that there was a substantial increase in requests for social assistance during the year.

Eighty-seven cases were referred to the Special Investigator during the year. Four cases were classed as failure to provide, 43 as possible family unit relationships, and 40 false pretenses and others.

The cases investigated resulted in 29 having their social assistance payments suspended, 10 convicted in court, and 42 concluded as unfounded. Six cases have been carried over into the next fiscal year.

The following table shows the program caseloads for each district office in the Region as of March 31, 1984.

TABLE 52

(Program Caseloads as of March 31/84)

DISTRICT OFFICE	L.T.A.	S.T.A.	CHILD WELFARE	CORRE-CTIONS	EMPLOY-MENT OPP.	REHAB.	SENIOR CITIZENS	DIRECT HOME SERVICES	RESPITE SERVICES	HOME-MAKER SERVICES	DAY CARE CENTRES	TOTAL
BAIE VERTE	184	114	121	34	17	8	6	0	5	3	1	493
BOTWOOD	193	284	100	22	15	5	2	0	5	1	0	627
CARMANVILLE	113	255	26	6	16	2	5	0	0	0	0	423
FOGO	89	37	18	11	12	6	8	0	0	1	0	182
GAMBO	214	99	68	19	64	0	360	0	0	11	0	835
GANDER	88	49	65	59	0	13	0	12	0	0	2	288
GLOVERTOWN	94	98	30	12	14	4	31	0	0	0	0	283
GRAND FALLS	506	297	144	64	24	17	6	11	0	1	4	1,074
HARBOUR BRETON	102	67	39	44	2	4	30	0	0	0	0	288
LEWISPORTE	318	198	173	70	34	8	54	0	0	10	0	865
MILLTOWN	125	60	27	25	10	8	12	0	0	0	0	267
SPRINGDALE	164	151	151	59	9	17	10	0	12	0	0	573
TWILLINGATE	222	88	78	29	29	7	13	0	0	0	0	466
WESLEYVILLE	138	51	40	14	18	2	0	0	0	0	0	263
TOTAL	2,550	1,848	1,080	468	264	101	537	23	22	27	7	6,927

WESTERN REGION

The regional headquarters is located in the Sir Richard Squires Building, Corner Brook and has on staff nine permanent staff and two temporary clerical support staff.

There are twelve District Offices and each office provides a whole range of departmental services in a specific geographic area. The total staff in the District Offices is one hundred.

The District Offices, program caseloads, and clients employed on Community Development Projects of this Department may be identified by referring to the table following this report.

The Work Activity Project which operated for seven years was discontinued; however, the Employment Opportunities Division continues to provide the initiative by having a marked increase on job opportunities for our clients. Federal Community Development Projects created employment for 1974 persons throughout the Region.

The region, through the two investigative officers, was successful in the detection and disposition of abuse of the Social Assistance Program. The results of the fiscal year under review can be more readily appreciated from the following:

A. Investigations:

1. Family Unit Relationships 182

2. Alleged separation	44
3. False Pretences	57
4. Failure to Provide	2
Total Cases Investigated	285

B. Dispositions

1. Suspension	136
2. Limited or No Action	137
3. Convictions	10
4. Court Dismissals	2
5. Remaining with court	7
6. Overpayments set up	$11,353.00

A brief report on each of the District Offices follows.

BONNE BAY

There was very limited fluctuation in the Short Term Social Assistance caseload during the fiscal year. The monthly average Long Term Social Assistance caseload has been gradually declining over the past three years.

There are presently eight Federal Community Development Projects approved within the District and these are providing employment to ninety-nine persons. In addition, there are forty-four clients employed through the Employment Opportunities Division of this Department.

BURGEO

The entire District, which comprises the communities of

Burgeo, Ramea, Grey River and Francois, is wholly dependent on the fishery. In Burgeo, the major employer is the National Sea Products fish plant which employs approximately 350 people. In Ramea, the major employer is the John Penney and Sons Plant, which is presently in receivership. This plant employs approximately 280 people.

CHANNEL

The economic base of Channel-Port aux Basques is dependent mainly on the fishery, services, and the Canadian National Railways.

The fishery is the major source of employment and T. J. Hardy Co. Ltd. is the major employer. The economy of the coastal area is directly linked to the fishery and the majority of workers from Margaree to Grand Bruit are employed either as fishermen or fish processors. Fish plants are located in the communities of Margaree, Isle aux Mortes, Burnt Islands and Rose Blanche.

The economy of the Codroy Valley is based primarily on farming, fishing, and woodswork.

Port aux Basques provides most of the services required by people from South Branch to Grand Bruit. Health, social and manpower services are all located there. In addition, there are a number of wholesalers and there is a Shopping Centre.

A new 56 bed hospital opened at Port aux Basques on February 18, 1984. Some 110 persons will be employed there when in full

operation.

CORNER BROOK

As of March 31, 1984 there was a total increase of 146 Social Assistance cases as compared with March 31, 1983 and these increases resulted totally from the depressed economy within this area. The increase would have been more pronounced if it were not for the Department's Community Development Program. The economic prospects of the Corner Brook area appear to face uncertainty at this point in time with the announcement that Bowater's will be terminating its operation in Corner Brook at the end of December 1984.

DEER LAKE

The District comprises 19 communities and the economy is primarily dependent upon the woods operation of the Bowater Paper Company. The farming industry was considered to be good during the past year, while the fishing industry could only be considered fair.

ENGLEE

The District comprises nine communities and has a population of approximately 4000 residents. The economy is centered around the fishing industry, which is seasonal, and there are approximately 556 fishermen in the area.

FLOWER'S COVE

This district consists of 28 communities and the economy

is dependent primarily on the fishery and the entire district appears to enjoy a fairly high standard of living.

The Social Assistance caseload continues to decline and this can be attributed to the stable economic conditions and funding through development programs.

PICCADILLY

The Piccadilly District Office, which was established on February 2, 1981 comprises 22 communities. Unemployment in the area is relatively high and covers 90% of the known labour force as per CEIC estimates.

The fishery was fair to poor last year and the area is a rural one with no industry to support the local economy.

PORT SAUNDERS

This district consists of twelve communities. There was little change in the Social Assistance caseload as compared with March 31, 1983. There were also only minor changes in the other program caseloads.

The Port Saunders District continues to be most prosperous, with a minimum number of Social Assistance cases, given the population of the District.

ST. ANTHONY

The St. Anthony District comprises 22 communities and the primary industry is fishing and fish processing. This past

year the inshore fishermen did very poorly and many did not obtain sufficient insurable weeks to qualify for Unemployment Insurance Benefits.

STEPHENVILLE

The District consists of seven communities. Stephenville continues as the commercial and service centre for the Bay St. George area, thus providing employment for a significant number of people. The area appears to be holding its own economically and the Social Assistance caseload has seen a net decrease of some thirty cases from the end of the previous fiscal year. This decrease can be attributed to a large number of placements on Community Development Projects. In addition to involvement in the Social Assistance program and the Community Development Program, the district continues to have a high degree of activity in the area of service delivery in a number of the Department's other programs, e.g. Child Welfare.

STEPHENVILLE CROSSING

This District consists of 21 communities and the economy is based primarily upon farming, fishing, sawmilling, pulpwood harvesting, and employment generated through the public and private sectors. The Social Assistance caseload continued to rise during the past year and would have been considerably higher if it were not for Government sponsored projects.

TABLE 53

DISTRICT OFFICE	Caseloads as of March 31-84											1983 No. of employed during the fiscal year-84
	S.T.A.	L.T.A.	Employment Opportunities	Direct Home Services	Child Welfare	Corrections	Homemaker Services	Senior Citizens	Rehabilitation	Mental Retardation	Total	COMMUNITY DEVELOPMENT PROJECTS Number Employed during 83-84
Bonne Bay	91	163	44	0	83	47	9	46	12	0	495	115
Burgeo	28	50	13	0	33	23	0	4	4	10	155	23
Channel	40	311	96	0	156	39	17	11	9	35	714	50
Corner Brook	527	742	94	8	346	41	34	70	74	0	1936	302
Deer Lake	285	177	57	8	122	21	19	36	2	0	727	101
Englee	39	54	2	0	59	35	8	48	16	0	261	81
Flower's Cove	15	56	2	0	12	13	0	17	2	0	117	12
Piccadilly	409	238	49	9	255	12	17	25	15	16	1045	132
Port Saunders	44	57	4	0	29	44	0	22	4	0	204	22
St. Anthony	77	88	15	0	45	32	0	22	21	0	300	-
Stephenville	393	172	68	9	253	74	9	20	14	0	1012	163
Stephenville Crossing	327	321	45	0	126	13	15	65	7	0	919	118
Total	2275	2429	489	34	1519	394	128	386	180	51	7885	1124

LABRADOR REGION

The Labrador Region is comprised of eight District Offices with the Regional Office located at Happy Valley/Goose Bay. The District Office personnel consists of thirty-four staff members and the Regional Office personnel consists of a Regional Director, Regional Service Co-ordinator, Special Projects Co-ordinator and an analyst. A brief report follows on each of the Social Service Districts.

HAPPY VALLEY

The demand for Social Assistance has gradually increased throughout the year. However, the increase was restrained by placing recipients on Community Development projects. The provision of a Child Protection Services remains an ongoing priority. Through the Child Protection Team, services to families have been co-ordinated and intervention is implemented where it is felt children are in need of protection.

In the area of corrections, a formalized diversion program was realized for the Happy Valley/Goose Bay area and six juveniles had gone through diversion up to year-end. Funding approval was received from the Division of Juvenile Corrections to establish the Lake Melville Group Home for six juveniles in the Happy Valley/Goose Bay area.

This home was opened on 1984-02-29 and is an addition to the Labrador Group Home, which can also accommodate six juveniles.

In the area of mental retardation services, the vacant Child Management Specialist position was filled in June, 1983 after being vacant for approximately one year. Respite Services were provided through funding under the Employment Opportunities Program. Homemaker services continue to prove their value in assisting Social Work staff in improving family situations. Rehabilitation services saw thirteen clients being approved by the Training Selection Committee for various types of training. Nine of these students were still in training at the end of the fiscal year. Services to Senior Citizens saw the Paddon Memorial Home utilize workers provided through Employment Opportunities funding to assist their regular staff in the provision of out-reach services.

The abuse of alcohol and the numerous problems associated with it impacts upon most program areas. The staff has an excellent relationship with the Regional Co-ordinator of the Alcohol and Drug Dependency Commission. The past year has seen the development of the Labrador Innuit Alcohol and Drug Abuse Program in Happy Valley/Goose Bay and throughout all of Labrador's native communities.

Ninety-four persons were placed in employment through the Employment Opportunities Division. Included in this number were nine disabled clients who were employed and placed on various projects throughout the district. There were seven Community Development Projects totalling $193,584.00 approved, thus creating

employment for fifty-six clients.

SHESHATSHIU

While Child Welfare continues to comprise the highest program caseload, there has been a significant decrease in the number of children in care. The provision of Child Protection Services continues to remain a priority and is certainly a reflection of the number of multi-problem families in the communities. The Sheshatshiu Home for Neglected Children continued to play a very important role when children have had to be placed in crisis situations.

There was a significant increase in the short term social assistance caseload at the end of the year. The Employment Opportunities Program was utilized to place fifty-three people on Community Development Projects approved throughout the District.

The Juvenile Corrections caseload has decreased by fifty per cent as compared to the previous year and the number of children being placed on probation appears to be decreasing as wardship is more often ordered. Services to Senior Citizens continue to be relatively minimal. Several seniors in the Community of North West River continue to receive Homemaker Services as the need arises.

During the past year, the Direct Home Services Program was reintroduced and three children are presently receiving services. Several developmentally delayed children in the area have been

identified who require funding under special needs to purchase items such as special beds, baby buggies, etc.

The caseload numbers for the Rehabilitation Caseload remained fairly constant. Beyond providing financial and counselling services, little else is being offered directly. The closing of the North West River Hospital had an impact on the overall rehabilitation services which were previously being provided by that facility.

Since 1984-02-27, there has been a complete turnover in staff at the management and social worker levels. The office is presently being staffed by Workers who have been temporarily transferred from other offices throughout the Region.

HOPEDALE

Approximately four hundred and fifty people reside in the Community of Hopedale and the great majority of these are Innuit. There is no major employer in Hopedale and the Community is a depressed one financially. Short Term Assistance Caseloads, Child Welfare Caseloads, and Corrections Caseloads are all higher in the Community of Hopedale.

Hopedale faces many unique problems. Many people live in crowded homes, which are often in deplorable condition. Alcohol abuse is a major problem in Hopedale. Drinking is a way of life for many residents of Hopedale and frequently leads to destructive family disputes, often with tragic results.

There were eight clients employed on a Community Development Project, through the Employment Opportunities Division.

CARTWRIGHT

The Rehabilitation Program saw one disabled client in attendance at the Vocational School in Goose Bay and two others were placed on Community Development Projects in Cartwright.

There were many services offered to Senior Citizens. The main involvement was centered around assisting seniors with application for different services; for example, Old Age Security, Canada Pension Plan Benefits, and Guaranteed Income Supplement. This group was also the focus of much of the homemaker's duties.

Child Welfare has remained fairly consistent during the past year. The number of Child Welfare Allowances has steadily decreased. There have been a few reports of neglect and abuse and they are being closely monitored. Two defacto adoptions were finalized and several couples were assisted with the completion of legitimization declarations.

The Juvenile Corrections Program has shown a remarkable decrease during the past year. Close contact is maintained with those on probation.

In the area of Homemaker Services, a homemaker project for the period September to February was approved and it was highly successful.

There were a few cases requiring Mental Retardation Services,

but these cases were dealt with effectively by the families and the only Departmental involvement was financial.

There were fifteen clients placed in employment on ten Community Development Projects funded through the Employment Opportunities Division.

The Social Assistance Program has been the most active, by far, in the past fiscal year. The caseload presently consists mainly of unmarried mothers, disabled or elderly persons and those separated or divorced with dependents.

MARY'S HARBOUR

Despite constant efforts in the area of community awareness of rehabilitative services, referrals for these services are rather slow. There is very limited involvement with Senior Citizens as a target group. Very few citizens find it necessary to be admitted to Senior Citizens Homes. However, with most elderly people remaining in their own homes, there is a need for homemaker and housekeeper services. To meet these needs, two single parents, each employed for twenty weeks, provided homemaker and housekeeper services for six senior citizens in Port Hope Simpson and a similar project was approved for Mary's Harbour.

The bulk of the Child Welfare Caseload consists of Child Welfare Allowances to relatives. There are currently eight cases in this category on our caseload.

In the area of Mental Retardation Services, two teacher aides were hired, in conjunction with the Vinland School Board, for twenty week periods each, to continue to assist the Special Education teacher with the basic and educational training of three children.

During the past fiscal year, four single parents were hired to provide homemaker services to the senior citizens of Port Hope Simpson and Mary's Harbour.

The major sources of employment, after the fishery, are Federal and Provincial Job Creation Program. Twenty-four Short Term Assistance clients became employed on Community Development Projects in various communities within the district.

The Short Term Social Assistance caseload reached its highest peaks during late spring and early summer and in late fall and early winter. It decreased during the summer and winter months and remained fairly stable during those times. The Long Term Social Assistance caseload remained fairly stable throughout the past fiscal year.

There were nine clients placed in employment at Port Hope Simpson on a Community Development Project which was funded through the Employment Opportunities Division.

FORTEAU.

The Juvenile Corrections caseload has remained steady over the past year, but this does not necessarily mean that the Juvenile activities have decreased. There are just as many

juveniles appearing before the courts as in previous years, but the number of cases that have been disposed of with no penalty imposed is increasing. Plans are now being made to introduce a Juvenile Diversion Program in this area.

In the area of Mental Retardation Services, the need for in-home parent training for families with a mentally retarded member continues to be a need in all areas. This office has taken advantage of the Employment Opportunities Program to hire two homemakers from the Social Assistance caseload to provide services as needed to these families.

There were five clients placed in employment at L'Anse Au Loup on a Community Development Project which was funded through the Employment Opportunities Division.

NAIN

The use of the computer program for social assistance payments is almost nullified because of the erratic mail delivery and the accounts receivable for many of the case files need updating.

With the Child Welfare and Juvenile Corrections caseloads, there are a small number of multi-problem families who continue to warrant considerable attention.

The Day Care and Homemaker Services Programs continue to be real assets to this office. It is recognized that having young children from problem families attend Day Care on a regular basis is very beneficial in that it allows them an

opportunity to experience social interaction and stimulation.

Despite relatively large Social Assistance caseloads, involvement in the Employment Opportunities Program has remained minimal.

WABUSH

It was anticipated there would be a significant increase in the Social Assistance caseload because of the lay-offs at the Iron Company of Canada and Wabush Mines. However, this did not occur as the majority of laid-off workers, and their families, left the area.

Five handicapped persons were hired on twenty Employment Opportunities Work Projects.

Adoptions, foster care and family counselling continue to make up the major portion of the Child Welfare caseload.

Four nursery schools were operating in the area during the past year. Three of these schools are licensed under the Day Care and Homemaker Services Act and a fourth is in the process of becoming licensed.

In the area of Juvenile Corrections, the Labrador West Diversion Program has been in operation for three years. The Corrections Worker at this office continues to be co-ordinator for the group. The majority of children referred to the Diversion Program have been involved in minor shoplifting and underage drinking. During the past year, thirty-two teen and

pre-teens were accepted into this program.

During the past twelve months, the staff completed a total of eight community assessments for the Correctional Services of Canada.

A total of forty-six people were hired on Employment Opportunities Projects. Six persons were hired as Support Staff Workers and eight others on Short Term Projects.

Twenty-five per cent of the Short Term Social Assistance caseload consisted of male heads of households and it has increased slightly over the past year as more former miners have exhausted their Unemployment Insurance benefits.

Mental Retardation Services have been somewhat curtailed as there had been no Child Management Specialist since January, 1982. However, this position has recently been filled. The position of a permanent, part-time Respite Worker continues to be working out quite well for all concerned.

There were forty-six clients placed in employment on five Community Development Projects which were funded by the Employment Opportunities Division.

The Department of Social Services in Labrador continues to maintain responsibility for the delivery of Emergency Welfare Services. During the past year three of our staff members from the Labrador Region attended the Emergency Welfare Services training course at Arnprior, Ontario.

The Regional Services perspective saw Social Services participation in a Chronic Care Needs Survey in co-operation with local Public Health Nurses. The purpose of the survey is to identify the need in Labrador for a Chronic Care facility and also to document the need for various home care programs to enable persons to remain in their own homes as long as possible.

The Employment Opportunities Program within the Labrador Region expanded during the past fiscal year. In 1982-83 approval was received for $495,783.00 in project funding and last year approval was received for $810,133.00 in project funding, which amount represented an increase of 63%. Employment was thus generated for two hundred and three people.

The following table shows the Program Caseloads for each district office in the Region as of March 31, 1984.

TABLE 54

(as of March 31/84)

DISTRICT OFFICE	S.T.A.	L.T.A.	EMPLOY-MENT OPP'S.	REHAB.	CHILD WELFARE	CORRE-CTIONS	SENIOR CITIZENS	DIRECT HOME SERVICES	RESPITE SERVICES	HOME MAKER SERVICES	DAY CARE SERVICES	TOTAL
HAPPY VALLEY	146	60	3	32	165	45	62	9	0	0	3	525
SHESHATSHIU	125	10	2	10	145	16	6	3	0	5	0	322
HOPEDALE	91	16	0	3	57	37	7	0	0	0	0	211
CARTWRIGHT	21	24	2	0	13	3	3	0	0	0	0	66
MARY'S HBR.	47	39	2	1	11	1	3	0	0	1	0	105
FORTEAU	15	42	6	4	13	13	5	0	1	0	0	99
NAIN	118	13	0	0	82	47	4	0	0	6	1	271
WABUSH	53	6	3	1	73	30	1	0	11	0	4	182
TOTAL	616	210	18	51	559	192	91	12	12	12	8	1781

STAFF DEVELOPMENT

The Division of Staff Development was established in 1973 for the purpose of developing, planning, organizing and evaluating a wide range of training programs designed to meet the training and developmental needs of staff of the Department of Social Services. Close liaison is maintained with other training resources within the community including the Public Service Commission and Memorial University of Newfoundland.

Staff Development activities developed at the provincial level included:

Management Development Program

Recognizing the need for identification and priorization of management training needs, a series of seven workshops were conducted throughout the province for all management staff of the Department. These workshops were developed as a joint undertaking of the Department and Public Service Commission and were facilitated by staff of the Public Service Commission.

During the workshop process, a competency profile was utilized whereby staff identified areas of major responsibilities, associated training needs and priorization of these needs. Priorized lists of training needs were then compiled for every management level. These areas were highlighted by a number of needs as follows: (1) Performance Review

(2) Program Planning/Evaluation and (3) Workshop Presentations/Training and were identified as areas where training activites would be developed for the next fiscal year. Other priorized areas were incorporated into a longer time frame and included Labour Relations, Stress Management, Inter-personal Compentencies and Budgeting.

Management Performance Review Program

During March 1983 a three day Performance Review Workshop was held in St. John's for the Executive, the Directors and Regional Directors of the Department. The Performance Review Program is based on government's commitment to a policy of management and developing its human resources to their full potential. Performance review is an essential part of the management process and under this program the performance of every management employee is reviewed on a regular basis. The workshop was a preparation for the senior management staff for implenentation of the program in June, 1984 with workshops for all other management staff being scheduled for the fall and winter of 1984.

Virginia Statir Workshops

The renowned family thereapist, Virginia Statir, presented a three day workshop on family intervention techniques in St. John's for approximately one hundred and twenty (120) participants involved in the area of family assessment and treatment. With the assistance of the Public Service Commission, five staff of the Department were funded to attend the workshop, which also included information and demonstrations pertaining to the "Touch for Health" concept. The workshop was

attended by social workers, nurses, guidance counsellors, doctors and a variety of other professionals working in the area of family therapy.

Staff Development Activities/Trends

Emphasis during 1983-84 continued to be placed on development and enhancement of staff development activities at the regional level. Regional allocation of staff development funds resulted in regional staff having the capability of responding to the most urgent staff development training needs. Unfortunately, due to budgetary restraints, this level of funding permitted only a minimum level of such training.

Need for specialized training in particular program areas (e.g., Rehabilitation, Child Welfare, Juvenile Corrections) was itentified and program divisions became increasingly involved with the development of program training packages, which would be delivered on a regional basis. This development saw the recognition of a shared responsibility with the division of Staff Development for the priorization and meeting of program training needs, with coordination and consultation to remain the responsibility of the Staff Development Division.

The management development process had served to highlight the need for identification and priorization of other staff development needs, such as the training needs of social workers. This process is to receive priority during the coming fiscal year.

The Department continued to maintain an active relationship with the School of Social Work, Memorial University of Newfoundland, primarily in the area of Continuing Education. Recognizing the need for continuing professional education for staff, plans were developed for a program of Special Summer Leave for the year 1984-85, which would enable ten (10) staff to participate in Summer School courses while retaining their salaries during that period.

The Division has been actively involved with the Staff Development and Training Division of the Public Service Commission and a number of staff have continued to avail of courses offered, many of which were offered on a regional basis. The Department of Social Services offers its appreciation and gratitude to the Division for its assistance by facilitating the Management Development Workshop, by its role in consultation and assistance in the development of program workshops, and by its receptivity to identified and priorized training needs, particularly on a regional basis.

ADMINISTRATION

The major responsibilities of the Administration Division are:

- To ensure that, by proper planning, direction, supervision, development of procedures and guidelines, advice and consultation with divisional heads, the administrative and financial activities affecting the Department are carried out in an effective and efficient manner in Financial Services, Personnel and Business Management, Central Registry, and that services performed are in accordance with the applicable legislative authorities.

- To provide prompt and accurate program information by the development, modification and use of computer systems.

- To ensure the proper allocation of funds provided in the Estimates and to maintain constant liaison with Government financial officials.

- To provide advice and consultation to the Executive and the Minister of financial implications of ongoing and new programs to ensure compliance with legislation.

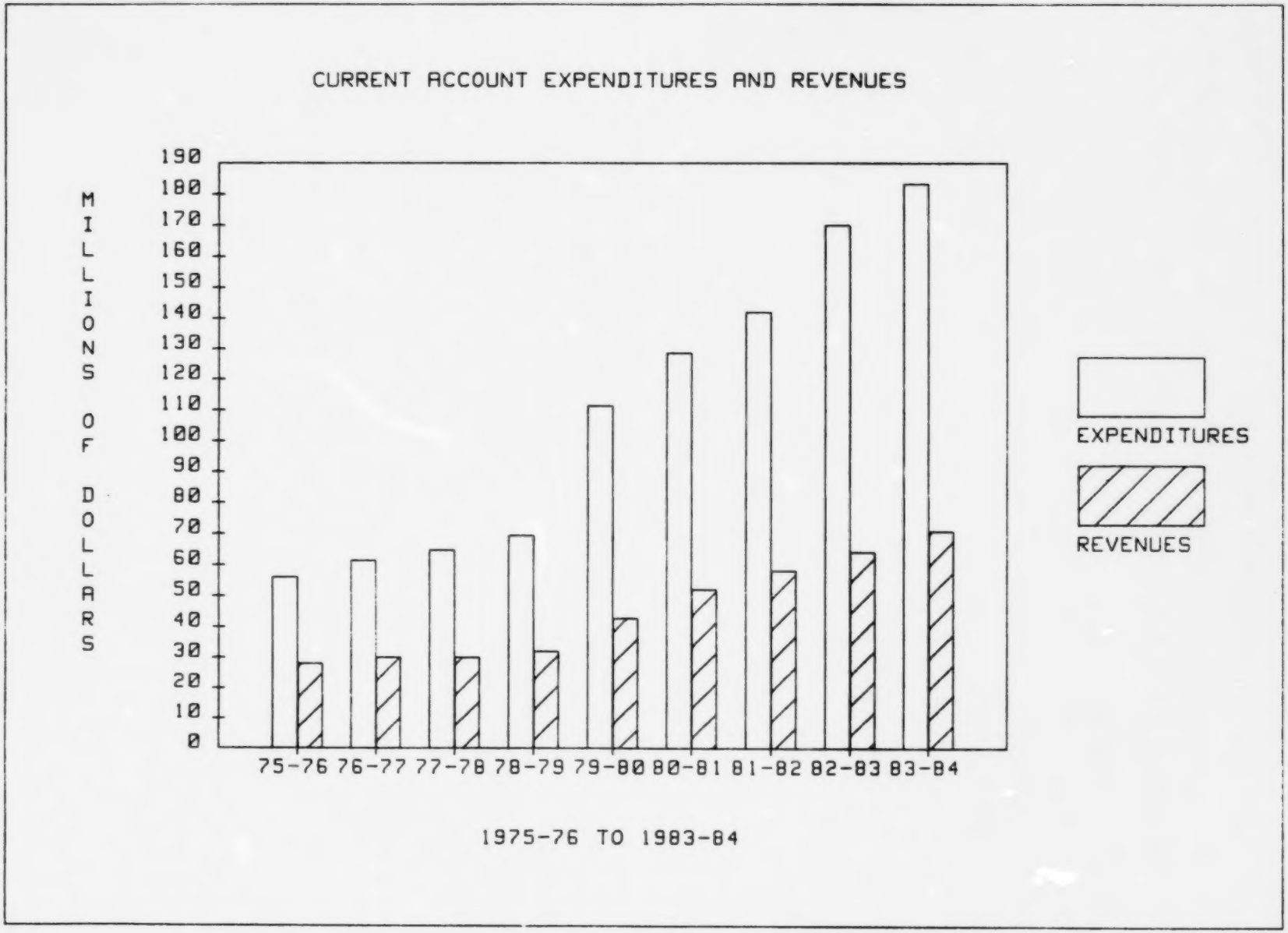
- To co-ordinate the preparation of the Department's Annual Estimates.

Current Account Expenditure and Revenue for the fiscal years 1975-76 to 1983-84 are shown in the following chart. It should be noted that:

1. Increase in expenditure commencing in 1979-80 is due to the transfer of Services to the Disabled, Services to Senior Citizens and Services to Juvenile Delinquents from the former Department of Rehabilitation and Recreation.

2. Expenditures and Revenues for the years 1975-76 to 1982-83 are actuals taken from the Public Accounts of the Province which are tabled annually in the House of Assembly.

3. At the date of printing of the Report the Public Accounts of the Province for fiscal year 1983-84 were not finalized and expenditures and revenues used are those shown in the Expenditures and Revenue Details Supplement to the 1983-84 Estimates.


CURRENT ACCOUNT EXPENDITURES AND REVENUES
MILLIONS OF DOLLARS
190
180
170
160
150
140
130
120
110
100
90
80
70
60
50
40
30
20
10
0
75-76 76-77 77-78 78-79 79-80 80-81 81-82 82-83 83-84
1975-76 TO 1983-84
EXPENDITURES
REVENUES

EMERGENCY SOCIAL SERVICES

In Newfoundland and Labrador the year 1983 has again provided a stark reminder that disasters do happen and at almost anytime emergencies can occur.

On November 24, 1982, an intense weather system, causing a very heavy rainfall resulted in a mud-slide that endangered approximately 64 people living in eleven homes at the foot of a steep cliff in the community of Harbour Breton on the South Coast of Newfoundland. The Director of Emergency Measures was called to the scene and, following an assessment of the area, recommended that the residents of the eleven homes be advised to vacate immediately. Staff of the Department of Social Services, in co-operation with municipal officials and others, commenced an involvement that eventually led to the closing of the area for residential purposes and the relocation of the eleven families to a safer area of the town.

On Friday, January 14, 1983, a flood occurred at Bishop's Falls in Central Newfoundland. Approximately fifty homes were affected by the flooding and thirty-five families were forced to find alternate accommodations. The evacuated families eventually were accommodated with friends and relatives in the community. The rain swollen Exploits River swept away three houses, a Lion's Club building and a Senior Citizen's club. A power generating plant also collapsed, and severe damage was done to the river banks. The flood occurred after the Central Newfoundland area received 37 centimetres of rain in 48 hours.

During the week of February 20, 1983, an excessive amount of water on the Exploits River in Central Newfoundland caused by an ice jam, created flooding in the Town of Badger which has population of 1200 people. On February 28, 1983, a state of emergency was declared in the Town.

On Wednesday, March 2, 1983, the Department of Social Services was requested by the Director of Emergency Measures to prepare a contingency plan to evacuate all residents of the Town should the flooding pose a greater threat to the community. The following plan was prepared by the Department of Social Services staff at Grand Falls and a committee consisting of representatives from Public Health, Grand Falls Hospital, R.C.M.P., Badger Fire Department, Badger Town Council and Social Services. The committee was chaired by the Regional Director for the Department of Social Services.

The plan was to evacuate the residents to Grand Falls, located approximately twenty miles east of Badger on the Trans Canada Highway. An index of the commercial lodgings available in Grand Falls and immediate area had been established when the first families were moved from their homes in anticipation of the possibility of a larger number who may need lodgings. Also, a number of private homes where evacuees could be accommodated were identified through the various churches. In addition to this, an index of available congregate facilities was established. A reception centre was to be set up at the Grand Falls Armoury where all evacuees were to be received.

If the evacuation was ordered during the day, plans were made to use the local radio stations to make publice announcements requesting accommodations in private facilities for evacuated families. Telephone numbers,for persons having such accommodations to call were being broadcasted. All evacuees were to report to the reception centre where they were to be registered and placed in private accommodations, commercial accommodations or congregate lodgings, if necessary. If the evacuation was ordered during the night, it was anticipated that more evacuees would be placed in congregate facilities as opposed to commercial and private accommodations which had earlier been identified being used for families with small children, older persons, etc.

Arrangements were made with the hospital to have medical services available at the reception centre and the Salvation Army were to provide warm drinks including infant formula. Sufficient Social Services personnel were to be available at the centre to register evacuees and provide counselling and support where necessary. Medical personnel were to be present at congregate accommodation sites as well. Social Workers from the Grand Falls Hospital were available if necessary. The Salvation Army, in conjunction with McDonald's Limited, were to provide meals to evacuees accommodated in congregate facilities.

For the evacuees requiring transportation, school buses were arranged through the various school boards in Grand Falls-Windsor and immediate area. Families having their own means of transportation were to be informed to report directly to the reception centre.

Buses were to leave from the Pentecostal School located on the main road in Badger. Social Services personnel were to be available at the school to co-ordinate activities. Members of the Pentecostal Men's Fellowship Club were to provide transportation for families requiring transportation to the school. The town clerk and public health nurse (a resident of Badger) had identified a number of disabled, aged and other persons requiring special assistance in moving, and arrangements were made with hospital personnel to transport them via ambulance before the evacuation order had been announced. The hospital had also agreed to accommodate those individuals and families in their nurses' training school.

The Badger town officials, having experienced similar flooding in 1977, were much better prepared to cope with the problem and most of the evacuated families were accommodated with friends, relatives and neighbours in the community. Preparation of the contingency plan is mentioned in this report to show the involvement and preparedness of Social Services staff to respond to emergencies in a very fast and appropriate manner.

The Department of Social Services set up a temporary office in a local school adjacent to the emergency headquarters to help individuals and families in need and staffed it for nine days until the emergency was over. It appeared on several occasions that the whole community would have to be evacuated, but several large blasting operations broke the ice jam and the water level eventually returned to normal. Local officials were ably assisted by a demolition team from Canadian Forces Base, Shearwater, Nova

Scotia.

Regional personnel lists containing the names of emergency team members has been updated, and staff interest in the courses conducted in Arnprior remains high. Eleven staff members attended courses at the Federal Study Centre this year up to the end of September 11th, - 6 management staff, 3 social workers, and 2 employees of Homes for Special Care. There was also a little interaction with Municipal officials on the preparation of emergency plans.

Much thanks and appreciation is again expressed for the continuing help and support of the staff of the Emergency Services Division and personnel at the Federal Study Centre at Arnprior.

SOCIAL ASSISTANCE APPEAL BOARD

The Social Assistance Appeal Board became operational in September 1970 and consists of three members who are not employees of the Government of the Province. One of the members is appointed Chairman by the Lieutenant-Governor in Council. Each member is eligible for appointment for a period of three years and is eligible for reappointment. The present members are Mr. Hudson Davis, Chairman, Ms. Joan Innes, and Mrs. B. Anne Blake.

Section 12, Sub-section 7 of the Social Assistance Act, and Regulations pertinent thereto, enables any person who feels aggrieved by a finding or decision of the Regional Administrative Review Committee in respect of the granting, refusal, suspension, discontinuance, reduction, resumption or amount of Social Assistance to appeal such finding or decision to the Social Assistance Appeal Board. The Board is independent of the Department and the Minister and is autonomous in its decision making.

TABLE 55

SOCIAL ASSISTANCE APPEAL BOARD

Summary of cases heard by
Kind of Assistance, Decision and Region
for the year ended March 31, 1984

KIND OF ASSISTANCE REQUESTED	St. John's Region		Eastern Region		Central Region		Western Region		Labrador Region		Provincial Totals		Total Cases
	Upheld	Over-turned	Upheld	Over-turned	Upheld	Over-turned	Upheld	Over-turned	Upheld	Over-turned	Upheld	Over-turned	
REGULAR ASSISTANCE	2	3	-	1	1	1	15	7	-	-	18	12	30
BOARD & LODGING	2	1	2	-	19	4	14	3	-	-	37	8	45
RENT/MORTGAGE	-	-	2	-	6	-	2	1	-	-	10	1	11
REPAIRS/MATERIALS	2	2	6	-	2	-	5	2	-	-	15	4	19
OTHER NON-BASIC NEEDS	-	-	-	-	5	1	2	1	-	-	7	2	9
BEDDING/FURNITURE	-	-	1	-	3	-	2	1	-	-	6	1	7
STOVE/FURNACE	-	-	2	-	5	2	4	3	-	-	11	5	16
OTHER SPECIAL NEEDS	2	-	4	-	5	-	4	5	-	-	15	5	20
TRANSPORTATION	-	-	-	-	2	-	1	-	-	-	3	-	3
Column Total	8	6	17	1	48	8	49	23	-	-	122	38	160
WITHDRAWN/STATUTE BARRED	1		2		3		5		-		11		11
REGIONAL TOTAL	15		20		59		77		-		171		171

Note: 37 other cases were referred to District Offices or the Regional Administrative Review Committees for disposition.

TABLE 56

DISTRIBUTION OF APPEALS BY MONTH AND REGION

for the year ended March 31, 1984

MONTH	ST. JOHN'S REGION	EASTERN REGION	CENTRAL REGION	WESTERN REGION	LABRADOR REGION	TOTAL CASES
APRIL	-	-	-	-	-	-
MAY	3	2	7	15	-	27
JUNE	5	2	4	5	-	16
JULY	-	-	-	-	-	-
AUGUST	-	-	-	13	-	13
SEPTEMBER	-	-	-	-	-	-
OCTOBER	3	4	7	9	-	23
NOVEMBER	-	-	15	-	-	15
DECEMBER	1	3	-	14	-	18
JANUARY	-	-	7	5	-	12
FEBRUARY	2	7	-	-	-	9
MARCH	-	-	16	11	-	27
TOTALS	14	18	56	72	-	160